

FAST Families,

We are excited to return to the pool on Wednesday, May 13. FAST is pleased to be able to offer practices at JESC for all swim team groups from all sites.

In my previous email I announced that we would be using a per-practice ticket system for the time being. Here are the details:

- FAST is using the Ticketleap platform. Sales will open Tuesday, May 12 at 9:00 AM.
- Please visit [www.ticketleap.com](http://www.ticketleap.com) on your computer. Alternatively you may download the TicketLeap app on your phone (no tablets).
- Search for FAST Swim Team. This will bring up a list of available events.
- Select your event and then enter the password: **swimfast**.
- You may select up to two tickets per day per practice (this is designed for families with multiple swimmers for a single practice time).
- Proceed to checkout and complete the payment process, including entering swimmer name and selecting their group.
- You will receive a confirmation which includes a ticket. Your ticket barcode must be scanned to enter the practice (no exceptions).
- Families with credits will not be able to apply them through this system at this time. Credits and/or refunds will be handled separately at a later date.

Again, we aim to allow fair access to a limited resource. This method also enables a healthy, contactless transaction. Lastly, the “pay-as-you-go” system is appropriate as it allows for people to determine a level of participation they are comfortable with under our current conditions.

If you purchase a ticket for a time slot that is not assigned to your group, you will not be permitted to enter that practice as it prevents someone else from participating. Please be considerate of others.

Thanks for your interest and cooperation. We look forward to seeing you soon.

Coach Brian Brown, FAST