



Team Guide

AQUATICS — SWIMMING



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About

About the Team Guides

The *Team Guides* provide details about each sport competition at the TORONTO 2015 Pan American Games, as well as operational information that may be of interest to teams. Each guide includes:

- An introduction to Toronto and the Games.
- Sport-specific information such as competition format and schedule, training and procedures.
- Operational information on accreditation, ticketing, transportation, accommodation, medical services and doping control.
- Venue maps and a daily competition and training schedule for all sports.

While this information is accurate as of the date of publication, details may change. NOCs should consult their TO2015 extranet ([Cosmos](#)) for important updates.

About Toronto

Toronto, the largest city in Canada and the capital of the province of Ontario, celebrated its 180th anniversary in March 2014. Located on the picturesque shoreline of Lake Ontario, Toronto is Canada's most populous region and just over an hour's drive from the American border.

- At 112 metres (367 feet) above sea level, Toronto's altitude offers ideal conditions for high-performance athletes.
- Toronto features warm but moderate summer temperatures, with an average of fewer than five days in July with temperatures above 30°C (86°F).
- The average monthly rainfall for July is only 67 millimetres. Typically, one in three days will offer some precipitation, but only one day in nine will have rainfall greater than 5 millimetres.
- Toronto is the third largest financial centre in North America.
- *The Economist* ranks Toronto as the fifth "most liveable" city in the world, based on factors including stability, health care, culture, environment, education and infrastructure.
- With a population of 2.6 million people, Toronto is Canada's largest city and the fifth largest in North America.
- Toronto's surrounding region is home to 8.1 million people, all living within an hour's drive of the Games area.
- Approximately 20 per cent of the region's population was born in the Caribbean, Central America, South America, the United States or Mexico.

About the TORONTO 2015 Pan American Games

In brief

Sports: 36

Disciplines: 52

Medal events: 364

Athletes: 6,135

Competition venues: 29

Competition days: 20

Athletes' Village opening: July 5, 2015

Opening Ceremony: July 10, 2015

Closing Ceremony: July 26, 2015

Competition venues

CIBC Pan Am Park

CIBC Pan Am Park, located on downtown Toronto's waterfront, will be home to five competition venues and 15 sport disciplines.

- Chevrolet Beach Volleyball Centre: volleyball — beach volleyball
- Exhibition Centre: volleyball – indoor volleyball; handball; racquetball; roller sports – figure skating; squash
- Exhibition Stadium: rugby sevens
- Ontario Place West Channel: aquatics – open water swimming; athletics – marathon and race walk; cycling – road cycling; triathlon; waterski & wakeboard
- Toronto Coliseum: gymnastics – artistic gymnastics; gymnastics – rhythmic gymnastics; gymnastics – trampoline

Toronto

In addition to CIBC Pan Am Park, the city of Toronto will be the site of nine venues covering 12 sport disciplines.

- Canadian Tennis Centre: tennis
- Centennial Park Pan Am BMX Centre: cycling – BMX
- CIBC Pan Am/Parapan Am Aquatics Centre and Field House: aquatics – diving; aquatics – swimming; aquatics – synchronized swimming; fencing; modern pentathlon; roller sports – speed skating
- CIBC Pan Am/Parapan Am Athletics Stadium: athletics – track and field
- Pan Am Bowling Centre: bowling
- Pan Am/Parapan Am Fields: field hockey
- Royal Canadian Yacht Club: sailing
- Ryerson Athletic Centre: basketball
- Varsity Stadium: archery

North of Toronto

- OLG Caledon Pan Am Equestrian Park (Caledon): equestrian – eventing, dressage and jumping
- Hardwood Mountain Bike Park (Oro-Medonte): cycling – mountain bike
- Minden Wild Water Preserve (Minden): canoe/kayak – slalom
- Pan Am Cross-Country Centre (Caledon): equestrian – eventing (cross-country)
- Pan Am Shooting Centre (Cookstown): shooting

East of Toronto

- Angus Glen Golf Club (Markham): golf
- Atos Markham Pan Am/Parapan Am Centre (Markham): aquatics – water polo; badminton; table tennis
- Oshawa Sports Centre (Oshawa): boxing, weightlifting
- President's Choice Ajax Pan Am Ballpark (Ajax): baseball; softball

West of Toronto

- CIBC Hamilton Pan Am Soccer Stadium (Hamilton): football
- Cisco Milton Pan Am/Parapan Am Velodrome (Milton): cycling – track cycling
- Mississauga Sports Centre (Mississauga): judo; karate; taekwondo; wrestling
- Milton Time Trial Course: cycling – road cycling (individual time trial)
- Royal Canadian Henley Rowing Course (St. Catharines): rowing
- Welland Pan Am Flatwater Centre (Welland): canoe/kayak – sprint

Welcome



On behalf of the TORONTO 2015 Pan Am/Parapan Am Games Organizing Committee (TO2015), I am delighted to introduce this *Team Guide* for the TORONTO 2015 Pan American Games. I would like to thank everyone — PASO, NOCs and our stakeholders and partners — for their support and advice, and for working with us to ensure that everything is in place for the teams and the athletes at Games time.

Our mission — ignite the spirit through a celebration of sport and culture — is built on the foundation of our values: joy, purpose, accountability, collaboration and results. At the heart of this is ensuring that the TORONTO 2015 Games are sport focused and athlete centered.

We are dedicated to providing a first-rate field of play and delivering an outstanding experience for all athletes. We are also committed to providing athletes and teams with the best possible conditions at our competition venues for them to perform at their peak, which includes a combination of transformational new facilities and iconic existing locations. The training facilities will be of similar high standard and will be conveniently located within easy reach of the Athletes' Village and satellite accommodation locations, allowing athletes to prepare properly for their competition. Our accommodation locations will each provide a secure, comfortable base and a unique sense of community. And all of our venues will be connected by a comprehensive and reliable transport service.

This guide contains important information on a number of subjects:

- Key dates and personnel, including contact details.
- Information on competition format and rules.
- Guidance on all competition and training procedures.
- Details on venue facilities and services, including transport information and maps.
- Summary information on subjects that affect all sports, such as accreditation, security and medical services.

We hope this guide helps you in your preparations and your activities at Games time. If you need any further information, please contact a member of the sport competition management team.

The TORONTO 2015 Games will provide an opportunity to celebrate and strengthen the goals of fair play and diversity, foster lifelong friendships, promote accessibility and inclusion, and encourage all of us, on and off the field, to practice good sportsmanship. TO2015 promises to deliver an exciting and memorable summer of world-class competition.

We look forward to welcoming you to Toronto in July.

Bob O'Doherty
Senior vice-president, sport and venues
TO2015

Competition Information

The swimming competition at the TORONTO 2015 Pan American Games will be held from July 14 to 18 at the CIBC Pan Am/Parapan Am Aquatics Centre and Field House.

Training for will take place at the CIBC Pan Am/Parapan Am Aquatics Centre and Field House, Etobicoke Olympium and Donald D. Summerville Pool from July 9 to 13.

A total of 276 athletes will take part in the swimming competition, and will consist of 32 medal events.

Events

Men (16)	Women (16)
Individual	Individual
50 m freestyle	50 m freestyle
100 m freestyle	100 m freestyle
200 m freestyle	200 m freestyle
400 m freestyle	400 m freestyle
1,500 m freestyle	800 m freestyle
100 m backstroke	100 m backstroke
200 m backstroke	200 m backstroke
100 m breaststroke	100 m breaststroke
200 m breaststroke	200 m breaststroke
100 m butterfly	100 m butterfly
200 m butterfly	200 m butterfly
200 m individual medley	200 m individual medley
400 m individual medley	400 m individual medley
Relay	Relay
4 x 100 m freestyle relay	4 x 100 m freestyle relay
4 x 200 m freestyle relay	4 x 200 m freestyle relay
4 x 100 m medley relay	4 x 100 m medley relay

Key Dates

July 5, 2015	CIBC Pan Am/Parapan Am Athletes' Village official opening
July 9, 2015	Open training
July 10, 2015	Pan Am Games Opening Ceremony
July 10, 2015	Assigned training begins
July 13, 2015	Technical meeting
July 14, 2015	Competition begins
July 18, 2015	Competition ends
July 26, 2015	Pan Am Games Closing Ceremony
July 29, 2015	CIBC Pan Am/Parapan Am Athletes' Village closes

Key Personnel

Technical delegate	Bill Hogan (CAN)	billhogan@nf.sympatico.ca
Continental Federation president	Coaracy Nunes Filho	presidente@cbda.org.br
TO2015 sport manager	Rebecca Watts	rebecca.watts@toronto2015.org
TO2015 Sport Organizing Committee co-chairs	Anne Bell Paul Corkum	swimming@toronto2015.org
TO2015 Sport Organizing Committee members	James Hood Dave Davidson Louise LeBlanc Dave Shewfelt Trevor Cowan Jeff Holmes Charlotte Carroll	

Format

The swimming competition will be comprised of 32 events, 16 for men and 16 for women. The structure of the competition will be as follows:

- The competition will be conducted in eight lanes.
- There will be preliminaries, A finals and B finals in all events except for the 800 m freestyle (w), 1,500 m freestyle (m) and relay events.
- The 800 m freestyle (w) and 1,500 m freestyle (m) will be conducted as a timed final event, with the fastest eight seeded swimmers competing in the evening finals session.

Relay events will be swum with preliminaries and A finals.

Competition Draw

All start lists will be seeded according to Fédération Internationale de Natation (FINA) rules, based on the swimmers in the final entry list.

For the preliminary heats, the fastest 24 swimmers entered in each event will be distributed in the last three heats according to FINA rules, with the remaining swimmers then placed in successive heats according to their qualification times. Start lists will be produced following the team leaders' meeting, which will be held one day prior to the start of competition.

Starting Positions

Starting positions for all swimming events will be based on seeding, as outlined in the *FINA Handbook*.

Rules, Clothing and Equipment

Rules and clothing and equipment for the swimming competition at the TORONTO 2015 Pan American Games will be held in accordance with the conditions outlined in the following documents that will be in force at Games time:

- *FINA Swimming Rules and Regulations* available at <http://www.fina.org>
- *Pan American Sports Organization (PASO) Regulations*
- *TORONTO 2015 Sport Equipment and Competition Uniform Guidelines*

PASO Late Athlete Replacement Policy for the TORONTO 2015 Pan Am Games

Sport entries information for all sports must be completed and received by the TORONTO 2015 Pan American/Parapan American Games Organizing Committee (TO2015) Sport Entries department before midnight (ET) on June 15, 2015. In exceptional cases, where there are urgent medical issues or otherwise and on a case-by-case basis, the Pan American Sports Organization (PASO), International Federations (IFs) and Pan American Sport Confederations may permit a permanent substitution of one athlete with another in the same sport, discipline and event, even after the above date.

An athlete can replace another registered athlete if and only if:

- The National Olympic Committee (NOC) of the replacement athlete had applied for accreditation for the said athlete prior to the March 27, 2015, accreditation application deadline.
- No doping control issues are pending concerning the replacement athlete.
- The replacement athlete is entitled and qualified to take part in the XVII Pan American Games Toronto 2015 as stipulated in the *TORONTO 2015 Qualification System* for the sport in concern.

A qualification slot in swimming belongs to the individual athlete.

In the instance of a late athlete replacement, UANA will decide the replacement athlete based on the *TORONTO 2015 Qualification System*, regardless of the NOC. It is not the NOC who will determine the eligible replacement from their country.

International Technical Officials

The technical delegate will be Bill Hogan (CAN). The international technical officials will be:

Name	Country
Jay Thomas	USA
Jose de Jesus (TSC)	PUR
Sonia O'Neal (TSC)	BAR
Dan Thompson (TSC)	CAN
Raul Araya (TSC)	ARG
Juan Carlos Orihuela (TSC)	PAR
Cynthia Pincott	CAN
Jackie Snodgrass	CAN
Joan Butler	CAN
Marguerite Middleton	CAN
Pierre Cloutier	CAN

Rob Fillion	CAN
Suzanne Paulins	CAN
Desiree Francisco	AHO
Claudio Aita	ARG
Ronald Leito	ARU
Mancer Roberts	BAH
Adam Roberts	CAY
Aliaea Ninfa	CHI
Heymi Sandoval	COL
Rosa Blanco	DOM
Omar Sanchez	ESA
Mario Williams	GUA
Manuel Melendez	GUA
Joanne Lowe	GUY
Luis Rendon	MEX
Francisco Venerio	NCA
Claudia Tsai Chung	SUR
Julie Allen	USA
Denice Wepasnick	USA
Eva Porzo	VEN
Marcelo Falcao	BRA
Jefferson Borges	BRA
Ricardo Guedes	PAN
Joel Ugarte	PER
Sorei Nunez	PER
Morgan Toro	PUR
Mauricio Fernandez	PUR
Francis Sampson	TRI

Protests

- a. Protests shall be resolved under FINA rule GR 9.2.
- b. Protests must be submitted to the referee in writing by the Team Leader with a deposit in American dollars or in Canadian Dollars (national currency) in the amount equivalent to 100 Swiss Francs within 30 minutes following conclusion of the respective event.
- c. All protests will be considered by the Referee.

Jury of Appeal

For the Pan American Games, the Jury of Appeal shall be comprised of the UANA Executive Committee and UANA Honorary Members present and the FINA Delegate when present with the UANA President or in his absence a UANA Vice President as Chairman.

A jury member shall be allowed to speak, but not to vote, on a case in which the interest of his/her Federation is involved. A jury member having acted as an official is not allowed to vote on a case if there is a protest against his/her decision or on his/her interpretation of a Rule.

In case of urgency, the jury may vote on a matter even if it has not been possible to call all the members

The decision of the jury is final.

Medals and Diplomas

Gold, silver and bronze medals will be awarded in each event of the swimming competition. In accordance with *PASO Regulations*, top-eight diplomas will also be awarded in each event.

Sport Information

Sport information desks

Sport information desks will be located at all competition venues and at the sport information centre in the CIBC Pan Am/Parapan Am Athletes' Village. These desks will provide a variety of services to teams, including:

- General sport information through sport publications and discussions with sport-specific staff.
- Distribution of draw/start lists, results and other competition information, including schedule updates when required.
- Training schedule information and, for selected sports, assistance with booking and changing training sessions.

The sport information centre's hours of operation will be as follows:

Dates	Hours of Operation
July 2–4, 2015	08:00–20:00
July 5–25, 2015	07:00–23:00
July 26, 2015	07:00–17:00

Competition and Training Schedule

The swimming competition will be held at the CIBC Pan Am/Parapan Am Aquatics Centre and Field House.

Times	Gender	Detail
July 14 – Session 1		
10:00–12:00	Women	Preliminaries 100m freestyle
	Men	100 m freestyle
	Women	200 m butterfly
	Men	200 m butterfly
	Women	4 x 100 m freestyle relay
	Men	4 x 100 m freestyle relay
July 14 – Session 2		
19:00–21:00	Women	Finals 100m freestyle B final
	Women	100 m freestyle A final
	Men	100 m freestyle B final
	Men	100 m freestyle A final
	Women	Medal ceremony 100m freestyle
	Men	Medal ceremony 100m freestyle
	Women	200 m butterfly B final
	Women	200 m butterfly A final
	Men	200 m butterfly B final
	Men	200 m butterfly A final
	Women	Medal ceremony 200m butterfly
	Men	Medal ceremony 200m butterfly
	Women	4 x 100 m freestyle relay A final
	Men	4 x 100 m freestyle relay A final
	Women	Medal ceremony 4 x 100 m freestyle relay
	Men	Medal ceremony 4 x 100 m freestyle relay
July 15 – Session 1		
10:00–13:00	Women	Preliminaries 200 m freestyle
	Men	200 m freestyle
	Women	200 m breaststroke
	Men	200 m breaststroke
	Women	200 m backstroke
	Men	200 m backstroke
	Men	4 x 200 m freestyle relay
July 15 – Session 2		
19:00–21:30	Women	Finals 200 m freestyle – B final
	Women	200 m freestyle – A final
	Men	200 m freestyle – B final

	Men	200 m freestyle – A final
	Women	Medal ceremony – 200m freestyle
	Men	Medal ceremony – 200 m freestyle
	Women	200 m breaststroke – B final
	Women	200 m breaststroke – A final
	Men	200 m breaststroke – B final
	Men	200 m breaststroke – A final
	Women	Medal ceremony – 200 m breaststroke
	Men	Medal ceremony – 200 m breaststroke
	Women	200 m backstroke – B final
	Women	200 m backstroke – A final
	Men	200 m backstroke – B final
	Men	200 m backstroke – A final
	Women	Medal ceremony - 200 m backstroke
	Men	Medal ceremony – 200 m backstroke
	Men	4 x 200 m freestyle relay – A final
	Men	Medal ceremony 4 x 200 m freestyle relay
July 16 – Session 1		
10:00–12:30		Preliminaries
	Women	400 m individual medley
	Men	400 m individual medley
	Women	100 m butterfly
	Men	100 m butterfly
	Women	4 x 200 m freestyle relay
July 16 – Session 2		
19:00–21:00		Finals
	Women	400 m individual medley – B final
	Women	400 m individual medley – A final
	Men	400 m individual medley – B final
	Men	400 m individual medley – A final
	Women	Medal ceremony - 400 m individual medley
	Men	Medal ceremony - 400 m individual medley
	Women	100 m butterfly – B final
	Women	100 m butterfly – A final
	Men	100 m butterfly – B final
	Men	100 m butterfly – A final
	Women	Medal ceremony – 100 m butterfly
	Women	4 x 200 m freestyle relay
	Men	Medal ceremony – 100 m butterfly
	Women	4 x 200 m freestyle relay
July 17 – Session 1		
10:00–13:00		Preliminaries
	Women	100 m backstroke
	Men	100 m backstroke
	Women	400 m freestyle
	Men	400 m freestyle
	Women	100 m breaststroke
	Men	100 m breaststroke

	Women	50 m freestyle
	Men	50 m freestyle
July 17 – Session 2		
19:00–21:30		Finals
	Women	100 m backstroke – B final
	Women	100 m backstroke – A final
	Men	100 m backstroke – B final
	Men	100 m backstroke – A final
	Women	Medal ceremony - 100 m backstroke
	Men	Medal ceremony – 100 m backstroke
	Women	400 m freestyle – B final
	Women	400 m freestyle – A final
	Men	400 m freestyle – B final
	Men	400 m freestyle – A final
	Women	Medal ceremony – 400 m freestyle
	Men	Medal ceremony – 400m freestyle
	Women	100 m breaststroke – B final
	Women	100 m breaststroke – A final
	Men	100 m breaststroke – B final
	Men	100 m breaststroke – A final
	Women	Medal ceremony – 100 m breaststroke
	Men	Medal ceremony – 100 m breaststroke
	Women	50 m freestyle – B final
	Women	50 m freestyle – A final
	Men	50 m freestyle – B final
	Men	50 m freestyle – A final
	Women	Medal ceremony – 50 m freestyle
	Men	Medal ceremony – 50 m freestyle
July 18 – Session 1		
10:00–13:00		Preliminaries
	Women	W 800 m freestyle (slow heats)
	Women	200 m individual medley
	Men	200 m individual medley
	Men	1,500 m freestyle (slow heats)
	Women	4 x 100 m medley relay
	Men	4 x 100 m medley relay
July 18 – Session 2		
19:00–21:00		Finals
	Women	800 m freestyle (fastest heat)
	Women	200 m individual medley – B final
	Women	200 m individual medley – A final
	Women	Medal ceremony – 800 m freestyle
	Men	200 m individual medley – B final
	Men	200 m individual medley – A final
	Women	Medal ceremony – 200m individual medley
	Men	Medal ceremony – 200m individual medley
	Men	1,500 m freestyle (fastest heat)
	Women	4 x 100 m medley relay – A final



Men
Men
Women
Men

Medal ceremony – 1500m freestyle
4 x 100 m medley relay
4 x 100 m medley relay
4 x 100 m medley relay

Schedule is tentative and subject to change.

Training

Training will occur at the CIBC Pan Am/Parapan Am Aquatics Centre and Field House, Etobicoke Olympium and Donald D. Summerville Pool beginning on July 9.

Pre-Competition Procedures

Technical meeting

The technical meeting for coaches or appointed representatives from each NOC will be held on July 13 at 14:00 in the CSIO Pan Am & Para Pan Am Boardroom (level 3 of CIBC Pan Am/Parapan Am Aquatics Centre and Field House).

It may be attended by a maximum of two representatives from each NOC and, if necessary, an interpreter or attaché.

The swimming technical delegate, TO2015 Sport Organizing Committee co-chairs and TO2015 sport manager will preside over the meeting, which will be conducted in English.

Competition Procedures

Warm-up and call to completion

Minutes Before Competition	Activity	Details
120 minutes (2 hours) before sessions	Warm-up begins	Athletes will be able to warm-up in the competition pool and warm-up pool. The competition pool will close 15 minutes before the start of each session.
20 minutes before start of session	End of warm-up	All athletes and team staff will be requested to clear the water and pool deck 20 minutes before competition as the competition pool will be closed 15 minutes before the start of the competition session.
20 minutes before start of race	Report to first call room	For heats and finals, athletes must report to the first call room with their accreditation and equipment 20 minutes before the official start time of their race.

	<p>Rule 50 uniform, logo, athletes will be escorted to the final call room.</p> <p>Technical officials will collect athletes' accreditation in the final call room.</p> <p>Accreditations will be left at the doping control table on the field of play near the athlete exit for collection after the race.</p>
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Athlete uniform

All athletes must wear their team uniform throughout the competition and must wear their NOC tracksuit and appropriate footwear for finals and Medal Ceremony introductions.

Backstroke start devices

Backstroke start devices will be available in the competition pool and in one lane in the warm-up pool. The technical official will install the device on the starting platform and remove it after the race.

Prior to the start of the race, the technical officials and athletes can work together to adjust the device.

Accredited/team seating

Teams will be arranged into seating groups of a similar number, and groups will then rotate positions within the stands on a daily basis. Athlete seating on the field of play may be accessed via the athlete staging area.

TO2015 will be enforcing a clear deck policy during competition; no movement around the poolside will be permitted during competition sessions.

Video recording

Non-professional consumer cameras will not require stickers to be brought into venues, and clearance with the Host Broadcaster will not be necessary. If a team wishes to do its own technical video shooting in a competition venue during competition, they may do so from the athlete and spectator seating area using non-professional consumer video cameras. Teams may also video record during the training sessions using non-professional cameras.

NOCs requesting LAN at these locations can purchase through TORONTO 2015 rate card. This will provide service to the warm up pool. For more information please contact the TORONTO 2015 rate card or swimming@toronto2015.org.

All such video material may only be used for internal viewing purposes and not for commercial use.

Lactate testing

Teams conducting lactate testing must ensure all sharps and other accessories are disposed of in a safe and considerate manner in the sharps disposal bins provided.

Chiller Tubs

Teams bringing their own chiller tubs must ensure power requirements meet the standards of 2.4 kw@120V. Chiller tubs are permitted in the designated area only.

Post-Competition Procedures

Leaving the pool

Athletes should exit the pool via the sides, by moving underneath each lane rope and not rolling over the lane ropes, or climb over the end of the pool by the touch pads.

Athletes must then collect their accreditation from the doping control table on the field of play before proceeding through the mixed zone. Athletes finishing in the top three during the finals will be informed by a medal chaperone of the time they are required to attend the Medal Ceremony, and will be escorted through the mixed zone and to the Medal Ceremony staging area.

Doping control

Athletes selected for doping control will be notified in person and escorted to the doping control station by an anti-doping chaperone as soon as practical after they have finished competing. It will be the responsibility of the athlete to remain under continuous observation of the anti-doping chaperone after notification.

All NOCs, athletes and athlete support personnel, including medical practitioners, should review and be familiar with the *PASO Anti-Doping Rules*, which are based on the World Anti-Doping Code that came into effect January 1, 2015.

Mixed zone

TO2015 Press Operations will run the competition venues' mixed zones, where the press will seek to interview athletes (and in some instances, coaches) as they leave the field of play. All athletes must pass through the mixed zone and will be encouraged to speak with broadcasters and the press.

Athletes will first pass through the broadcast area of the mixed zone before reaching the press area.

Every attempt will be made to ensure that broadcast interviews will be limited to a reasonable length of time per athlete to ensure the athlete has time to talk to the press before exiting the mixed zone.

Coaches for team and combat sports who are normally positioned on the field of play will be requested to pass through the mixed zone for interview possibilities.

Media availability

TO2015 Press Operations will organize and run post-event media availability sessions. NOCs may request to host their own media availability sessions in the venues before the competition begins. NOCs must book these through the Venue Media Centre help desk.

Formal language interpretation services will not be available in the mixed zones or at the media availability sessions in the Venue Media Centres. Medallists will be available for interviews after completing a competition session and after Medal Ceremonies. Coaches and/or other athletes may also be available, depending on the circumstances.

Results distribution

Printed results will be available for collection by NOCs from sport information desks at the competition venues and the sport information centre in the Athletes' Village. Results for all sports will also be available at TORONTO2015.org.

Medal Ceremonies

Medal Ceremonies will take place in-venue immediately following the completion of a final competition, where applicable. The Medal Ceremony will include the presentation of bronze, silver and gold medals to third, second and first place athletes, respectively. The Medal Ceremony will include the raising of the

appropriate flags and the playing of the national anthem for the gold medallist.

Medal Ceremonies will be conducted in English, French and Spanish. Medals will be presented by members of the PASO Executive Committee, International Olympic Committee members, International Federation and Continental Federation presidents or government dignitaries.

In accordance with *PASO Regulations*, all athletes will attend their Medal Ceremony dressed in NOC track suits or approved competition uniforms. Athletes will not be permitted to step on to the podium if they are displaying flags, slogans, unapproved brands or commercial statements of any kind.

Competition Venue Information

Swimming events will be held at the CIBC Pan Am/Parapan Am Aquatics Centre and Field House located at the University of Toronto, Scarborough campus in Toronto, Ontario. This brand new high-performance facility was built for the TORONTO 2015 Games and includes two internationally sanctioned 10-lane, 50-metre pools, a 25-metre long pool and a diving tank. The Field House features four gymnasiums for training and competition as well as an indoor recreational track and fitness area with cardio and weightlifting facilities.

The field of play and all equipment will be presented in accordance with FINA rules and regulations. Training will occur at the CIBC Pan Am/Parapan Am Aquatics Centre and Field House, Etobicoke Olympium, and Donald D. Summerville Pool. Each NOC will be assigned training blocks, which will be confirmed at a later date. The field of play and all equipment will be presented in accordance with FINA rules and regulations.

Facilities

Other facilities at the competition and training venues will include the following:

- change rooms and showers (separate facilities for men and women)
- an athletes' lounge
- catering services
- an athlete preparation area
- a mixed zone and press conference room where accredited media may conduct interviews with athletes post-competition
- a sport information desk
- medical facilities
- a doping control station

Training Venue Information

Etobicoke Olympium

The Etobicoke Olympium is a multi-use facility that focuses on meeting the sport and recreation needs of the community, as well as developing and promoting amateur competitive sports. The venue has undergone renovations for the TORONTO 2015 Games.

Donald D. Summerville Outdoor Olympic Pool

The Donald D. Summerville Outdoor Olympic Pool complex is located on the beach at Woodbine Park. The facility features an outdoor 50-metre pool.

Delegation Arrival

Official port of entry

Toronto Pearson International Airport (YYZ) will serve as the official port of entry and departure for the TORONTO 2015 Pan Am Games. As Canada's busiest airport, Toronto Pearson International Airport provides two terminals (1 and 3) that, combined, serve more than 36 million passengers a year. Each terminal provides services to domestic, international and U.S. flights (including pre-clearance for U.S. Customs).

Upon arrival at Toronto Pearson International Airport, NOC delegations will have access to designated passport-control lanes, welcome booth services, wayfinding assistance, accreditation validation services and transportation to official TO2015 accommodations.

NOCs should note that TO2015 will provide transportation services to and from Toronto Pearson International Airport only. Transportation from any other ports of entry (such as the Billy Bishop Toronto City Airport or Union Station for rail passengers) will be at the responsibility and cost of the respective NOC.

Operational hours at Toronto Pearson International Airport

Representatives from TO2015 will be available to assist NOC delegations based on their arrival information provided in advance through the arrivals and departures system (ADS). General operating hours will be from 06:00 to 23:00 daily; however, services will be extended for all anticipated flight arrivals outside this window. For this reason, it is paramount that delegations submit their flight information through the ADS.

International arrivals to Toronto

To facilitate entry into Canada, the Canada Border Services Agency (CBSA) will provide designated Games lanes for NOC delegations upon their arrival at Toronto Pearson International Airport, at both Terminal 1 and Terminal 3. Lanes will be marked by TORONTO 2015 signage.

NOC delegates who would normally require a visa to enter Canada may travel with a valid passport and their pre-valid card, which will act as a temporary resident visa and official entry document into the country. This facilitated visa process will be in effect for the Pan Am Games, from May 10, 2015, to August 26, 2015, at 23:59, for a period of stay no longer than six months from first entry.

It is vital that NOC delegates carry their pre-valid card with them for arrival, and have their accreditation on them for departure, as failure to do so may result in refusal of entry to Canada or refusal of access to facilitated services upon departure. Please note that all NOC delegates who are not Canadian nationals must hold a passport that is valid until at least January 26, 2016.

Upon arrival at Toronto Pearson International Airport, delegates will be guided to the designated CBSA lanes to undergo the primary inspection process, which will include:

- document and visa verification
- admissibility of persons and goods
- determination as to whether a referral to Immigration is required

Declaration cards must be completed prior to primary inspection. All goods, currency and/or monetary instruments brought into Canada must be declared; failure to do so may result in monetary penalties, confiscation of goods and/or criminal prosecution.

If further examination of documents or goods is required, delegates will be referred to the appropriate area for examination, as needed. The CBSA will also provide automated border kiosks in both terminals for the

use of NOC delegates with Canadian passports, and Nexus kiosks for the use of NOC delegates with U.S. passports.

Self-drive

NOC delegates travelling to Toronto via ground transportation will be required to show all documents at the land border crossing. Individuals will be asked to have all documents in hand and ready for presentation at the primary inspection point prior to arriving at the Customs booth.

NOC delegates arriving at the CIBC Pan Am/Parapan Am Athletes' Village in their own vehicle will be directed to a temporary parking area located south of the Welcome Centre. After bringing their luggage into the Welcome Centre, NOC delegates will then have to move their vehicle to another location. If there is no parking available near the Welcome Centre, NOC delegates will be responsible for parking their vehicles in another location outside the Village's perimeter and paying any applicable parking fees.

NOC delegates arriving on their own at any of the satellite accommodation locations will be required to let TO2015 know of their arrival in advance through the ADS. Upon arrival at the satellite accommodation, vehicles will be directed to a designated parking lot where NOC delegates can off-load their baggage and carry it to the main entrance. Vehicles will be required to exit the area immediately after drop-off.

Domestic arrivals to Toronto

Delegates arriving in Toronto from another location in Canada will be directed to the domestic baggage claim area in either Terminal 1 or Terminal 3. NOCs should note that some delegates connecting through a Canadian airport, prior to flying into Toronto, may be required to clear customs at their first port of entry, following the regular process for all incoming passengers. Designated Games lanes for customs clearance will only be available at Toronto Pearson International Airport.

Accreditation validation facilities

Upon arrival in Toronto, each delegation member can have his/her accreditation validated (provided their respective delegation registration meeting [DRM] has been completed) at Toronto Pearson International Airport in Terminals 1 and 3 (international arrivals only) or at one of the Accreditation Centres located across Toronto. Following validation, the delegation member will be directed to the Games transportation system. After departing the airport, a delegation member without a Pan Am identity and accreditation card (PIAC) must visit an Accreditation Centre to get his/her card printed and validated.

Delegation members must present their passport and/or official identification document used for accreditation registration in order to complete the validation process at an Accreditation Centre.

Accreditation Centres		
Accreditation Centre	Dates of Operation	Hours of Operation
Main Media Centre	June 25–July 26, 2015	08:00 to 21:00
CIBC Pan Am/Parapan Am Athletes' Village	June 22–July 29, 2015	See Table A below
Games Family hotel	July 4–26, 2015	07:00–19:00
Toronto Pearson International Airport	June 30–July 26, 2015	05:15–23:00

Table A

Games Period	Dates of Operation	Hours of Operation
Pre-Games	June 22–30, 2015	09:00–18:00
Pre-opening period	July 1–4, 2015	09:00–18:00
Opening period and Pan Am Games	July 5–26, 2015	08:00–21:00
Closing period	July 27–29, 2015	09:00–18:00

Satellite Accommodation

Location	Dates of Operation	Hours of Operation
Rowing & Canoe/Kayak – Sprint Satellite Accommodation at Brock University (PVB)	July 5–6, 2015	08:00–20:00
Shooting & Equestrian Satellite Accommodation at Nottawasaga Resort (PVN)	July 5, 7–9, 11, 16, 2015	08:00–20:00
Mountain Bike Satellite Accommodation at Horseshoe Valley Resort (PVH)	July 7– 8, 2015	08:00–20:00
Canoe/Kayak – Slalom Satellite Accommodation at Pinestone Resort (PVM)	July 12–13, 2015	08:00–20:00
Football Satellite Accommodation at McMaster University (PVF)	July 5–6, 2015	08:00–20:00

Baggage claim

Upon arrival at Toronto Pearson International Airport, NOCs will be responsible for claiming and tagging their accompanying baggage (standard and over-sized) and ensuring that they have both the correct number of bags and that all bags are in good condition before leaving the airport. Oversize baggage can be picked up in a controlled location, identified by TORONTO 2015 signage, beside the baggage carousels.

Transportation services

Following the baggage claim process, wayfinding signage and TO2015 representatives will direct delegates to loading zones, where shuttles will then transport them to their accommodation or the Games Family hotel, in accordance with the information provided on the ADS.

Whenever possible, all accompanying baggage will be transported on the same bus as the athletes and officials. If additional capacity is required, separate baggage-only trucks will be used to supplement the bus storage.

All baggage and equipment will be transferred to the Athletes' Village or satellite accommodation, except for firearms, ammunition and laser pistols, which will be transported directly to the armoury.

Arrival at the CIBC Pan Am/Parapan Am Athletes' Village

Starting July 5 at 08:00, and upon successful completion of the DRM, all athletes and team officials residing in the Village will be able to access the Welcome Centre. At this time, TO2015 will provide assistance with the off-loading of luggage and equipment from the buses and trucks. Athletes and officials will be responsible for the movement of their own luggage off the buses if these items have been carried into the seating areas.

Arrival at satellite accommodation locations

Upon arrival at the satellite accommodation, the assigned NOC representative will check in at the accommodation desk. TO2015 will provide off-loading of luggage and equipment from the bus or truck to the front entrance of the accommodation building. Athletes and officials will be responsible for claiming their bags from the front entrance and bringing them to their rooms. Validated accreditation with applicable access must be worn in order to enter the residential zone at each satellite accommodation.

Accommodation at the CIBC Pan Am/Parapan Am Athletes' Village

The CIBC Pan Am/Parapan Am Athletes' Village will be located in east downtown Toronto in the Lower Don Lands, adjacent to the Don River. This area of Toronto is currently undergoing extensive regeneration, with many new developments existing harmoniously alongside heritage neighbourhoods and districts.

The Athletes' Village will be conveniently located within a few blocks of the Toronto city centre and close to public transportation. Following the Games, the Village will be one of the Games' lasting legacies with a mixed-use neighbourhood with affordable housing, new condominiums, a YMCA and a dormitory for George Brown College students.

Key dates of operation

Date	Event
July 1–4	Pre-opening access to CIBC Pan Am/Parapan Am Athletes' Village
July 5	Opening of the CIBC Pan Am/Parapan Am Athletes' Village
July 10	Opening Ceremony of the TORONTO 2015 Pan Am Games
July 26	Closing Ceremony of the TORONTO 2015 Pan Am Games
July 29	Closing of the CIBC Pan Am/Parapan Am Athletes' Village

Site orientation

The Athletes' Village will consist of three distinct zones: the Village Plaza, residential zone and operations zone. The Village Plaza will contain the retail facilities and ceremonial facilities available to residents and guests, while the residential zone will be a restricted area for residents and guests with an "R" on their PIAC. The residential zone will contain five accommodation lots, recreation, dining, medical facilities, parklands and access to transportation links to competition and training venues.

The operations zone will include the workforce entry, logistics warehouse, facilities services area, support services operations centre, waste transfer area and NOC container freight storage.

The Welcome Centre will be the entry point for first-time arrivals. The taxi drop-off and pick-up area will be located adjacent to it. The Village Plaza entry point will be located off Trinity Street for dedicated

access to the Guest Pass Centre and Village Media Centre.

Residences

Athletes and NOC team officials will be accommodated in newly constructed permanent buildings, ranging in height from nine to 15 storeys. The buildings will contain a combination of apartments for three, four, five, six, nine or 10 beds.

All bedrooms will be equipped with furniture to provide a comfortable stay for residents, in accordance with past Games practices. In-suite finishes will include coated flooring in bedrooms and social spaces, tiled floors in bathrooms, and window coverings and shelf space in bedrooms. Corridors within the residential blocks will be carpeted. Public and NOC office spaces will have a combination of carpet and sealed concrete floor finishes.

Social spaces furniture will include tables and comfortable seating. All suites will have free Wi-Fi access.

Each resident will be provided with two bath-sized towels, which will be changed every two days. Bed linen will be changed every four days. Towel and linen exchanges will also be possible through the resident centres.

Resident services

There will be five resident centres located throughout the Athletes' Village. The five centres will operate from 07:00 to 23:00 and one will be open 24 hours a day. The resident centres will cater to the accommodation needs of the NOCs and Village residents. Each resident centre will provide hotel-like front desk service, which will assist with the resolution of issues relating to Village accommodation services, as outlined below:

Accommodation-related requests	Housekeeping requests and maintenance issues will be serviced by the resident centres and handled by trained TO2015 staff. Both requests and issues will be documented and followed up by the relevant functional areas (Housekeeping, Maintenance, Logistics, etc.).
Concierge service	Each resident centre will also work as a concierge service desk. Resident centre staff and volunteers will be trained to provide residents with helpful information about the Village, Toronto and areas of interest.
Lost/replacement key	Replacement of a lost or damaged key will cost CAD\$30 per key set.
Internet access	Wi-Fi access will be available at each resident centre.
Lounge and meeting facilities	All resident centres will have comfortable lounge facilities and televisions with Games feeds, which will be available to all residents.
Beverages	Vending machines with a variety of beverages will be available free of charge to residents.
Personal towel exchange	Residents will be able to exchange used towels for clean towels.

Ice supply

NOCs can access free ice at each resident centre.

Laundry service

Free 24-hour self-service laundry facilities will be provided for all Athletes' Village residents. They will be located in each residential block, in close proximity to the resident centre. Staff at each resident centre will be able to offer assistance to residents, as required. Each resident centre will provide laundry detergent free of charge.

Teams requiring washing, dry cleaning and pressing of team uniforms, team strips, judo suits and other similar non-regular items will be able to use the drop-and-collect, pay-on demand service in the Village Plaza at a charge to the NOC.

Multi-faith centre

The multi-faith centre will provide a place for worship and meditation for all faiths. The centre will be managed by TO2015 and supported by an experienced group of faith advisors. The centre will also provide general counselling support and links to other religions and faiths with local places of worship.

Dining services

Athletes (Aa) and team officials (Ac, Ao) will have unlimited access to the main dining hall. People entering the dining hall will have their accreditation checked to ensure they are entitled to eat there or, alternatively, they will be required to present a single meal voucher.

Main dining hall

The main dining hall will be located adjacent to the transport mall in the residential zone and will operate on a 24-hour basis, broken down into four meal periods:

Breakfast	05:30–11:00
Lunch	11:00–17:00
Dinner	17:00–22:00
Overnight	22:00–05:30

Menus will be rotated every day, through a six-day cycle. Various self- and assisted-serve food stations will showcase the diverse nature of Toronto's culinary scene and will cover a wide spectrum of dietary needs.

Alternative dining options

Additional dining options will be offered to Village residents with dining privileges, including an outdoor casual dining/BBQ area, stations at resident centres and a Village Plaza café.

NOC Services Centre

The NOC Services Centre will be located in the Athletes' Village residential zone, situated centrally to facilitate communication and coordinate issue resolution between TO2015 and the NOCs. Services available at the front desk will include mail distribution, reservation of bookable meeting rooms, and the distribution of participation certificates and medal boxes. Arrivals and departures, transport, logistics and Rate Card will also have desks in the NOC Services Centre.

Polyclinic

The Polyclinic will be open daily from 07:00 to 23:00 from July 1 to August 17, 2015, but will be closed July 30 and August 1. The Polyclinic will offer a full range of health care services and professionals.

Transportation services

The transport mall will be located south of the residential zone, near the main dining hall. Athletes and team officials will be able to access shuttle buses from the transport mall to all competition and training venues beginning July 5, 2015. Athletes in water polo and synchronized swimming events held prior to the Opening Ceremony will be able to access transportation as of July 2.

Due to the compact footprint of the Village, there will be no internal transport shuttle for residents.

NOC parking

Parking for NOC-dedicated vehicles will be located next to the transport mall, on the south side of the Village, and will be accessible through a dedicated pedestrian screening area. There will be no provision for the parking of vehicles without a valid vehicle access and parking permit (VAPP).

Resident entertainment and recreation

Various lounges and a games room will be available to Village residents. These lounges will feature Wi-Fi and televisions.

Fitness centre

The fitness centre will feature recreational sport facilities for general use. It should be noted that all sport-specific training facilities will be located outside of the Village. The fitness centre will include an internal running track and an indoor pool for general fitness activities. In addition, the centre will have a large selection of cardiovascular equipment and free weights, and space for stretching, warming up and cooling down.

There will also be plenty of safe places for running within the Village, including an 18-acre park with paved trails, located east of the accommodation blocks and within the security perimeter.

The Fitness Centre will operate 24 hours a day, but will only be supervised between 06:00 and 23:00, except when temporarily closed for cleaning or maintenance. The pool will be open from 06:00 to 22:00.

Village Plaza

The Village Plaza will be comprised of a number of retail outlets and services. TO2015 will design this area as a significant Village focal point to attract both residents and visitors alike. The Plaza will act as a place where athletes, guests and media can interact.

The Plaza will include a user-pay café, which can also act as a casual meeting place. All Team Welcome Ceremonies will take place in the Village Plaza. Plaza services will operate from 09:00 to 21:00 as of July 5.

Retail services in the Village Plaza

Retail services will be provided in the Village Plaza for the convenience of Village residents and guests. Services provided will be on a user-pay basis and will include banking, dry cleaning, a hair salon, general store, photo kiosk and ticket office.

Team Welcome Ceremonies

Team Welcome Ceremonies will take place at the Village Plaza from July 6 to 9. Each delegation will be invited to participate in a ceremony that will welcome them to Toronto. The ceremony will include an official welcome, the raising of the national flags and the playing of anthems, ceremonial exchanges and cultural entertainment.

Each ceremony will last approximately 30 minutes.

Smoking and alcohol policy

In accordance with *PASO Regulations*, the Athletes' Village will be a non-smoking venue. It is strictly forbidden to smoke in any building or on any balcony in the Village or satellite accommodation. A limited number of clearly marked outdoor smoking areas will be available throughout the Athletes' Village and satellite accommodation.

Catering at Competition and Training Venues

Competition venues

Food and beverage services will be provided for accredited athletes and team officials in athlete lounges at the competition venues. Access to this service will be managed by sport/venue team volunteers, and will be provided during competition and official training at the venue.

Each competition venue's athlete lounge will feature, at minimum, a refreshment station with beverages and snacks. The hours of service will vary by venue, but the refreshment station will open 90 minutes before the competition and training start time and will close one hour after the end of competition.

Training venues

A refreshment station with beverages and snacks will be available at training venues. A cold, boxed meal will be available at venues where athletes are required to be present for a minimum of five hours.

TO2015 will supply the initial expected meal quantities to the catering team for both competition and training venues. Upon arrival, team leaders will be able to adjust these numbers at the sport information desk at each competition venue. Team leaders must communicate any changes to the athlete venue meal numbers three days in advance.

Venue Access

"P" accreditation and training venue pass (TVP) accreditation venue access

In order to cater to each NOC's need for additional support with their athletes' preparations, PASO has confirmed the use of additional accreditation subcategories within the NOC category, in accordance with the *Pan American Sports Organization Accreditation Users' Guide*. Those subcategories are as follows:

1. "P" accreditation
 - a. alternate athletes
 - b. personal coaches and training partners

2. "TVP" accreditation

These subcategories are not part of the NOC's delegation and therefore will have restricted access rights. They will not be entitled to dining privileges at the Athletes' Village.

For more information, please refer to the *Pan American Sports Organization Accreditation Users' Guide* and the *NOC Accreditation Manual*.

Athlete equipment transfer

TO2015 Logistics will operate a scheduled service for the transfer of athlete sport equipment between the CIBC Pan Am/Parapan Am Athletes' Village, satellite accommodation and the competition and training venues during the operating period. This service is intended to assist NOCs with the transport of sport equipment that cannot fit on the supplied transport shuttles.

TO2015 Logistics will notify all delegations of where the athlete equipment drop-off and collection locations will be, in advance of competition events. Logistics will use a tagging system to track shipments to ensure athletes receive their correct equipment.

The athlete equipment transfer schedules will be available from the logistics desk and sport information desks at the NOC Services Centre at the Athletes' Village and from the sport information desks at the respective venues.

Medical Services

Medical services during the TORONTO 2015 Pan Am Games will be provided at all competition and training venues, and non-competition venues such as the CIBC Pan Am/Parapan Am Athletes' Village, satellite accommodation locations, Games Family hotel and the Cisco International Broadcast Centre and Main Press Centre.

Athlete and spectator services will be stocked with appropriate equipment, supplies and medication and will be staffed by experienced medical personnel. Ambulances, staffed by paramedics, will be stationed at all competition venues and some non-competition venues, such as the Athletes' Village.

Competition and training venues

Emergency services and sport medicine for ill and injured athletes, team officials and all accredited individuals will be available at each competition and training venue. These services will be provided by physicians and therapists and will be available for two hours before competition (or one hour before warm-up) and for one hour post-competition.

Field-of-play response

Athletes injured on the field of play during competition or training will be evaluated on-site. If necessary, they will be evacuated from the field of play and transported to the athlete medical room, Polyclinic or hospital, as appropriate. Field-of-play response will abide by the respective International Federation rules.

Spectator medical services

Medical services will be provided at competition venues for spectators, Games family members, press, broadcast, marketing partners, contractors and workforce by St. John Ambulance, and supported by emergency medical services and Games' medical services.

Anti-doping

The TORONTO 2015 Pan Am Games will have the most sophisticated and comprehensive anti-doping program in the history of the Pan Am Games. The anti-doping program will collect an unprecedented number of samples, execute the first-ever comprehensive blood collection program and collect the highest-ever percentage of out-of competition tests.

For more information, please visit TORONTO2015.org/anti-doping.

Transportation

Transportation system for athletes and team officials (TA)

The TA bus system will provide the following transportation services for accredited athletes and team officials, including their accompanying baggage and sport equipment:

- Arrival and departure services between Toronto Pearson International Airport and TORONTO 2015 accommodation locations.
- Training and competition services between TORONTO 2015 accommodation locations and competition and training venues.
- Ceremonies services.
- Connectivity between the CIBC Pan Am/Parapan Am Athletes' Village and satellite accommodation locations.

TA system loading and unloading

TA services will use load zones in the Athletes' Village transport mall, except for the following services that will operate from the Welcome Centre:

- arrival/departure services
- inter-Village connection service

TA load zones will not be located within the secure perimeter; however, all load zones will be as close as possible to the athlete venue entry points.

Where there is capacity, different-discipline athletes will be able to share the TA service with competing athletes. Load zone attendants will be stationed at each load zone and will help facilitate the loading and unloading process to ensure it is done in a safe and efficient manner, while ensuring maximum vehicle occupancy. Competing athletes are given priority over all other clients with TA access.

Vehicle types

A mixture of highway motorcoaches, transit buses and mini-buses driven by contracted drivers will transport NOC clients.

Training and competition venue services

Regular transportation training services will be scheduled with a 60-minute frequency to transfer athletes to and from designated training venues. Leaving the Athletes' Village from the transport mall, the service will enable athletes and team officials to be at the venue one hour prior to training and leave up to one hour after training. The service will begin in accordance with the training schedule, to a maximum of five days prior to the first day of competition, and will continue until the closing day of each sport's individual training session.

Athletes' Village Transport Mall to Competition and Training Venues				
Sport (Discipline)	Venue Code	Service Dates	Hours of Service	Frequency
Aquatics – diving	PAC	July 5–13	07:00–22:00 (July 5–8) 06:30–22:00 (July 9) 06:00–16:30 (July 10) 06:00–23:00 (July 11) 06:30–23:00 (July 12–13)	15–30 minutes

Aquatics – open water swimming (competition)	OPW	July 7–12	13:30–17:00 (July 7) 09:00–16:30 (July 8–9) 12:30–15:00 (July 10) 05:30–19:00 (July 11–12)	30 minutes
Aquatics – open water swimming (training)	ETO	July 7–8	13:00–15:30	60 minutes
Aquatics – open water swimming (training)	PAC	July 6–8	07:00–22:00	30 minutes
Aquatics – open water swimming (training)	DDS	July 9–11	07:30–18:30 (July 9) 07:30–14:30 (July 10) 07:30–18:30 (July 11)	30 minutes
Aquatics – swimming (competition)	PAC	July 10–18	06:00–16:30 (July 10) 06:00–23:00 (July 11) 06:30–23:00 (July 12–18)	15 minutes
Aquatics – swimming (training)	ETO	July 9–12	12:30–17:00 (July 9) 07:30–09:30 (July 10) 12:30–16:30 (July 11) 08:30–21:30 (July 12)	60 minutes
Aquatics – swimming (training)	DDS	July 9–11	07:30–18:30 (July 9) 07:30–14:30 (July 10) 07:30–18:30 (July 11)	30 minutes
Aquatics – synchronized swimming	PAC	July 4–11	07:00–21:45 (July 4) 07:00–22:00 (July 5–8) 06:30–22:00 (July 9) 06:00–16:30 (July 10) 06:00–23:00 (July 11)	15-30 minutes
Aquatics – water polo (competition)	MAR	July 2–15	08:30–21:15 (July 2–6) 06:30–21:30 (July 7–9) 07:30–12:15 (July 10) 06:30–21:30 (July 11) 07:30–21:30 (July 12–13) 07:30–22:00 (July 14) 07:30–22:00 (July 15)	Pre-booked service
Aquatics – water polo (training)	ETO	July 2–15	08:30–21:15 (July 2–6) 07:30–21:45 (July 7–8) 07:30–22:15 (July 9 & 11) 09:00–13:45 (July 10) 08:30–21:45 (July 12–14) 08:30–11:15 (July 15)	Pre-booked service
Archery	VAR	July 9–18	07:30–17:30 (July 9 & 11–12) 07:30–14:00 (July 10) 07:30–14:00 (July 13) 07:30–18:00 (July 14–17)	30–60 minutes

Athletics – marathon (competition)	OPW	July 17–25	07:30–15:30 (July 18) 10:15–13:45 (July 17) 05:15–12:45 (July 18) 08:45–13:00 (July 24) 04:30–21:45 (July 25)	Scheduled departures
Athletics – race walk (competition)	OPW	July 17–26	10:15–13:45 (July 17) 05:15–12:45 (July 19) 04:30–12:45 (July 26)	Scheduled departures
Athletics – track and field (competition)	YOR	July 16–25	07:30–20:30 (July 16–20) 07:30–23:00 (July 21–24) 16:00–24:30 (July 25)	15 minutes
Athletics (training)	BST	July 13–25	07:30–13:30 (July 13–15) 07:30–17:00 (July 16–24) 07:30–12:30 (July 25)	60 minutes
Badminton	MAR	July 6–16	08:30–22:00 (July 6–9) 07:00–14:00 (July 10) 07:00–21:30 (July 11) 07:00–22:30 (July 12) 08:00–22:30 (July 13–14) 09:00–22:30 (July 15) 09:00–21:30 (July 16)	30–60 minutes
Baseball (competition)	AJX	July 6–26	11:00–22:30 (July 6–9) 07:15–14:00 (July 10) 08:30–23:00 (July 11–17) 09:40–23:00 (July 18) 09:40–23:30 (July 19) 11:30–23:00 (July 20–24) 08:55–23:00 (July 25) 08:40–16:30 (July 26)	Pre-booked service
Baseball (training)	UTS	July 15–19	09:00–21:00	Pre-booked service
Basketball	RYA	July 11–25	09:30–15:00 (July 11–12) 09:30–15:15 (July 13) 09:30–16:15 (July 14–15) 09:00–24:15 (July 16–19 & 21–24) 08:30–24:15 (July 20) 09:00–22:30 (July 25)	Pre-booked service
Bowling	PLB	July 19–25	10:30–17:30 (July 19–21) 08:30–20:00 (July 22–23) 08:30–20:30 (July 24) 08:30–16:30 (July 25)	30 minutes/60 minutes
Boxing	OBX	July 18–25	17:00–23:30 (July 18–19) 12:00–24:00 (July 20–21) 17:00–23:30 (July 22–24)	30 minutes

Cycling – BMX	CEB	July 8–11	16:00–22:30 (July 24–25) 11:30–19:00 (July 08) 08:45–16:30 (July 09) 08:45–14:00 (July 10) 11:45–17:30 (July 11)	Scheduled departures
Cycling – road cycling (road race)	OPW	July 24–25	08:45–13:00 (July 24) 04:30–21:45 (July 25)	Scheduled departures
Cycling – road cycling (individual time trial)	MRT	July 21–22	18:00–20:45 (July 21) 09:00–14:45 (July 22)	Scheduled departures
Cycling – track cycling	MIV	July 11–19	08:00–20:00 (July 11–15) 07:30–20:30 (July 16) 07:30–22:00 (July 17) 07:30–21:30 (July 18–19)	30 minutes/60 minutes
Fencing	PAC	July 15–25	06:30–23:00 (July 15–19) 07:00–2:00 (July 20–22) 06:30–22:30 (July 23–25)	15–30 minutes
Field hockey	PAF	July 8–25	07:00–20:30 (July 08–12) 07:30–22:00 (July 13–25)	Pre-booked service
Golf	AGN	July 14–19	06:30–20:30 (July 14–18) 06:30–19:00 (July 19)	30–60 minutes
Gymnastics – artistic gymnastics	TCO	July 6–15	06:00–02:00 (July 6–9 & 11–15) 06:00–14:00 (July 10)	15 minutes
Gymnastics – rhythmic gymnastics (competition)	TCO	July 16–20	06:00–02:00	15 minutes
Gymnastics – rhythmic gymnastics (training)	ETO	July 12–15	08:30–21:30	60 minutes
Gymnastics – trampoline	TCO	July 13–19	06:00–02:00	15 minutes
Handball	EXC	July 12–25	07:30–22:30 (July 12–15) 07:30–23:30 (July 16–21) 07:30–24:00 (July 22–23) 08:00–24:00 (July 24–25)	Pre-booked service
Judo	MIS	July 6–14	08:30–20:00 (July 6–9) 08:30–14:00 (July 10) 10:00–23:00 (July 11–13) 09:00–23:30 (July 14)	30 minutes/60 minutes
Karate	MIS	July 18–25	09:00–24:30 (July 18) 09:00–23:00 (July 19–25)	15 minutes

Modern pentathlon	PAC	July 13–19	06:30–23:00	15 minutes
Racquetball	EXC	July 17–26	06:00–02:00 (July 17–21) 07:00–01:00 (July 22–25) 07:00–18:30 (July 26)	15 minutes
Roller sports – figure skating	EXC	July 7–12	07:00–01:00 (July 7) 06:00–02:00 (July 8–9, 11–12) 06:00–14:00 (July 10)	15 minutes
Roller sports – speed skating	PAC	July 9–13	06:30–22:00 (July 9) 06:00–16:30 (July 10) 06:00–23:00 (July 11) 06:30–23:00 (July 12–13)	15 minutes
Rugby sevens (competition)	EPS	July 10–12	08:00–14:00 (July 10) 08:30–22:00 (July 11–12)	Pre-booked service
Rugby sevens (training)	FLF	July 6–9	08:00–19:30	Pre-booked service
Sailing	RCY	July 8–19	07:30–09:30 (July 8–9 & 11–19) 15:30–20:00 (July 8–9 & 11–19) 07:30–14:00 (July 10)	15–30 minutes
Softball (competition)	AJX	July 7–26	11:00–20:00 (July 7) 11:00–17:30 (July 8–9) 08:00–14:00 (July 10) 11:00–20:00 (July 11) 11:00–22:00 (July 12–16) 13:30–22:00 (July 17 & 24) 09:00–18:00 (July 18) 11:00–22:00 (July 19–23) 14:00–20:00 (July 25) 08:00–14:00 (July 26)	Pre-booked service
Softball (training)	LAM	July 14–18	08:30–21:30	Pre-booked service
Squash	EXC	July 7–17	07:00–25:00 (July 7) 06:00–02:00 (July 8–9, 11–17) 06:00–14:00 (July 10)	15 minutes
Table tennis (competition)	MAR	July 19–25	07:30–23:00 (July 19–24) 07:30–22:00 (July 25)	30 minutes
Table tennis (training)	BCS	July 14–25	08:00–22:30 (July 14) 09:00–22:30 (July 15) 09:00–21:30 (July 16) 09:00–21:00 (July 17–18) 07:30–23:00 (July 19–24) 07:30–22:00 (July 25)	30 minutes/60 minutes
Taekwondo	MIS	July 14–22	09:00–23:30 (July 14) 09:00–24:30 (July 15–18) 09:00–23:00 (July 19–22)	15 minutes

Tennis	CTC	July 6–16	08:30–19:00 (July 6–8) 08:30–21:00 (July 9) 07:30–15:00 (July 10) 07:30–22:00 (July 11–12) 08:30–23:00 (July 13–15) 10:30–22:30 (July 16)	15 minutes
Triathlon (competition)	OPW	July 8–12	09:00–16:30 (July 8–9) 05:30–19:00 (July 11–12)	30 minutes
Triathlon (training)	BST	July 6–11	11:30–17:00 (July 6–7 & 11) 12:30–17:00 (July 8–9) 10:30–14:00 (July 10)	60 minutes
Triathlon (training)	PAC	July 6–8	07:00–22:00	30 minutes
Triathlon (training)	DDS	July 9–11	07:30–18:30 (July 9) 07:30–14:30 (July 10) 07:30–18:30 (July 11)	30 minutes
Volleyball – beach volleyball	PBV	July 8–21	06:00–02:00 (July 8–9, 11–21) 06:00–14:00 (July 10)	15 minutes
Volleyball – indoor volleyball (competition)	EXC	July 13–26	08:30–22:00 (July 13–14) 12:00–24:00 (July 16–24) 13:25–24:00 (July 25) 08:55–19:00 (July 26)	Pre-booked service
Volleyball – indoor volleyball (training)	GOL	July 11–25	10:30–17:00 (July 11) 09:00–22:00 (July 12) 10:30–17:30 (July 13–14) 09:00–22:00 (July 15) 07:30–22:30 (July 16–21) 07:30–22:00 (July 22–23) 07:30–15:30 (July 24) 07:30–13:00 (July 25)	Pre-booked service
Waterski & wakeboard	OPW	July 15–23	08:30–18:30 (July 15–16) 10:30–21:00 (July 17) 10:30–21:00 (July 18) 12:00–20:30 (July 19) 08:00–17:30 (July 20–21) 08:00–19:30 (July 22) 08:00–18:00 (July 23)	30–60 minutes
Weightlifting	OBX	July 6–15	08:30–22:00 (July 6–9) 08:00–14:00 (July 10) 10:00–23:00 (July 11–15)	30–60 minutes
Wrestling	MIS	July 10–18	08:30–14:00 (July 10) 10:00–23:00 (July 11v13) 09:00–23:30 (July 14) 09:00–24:30 (July 15–18)	15 minutes

Team sport vehicles

Each team will be allocated one team bus with driver(s) to operate on a pre-arranged schedule for use during the training and competition period and cease upon return to the Athletes' Village (or Football Satellite Accommodation) after the team's final competition. Team sports for which a bus will be provided include:

Team Sports with Team Bus Allocations

Aquatics – water polo

Baseball

Basketball

Field hockey

Football

Handball

Rugby sevens

Softball

Volleyball – indoor volleyball

These buses will be available to support training and competition movements only. Team buses will be equipped with a vehicle access and parking permit (VAPP), which will allow access to the Athletes' Village or football satellite accommodation and the respective sport training and competition venues as well as the GRN.

Any change or cancellation of service must be made at the transport desk of the CIBC Pan Am/Parapan Am Athletes' Village no later than 15:00 the day before travel.

CIBC Pan Am/Parapan Am Athletes' Village connection with satellite accommodation

A transportation service will connect the CIBC Pan Am/Parapan Am Athletes' Village with each of the five satellite accommodation locations. This will allow athletes and team officials to travel between the athletes' Village and the satellite accommodation to connect to services departing from the athlete transport mall at the Athletes' Village.

Ceremonies

For the Opening Ceremony on July 10 and the Closing Ceremony on July 26, athletes and team officials will be transferred between the CIBC Pan Am/Parapan Am Athletes' Village and the Pan Am Ceremonies Venue.

Athletes and team officials residing in satellite accommodation locations will be transported from their respective accommodation to the Athletes' Village by 15:00 in order to join their teams prior to departure for the Pan Am Ceremonies Venue. All non-ceremony transport services will end at 14:00 on ceremony days to allow for preparations. Some exceptions will be made for competitions events that end beyond this time.

NOC-dedicated vehicles

Each NOC will be provided with a number of dedicated vehicles based on its delegation size. The number of dedicated vehicles allocated to each NOC will be confirmed during the DRM.

This allocation will include the T1 service vehicles assigned to each NOC's chef de mission.

NOC delegations with road cycling teams

Each NOC competing in road cycling, including the time trial, will receive one additional sedan-type vehicle equipped with a roof rack (four-bicycle capacity). NOCs with competing athletes in road cycling should prioritize the allocated vehicle for cycling training and must make this available for competition operations.

The vehicle will be equipped with a road event VAPP allowing access and parking at all cycling training and competition venues as well as the Athletes' Village.

Vehicle access and parking permits

NOC-dedicated vehicles will be equipped with a VAPP that will allow access to, and parking at, the Athletes' Village, satellite accommodation and all competition and training venues. VAPPs will also allow access to a drop-off and pick-up load zone at The Westin Harbour Castle hotel and the Main Media Centre.

Parking

Where parking at TORONTO 2015 competition venues exists, it will be extremely limited and will be on a first-come, first served basis. Athletes and team officials will be strongly encouraged to use the TA system as the most efficient way to travel to and from the venues. TO2015 cannot guarantee parking spaces to all NOCs, with the exception of the Athletes' Village.

Public Transportation

Travel within Toronto

The Toronto Transit Commission (TTC) is the main transport agency that operates in the city of Toronto.

All GO Train and rail services will be available to connect clients to some of the outlying venues.

Travel to other Host Municipalities

Other Transit agencies:

- My Way
- York Region Transit/VIVA
- Niagara Transit
- Durham Region Transit
- Hamilton Street Railway
- Brampton Transit
- Milton Transit
- St. Catharines Transit
- Welland Transit

Ceremonies

Opening and Closing Ceremonies

The TORONTO 2015 Pan Am Games Opening Ceremony will be held in the heart of Toronto's city centre, near the shores of Lake Ontario, at the Pan Am Ceremonies Venue on Friday, July 10 at 20:00. The Closing Ceremony will be held at the Pan Am Ceremonies Venue on Sunday, July 26 at 20:00.

Both ceremonies will be broadcast live throughout Canada, with distribution planned internationally.

Medal Ceremonies

See "Medal Ceremonies" section in the Post-Competition procedures.

Victory Celebrations

Daily Victory Celebrations have been created to offer athletes an unforgettable night in celebration of their achievement.

Nathan Phillips Square will be Toronto's international gathering place, where the public can engage with and celebrate the Games daily. Three public stages will be filled with music, dance and spoken-word performances as well as large video screens that will air the various competitions and the Opening and Closing Ceremonies, all at no cost to the public. Each night will conclude with a spectacular fireworks display.

The Celebrations will take place nightly from 19:00 to 19:30, from July 11 to 25.

Security

Security at competition and training venues

Entry to all competition venues will be controlled by electronic access control and all accreditation passes will be checked for validity and venue privileges.

Entry to training venues will be monitored and controlled by security personnel at perimeter checkpoints for the inspection of appropriate accreditation passes.

Security at athlete accommodation locations

A number of security measures will be taken to ensure a safe and secure environment for athletes and officials. The Athletes' Village and satellite accommodation locations will be outfitted with security features that may include the following: security fencing and barriers, security lighting, X-ray security screening, walk-through magnetometers, wands, CCTV, and police and private security.

Entry to the Athletes' Village and satellite accommodation will be controlled by electronic access control and will check for accreditation passes.

Emergency communications

Within venues, emergency response personnel will be available for athletes and team officials. For assistance, contact any security, police or TO2015 personnel.

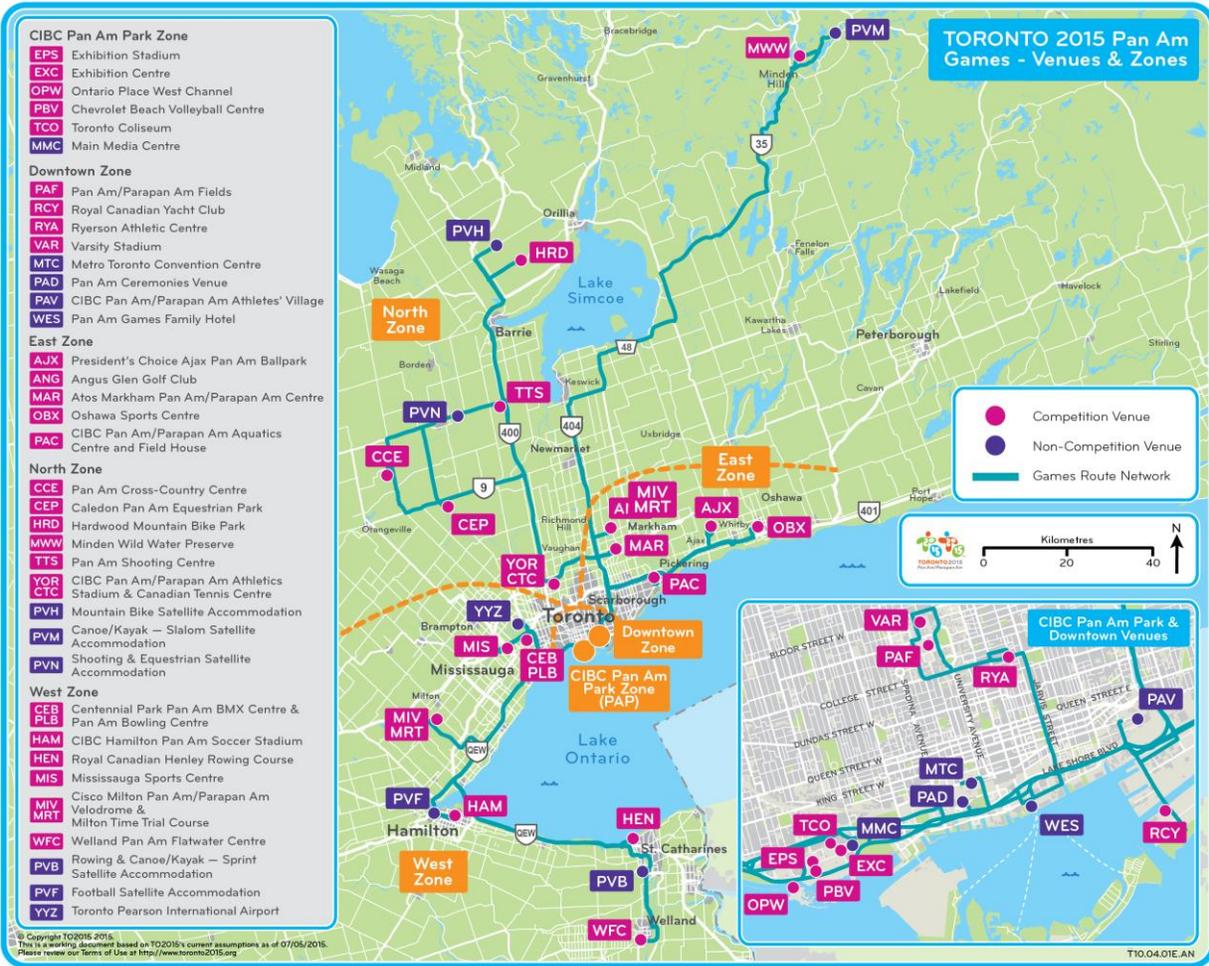
Outside venues, emergency personnel — fire, ambulance, police, can be reached by dialing 9-1-1.

INFO 2015

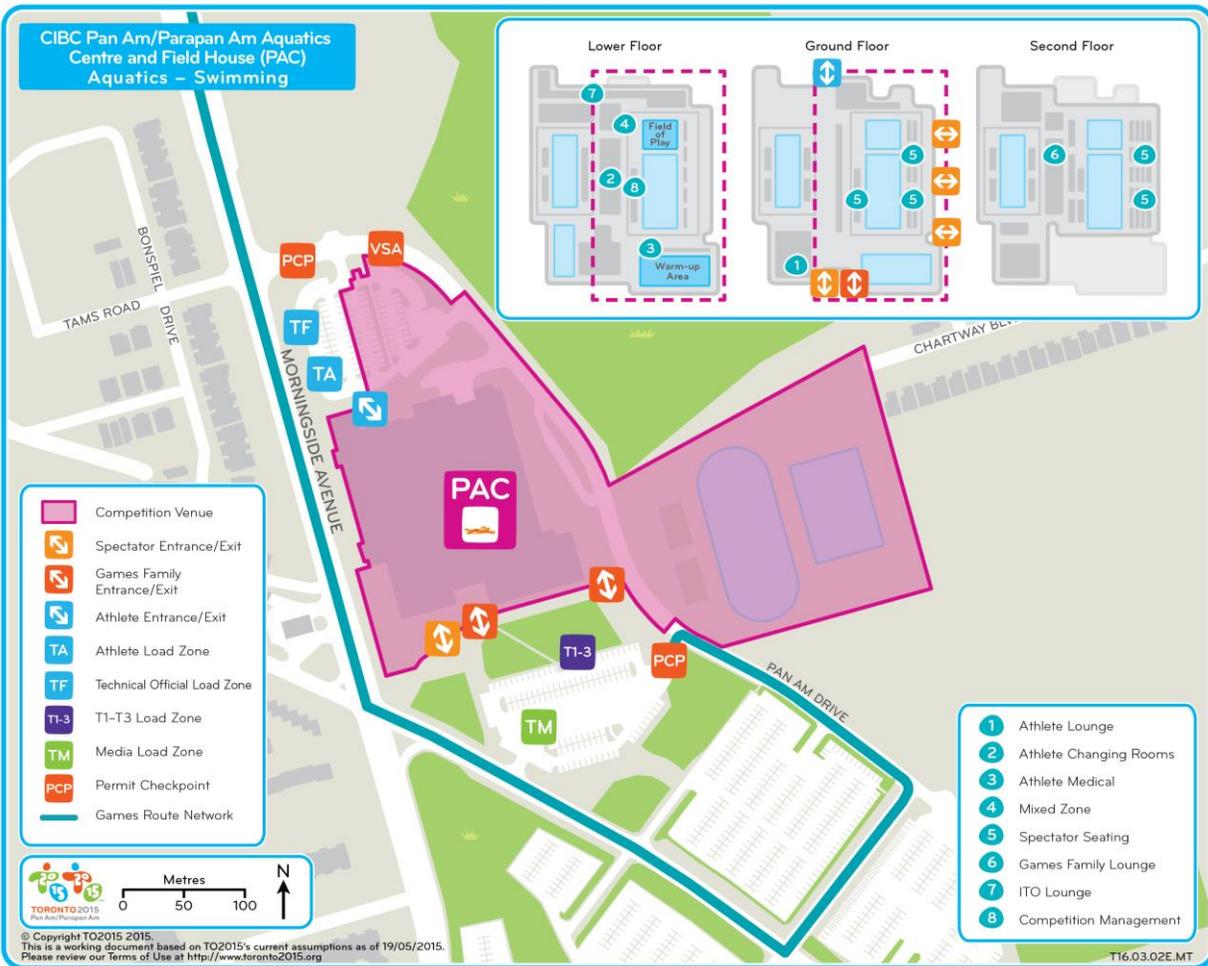
INFO 2015, the official Games-time internet-based information system for the Games Family, will provide key information not available to the public, such as conference schedules, transport arrangements and flash quotes. Access to INFO 2015 will be over the internet by navigating to a password-protected section of the TORONTO 2015 website.

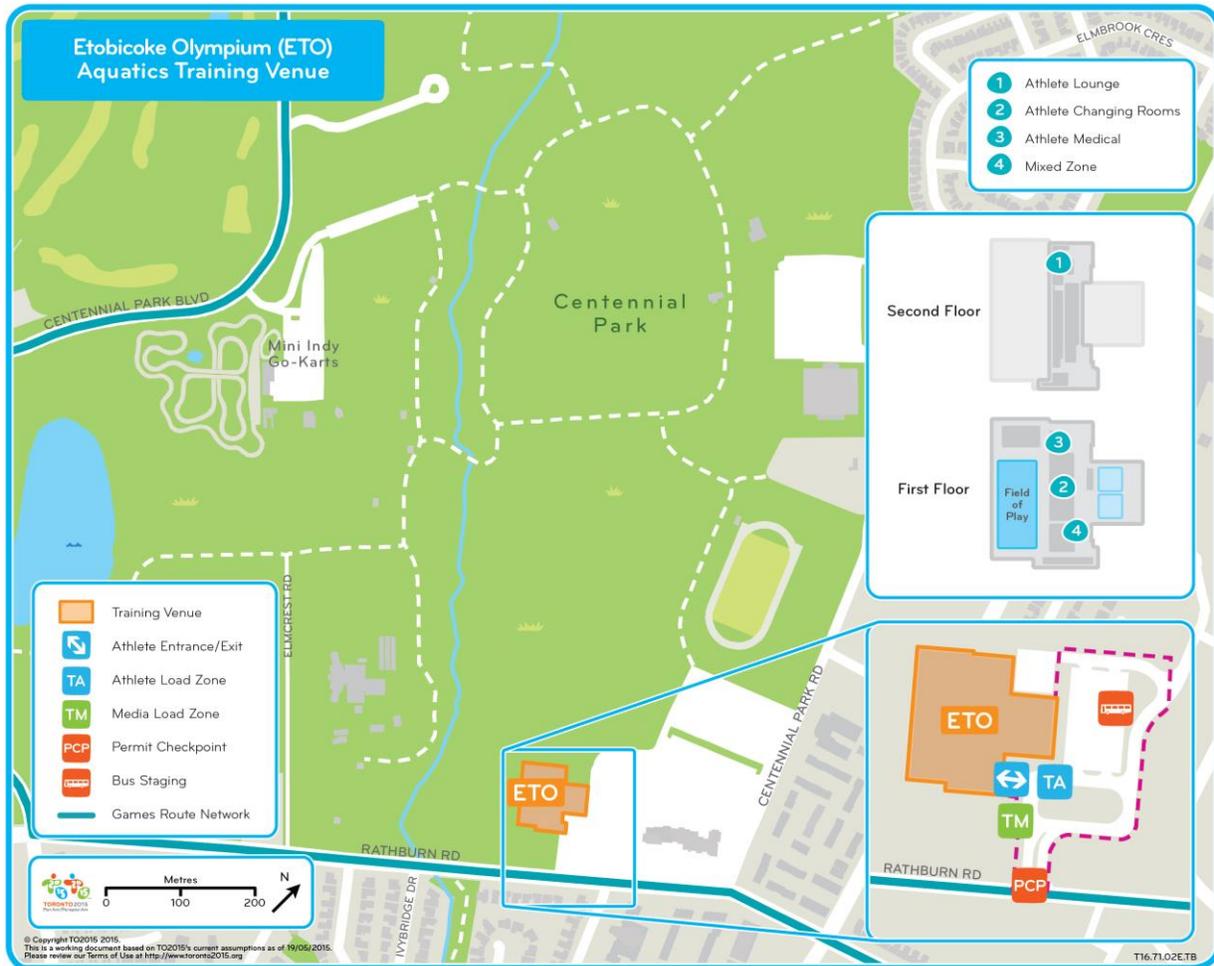
A large amount of results and medal information will be made publicly available at TORONTO2015.org.

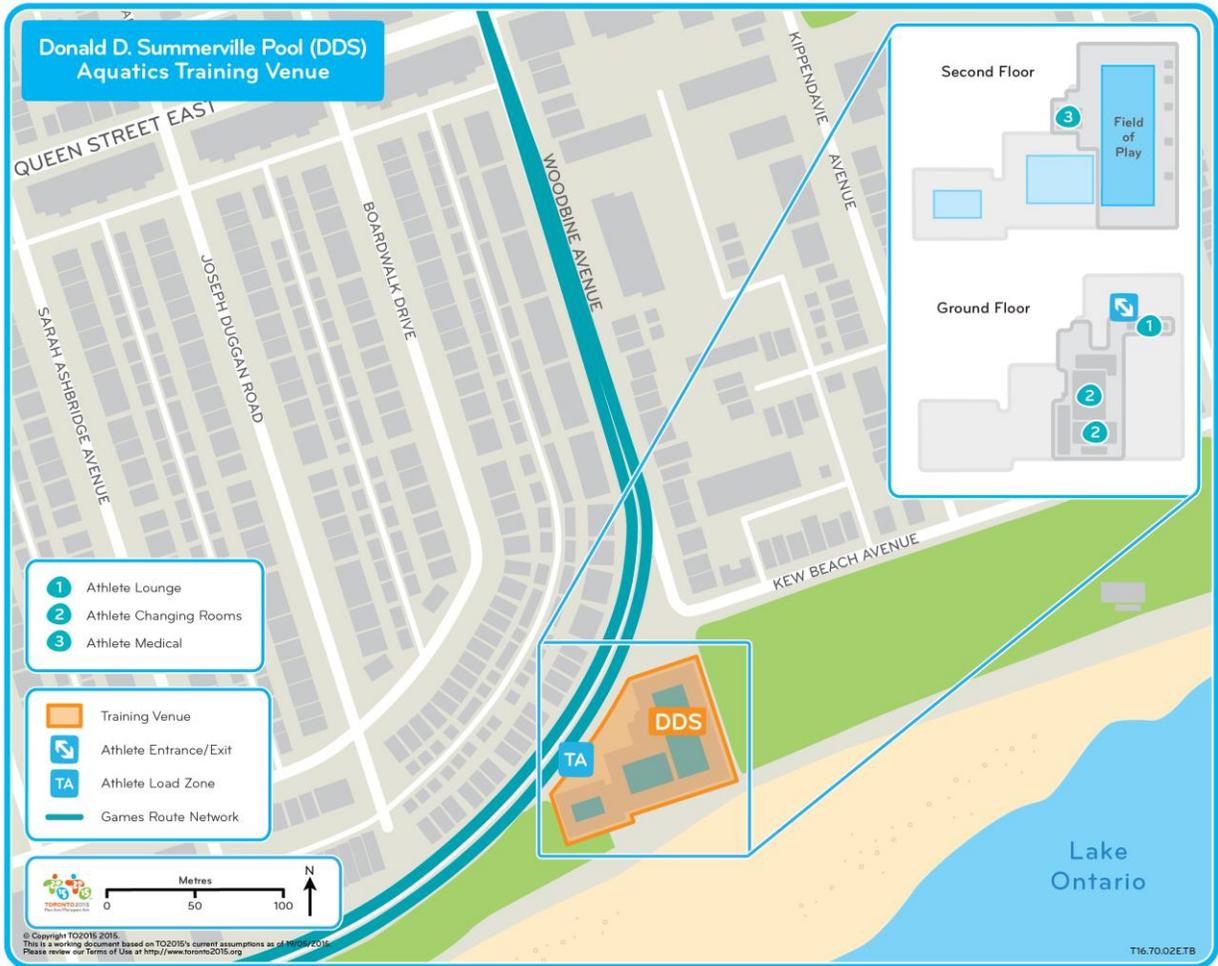
Maps











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