

Clarification of Year Round and Seasonal Swimming

We find it necessary to answer a growing number of questions from team members asking about the differences and advantages of being in our year round swim system vs seasonal swimming. With a growing number of seasonal swimmers requesting to receive team emails and access to the online system for swim meet signup we would like to clarify the advantages of becoming a year round swim participant.

Question: Is there a difference in cost between Seasonal and Year Round?

Answer: No both year round and seasonal cost the same to participate in your group.

Question: How do I receive team email and important information electronically?

Answer: The only way PS can send you electronic team information is if you switch or sign up for year round swim team.

Question: How do I stop participation in year round swim?

Answer: Only if you are in the year round swim system you will need to provide a two weeks written notice to stop swimming. This does not apply to seasonal. Seasonal is month to month swimming with payment due on the First of each month.

Question: If I only swim two times in a month and then wish to stop can I get a refund or not pay for the month?

Answer: Our team rule has always been that if you swim for any part of a month then you owe for the whole month.

Question: How can I pay online for swimming? Can I pay by Credit Card or ACH?

Answer: You must have an active account on the PS year round system to take advantage of payment online. Using our PS online system you can pay by credit card (MC or Visa), Debit bank card, or ACH routing number. Note: online payment is optional. Our system default is manual check payment (non-electronic)

Question: How do I change or update my credit card online?

Answer: Due to security requirements of our merchant broker. Pacific Swim does not have access to your individual credit card numbers or debit card numbers or any personal payment information such as expiration dates. We can only view your information by card type and we see only the last 4 digits of the card number. Any changes to your payment option must be updated by each account holder not PS admin. If you card exp. or changes the account holder must log into their account and make the necessary changes themselves.

Question: How do I sign up for a swim meet? What if its novice?

Answer: Pacific Swim is completely online for meet signup. Signup for participation in any A or above, B, or C level swim meet must be done online with PS. If you wish to sign up for a USA sanctioned swim meets then you will need to have an active year round online account with PS in order to take advantage of participating in sanctioned swim meets with PS. Novice level meets are exempt from online sign up. All novice level events are show up, sign up, and swim type events.

Question: What is a USA swim card and do I need one even if I am seasonal swimming?

Answer: Everyone that swims at any level is required to have a valid USA swim registration card. The card registration forms can be obtained at Rancho Arbolitos. If you are a first time register then you will need to provide an original birth certificate or valid passport to register. These will be returned promptly once registration is complete. A copy is not an original and will be rejected by USA swimming.

We hope that by answering these most commonly recurring questions we will reduce the amount of anxiety in or parents and swimmers that are new to PS. We are always there to help you and answer any questions you have. Do to the fact that the cost is the same for each program we encourage everyone who would benefit from electronic distribution of team information, planning on swimming a meet, or wishing to pay for swim online electronically to make the switch to year round swimming.