

New Swimmer Registration Information



Welcome to all our new and prospective Keyano swimmers and families. This document will walk you through our registration process and provide all other necessary information about our program. Please read carefully, download and print for future reference.

LEARNING ABOUT AND JOINING KEYANO

Step One: Read through our club website www.eksc.com and Team Handbook (Red Book) located on the 'Membership Info' section of the website, for more information on practice group descriptions, practice schedules, meet schedules, equipment order forms, and other contact information. It will be helpful to download and print these materials for your future reference. Listed below is a brief description of each of these descriptions to help you find answers to your questions more quickly.

Practice Group Descriptions: This describes the goals and expectations of each swimming level at Keyano. Included in this description are the group practices and equipment requirements. This document can be found on the EKSC website www.eksc.com in the 'Team Info' section under the heading 'Group Descriptions'.

Practice Schedules: This is a schedule of our four pools. Be sure to find the pool that you are going to be swimming at for practice times. All pools do not have every Keyano practice group so be sure to find the closest pool to your child's group level. You can find this schedule on the homepage of the EKSC website www.eksc.com or it can be found in the 'Team info' drop down menu.

Meet Schedules: There are different levels of swim meet the practice groups at Keyano. After your child has been placed in a group, download the meet schedule from the 'Event/Meet Schedule' file in the 'Team Info' section of the EKSC website (www.eksc.com) to see what meets are being offered. Also read the EKSC Meet and Travel Policy in the same section about confirming your child's entry into meets.

Equipment Order Forms: Keyano is a NIKE sponsored team. We would like all our athletes to use NIKE equipment and suits. In the practice group descriptions document we have listed all required and optional equipment for each level. We place team order twice a year so be sure to get your order once in the fall and once in the spring. If you have missed a team order, Keyano has a strong relationship with Team Aquatics Supplies and you can get equipment there. The order form can be found on the EKSC website www.eksc.com in the 'Team Info' section under 'Team Gear/Clothing'.

Keyano Family Volunteer Policy: Swimming for one of the best teams in the country requires the support and dedication of its swimmers and their parents. As a non-profit organization, Edmonton Keyano Swim Club hosted events are dependent upon the parents of our swimmers working together to maintain this standard of excellence. By sharing the labor required to run the team, we ensure a more rewarding and successful swimming experience for our children. For more information on this please consult the team handbook, the Red Book. This can be found online at www.eksc.com in the 'Team Info' section.

Step Two: Tryouts for swimmers 13 or older are by appointment with appropriate group/site coaches. These tryouts include a detailed discussion of the swimmer's objectives and an evaluation of one or more practices. Please email officeeksc@gmail.com to arrange a time to meet with a coach. Swimmer's 12 and under should attend one of the tryout dates posted on the front of the team website (www.eksc.com). At tryouts, a coach will evaluate your child and a team parent representative will be available to answer any questions you might have about our overall program. Depending on space availability in practice groups you may be offered a spot in a specific practice group at the tryout, or a given notification date. If you can not attend one of these tryouts please email officeeksc@gmail.com to set up an alternative time.

Step Three: Once your child has been recommended for a practice group, please fill out the Keyano 2009-2010 registration forms at www.eksc.com under the 'Want to join our Team?' All necessary registration forms can be found in 'Forms/Documents'. There you can fill out the online registration form, submit payment and find all other necessary documents to be filled in order to complete the registration process.

If you have any questions about these steps, please contact the Keyano Club Office at officeeksc@gmail.com or by phone at 780-432-9448 ext. 223.

Step Four: Welcome to Keyano!!! Our main team communication is through our team website (www.eksc.com). It is updated almost daily with general information such as practice schedules, meet information, team events, and important team updates. Each pool has a parent volunteer that coordinates specific information for that facility and the practice groups that swim there. Please contact the parent rep at the pool you will be swimming at for site specific information.

Frequently Asked Questions

Why should my child swim?

EKSC is the premier youth sports program in the Edmonton area. There are many benefits to getting your child involved in competitive swimming including:

- Swimming promotes physical development
- Swimming develops aerobic endurance and is one of the most beneficial forms of cardiovascular exercise.
- Swimming enhances a child's natural flexibility and promotes muscle development.
- Swimming develops superior coordination.
- Swimming is the most injury-free of all children's sports.
- Swimming is a sport that will bring children fitness and enjoyment of life.
- Swimming promotes time management and is one of the top academically achieving sports.
- Swimming is an important safety skill for young children.

What is the Free Swim Week Trial Period?

The free Two Week Trial Period (Sept 8th to Sept 18th, 2009) at the start of each season is held so your child has an opportunity to come out and see if they enjoy the sport of competitive swimming. Other Free Swim Weeks are held from time to time during the season but anyone can try out the program anytime. Each of our pools: Confederation, Bonnie Doon and Jasper Place will have certified coaches on deck and ready to evaluate your child's ability level and place he/she into the appropriate group. We accept swimmers who can complete one length of the pool and up.

Swimmers should be ready to swim and have a swimsuit, towel and goggles.

Times: See website. (But between 4:00pm and 6:00pm, M, T, Th, F)

If you are a senior level swimmer, please send us an email at officeeksc@gmail.com before coming to a tryout.

How do I schedule a tryout?

EKSC offers drop-in tryouts at all of our locations. Be sure to look at the specific information on the website (www.eksc.com) for each of our pools.

- Kinsmen
- Confederation
- Bonnie Doon
- Jasper Place

How do I register?

You can register on-line at www.eksc.com and follow the instructions on the homepage under Join in “Want to join our team?”

When will I know that I am registered for EKSC?

You will be registered after you fill in the forms on the club website, pay the registration fee and provide the completed paperwork to the Keyano Club Office. Office hours can be found on the club website. Once you have been registered, you will receive an email from our website with log-in instructions to access your account. Please log into the website to review your information. If you have not received log-in instructions 15 days after you sent in your registration, please email us at officeeksc@gmail.com or call 780-432-9448 ext. 223.

When and how do I receive my bill?

Every month on the night of the 20th prior to the actual billing month, an invoice is created online. All activity in the system at that time will appear on your invoice which will be sent out by email on the 21st of the billing month. All other activity after the 20th will be on your next invoice the following month. In order to view your bill log into the website using your email address provided to you by EKSC.

How do I pay my bill?

Bills can be paid online via PayPal or by cash/cheque at the Keyano Office.

When are payments due to EKSC?

Invoices are sent to you via email on the 21st of each month. All payments are due the 1st of the next month. Any payments received after that day of the month are considered late. Our late fee is \$20.00 per month.

How do meet entries work?

At the beginning of every season, our coaching staff publishes a meet schedule. This season's schedule is currently located under "Team Info". The swim meet entry procedure can be found in the same location. Please note to view the "Team info" link on the right hand of the page you must be logged onto your account. You can sign your child up for a meet by going to the 'Events/Meets' section of the website and click on attend this event.

How can I cancel my membership?

If you wish to cancel your membership, we need a written notice. Your written notice should be sent to officeeksc@gmail.com stating you wish to withdrawal. You will be responsible for all applicable fees as per the club financial policy.

What if my swimmer wants to take a break from swimming for a couple of months?

If you wish to become inactive from the club, we need written sent by email to officeeksc@gmail.com. A \$100.00 administration fee per swimmer will be assessed for swimmers becoming inactive. If inactive for less than 150 days, a reactivation fee of \$100.00 per swimmer will be charged upon returning. Inactivity for medical reasons is not subject to the reactivation fee.

Who do I talk to if I have a question about my bill?

If you have a question regarding your bill, send your inquiry to officeeksc@gmail.com or call the Keyano office at 780-432-9448 ext. 223.

How often would my child swim?

In order to find out when and where your child swims please consult the website at www.eksc.com. You will find a complete list and schedule of all practice times and locations of your child's group listed there.

What are the costs?

All costs can be found under "Membership Info". 2009-2010 Keyano Registration Info and Swim Team Fees.

When does the program start?

September 8, 2009 – September 18, 2009 marks the first two weeks of the season. Swimmers can join the team anytime during the season.