

New family FAQs

1. *Can I pick the group my swimmer goes to?*

Swimmer placement is based on skill level, grade in school and commitment level

2. *That time the coach picked doesn't work, what can we do?*

We have one group per time slot so we cannot offer multiple times per group due to lane space

3. *Do we have to go to swim meets?*

Yes, we host 3 meets a year as a team which is the minimum that your swimmer should attend.

Other groups have additional swim meets on the calendar.

4. *What if my swimmer needs to take a break or stop?*

Your swimmer can take a break at any time, we call this inactive status. The charge is \$35 a month. To drop from the team your account must be in good standing and all service points/hours are either worked or paid off for you to drop. Changes of status forms are due by the 15th of the previous month you wish to change status

5. *How many practices do we need to attend?*

Each group has a minimum amount of practices per week. It may be 2 practices a week up to 8 practices a week. You can find your group description online for more details

6. *Why do I need to help with service hours?*

The coaches are the only paid positions on the team. Everything else is run by parent BOD and families. We cannot run this team without help from everyone!

7. *I work on weekends and cannot help at meets, what can we do?*

There are a limited amount of jobs before or after to help run the home meets.

8. *Don't we get to try the club out for a week?*

This year we can no longer have a trial period for new swimmers.