



***What is SwimAmerica?***

SwimAmerica is a learn to swim program sponsored by the Waukesha Express Swim Team. SwimAmerica is a national learn to swim program operated by the American Swimming Coaches Association. It is brought to you by the same people who have brought you the most successful sport team on the planet...the USA Olympic Swimming Team.

***How is SwimAmerica different than other programs?***

SwimAmerica is quality swimming lessons using a progression of skills. We offer 10 levels (or stations as we call them) at each time period. There is no need to bring your children to different time slots; we take all abilities/levels at every time slot. In our program, the swimmers work on just a few skills to master them. When they master the skill(s), we move them to the next station right away. We promote swimming skills and safety in the water using patience and positive encouragement.

***What level do I sign up my child for when registering?***

If you are new to the program, you would sign them up as a NEW swimmer. That notifies our staff that the child needs to be evaluated on the first day of class. If your child has been in the program before, you would sign them up for the level that they were in the last time they came. Reminder, the swimmers do not automatically move up when they complete a session.

***What to expect on the first day of class?***

On the first day of class, you will stop at our desk to check in. At that time we will give you some written information about our programs. It is very important to read the information we give you. You will also receive an ID card for each child in the program. This needs to be turned in each time you come for attendance. You will also need to take it with you when you leave each class. Our staff will also show where the locker rooms and bathrooms are for changing/showering. The staff will also answer any questions you may have.

If you are new to the program, the child (ren) will be evaluated on the first day at the start of class time. We go through a short test of skills to see where the child will start in our program. Once all the new swimmers are evaluated and placed in a station, the Program Director will meet with all new families to give you some general information and answer any questions.

### ***I have never been to Waukesha West High School, where do I go?***

Waukesha West High School is located at 3301 Saylesville Road.

When you pull into the school parking lot, there is a sign for pool parking (it is the far left side of the building when you are facing the front of the school). As soon as you enter the building, the pool is right there. You will not be wandering around the school looking for the pool.

There is also a map on our website [www.waukeshaexpress.org](http://www.waukeshaexpress.org)

### ***Who is the staff at SwimAmerica?***

Autumn Ryan has been the Program Director of SwimAmerica since November 2002. Autumn graduated from the University of Wisconsin-Whitewater with a Bachelor of Science in Early Childhood Education. Prior to this position, Autumn was a 6th grade teacher at St. Martin of Tours School in Franklin. Autumn was also the Aquatics Director for Western Racquet Club for 3 years. Autumn has worked at several swimming lesson facilities in the last 10 years and is also currently coaching a High School Swim Team. Autumn is also a Red Cross Authorized provider certified to teach CPR, AED, Lifeguarding, and many other classes.

The swimming instructors are made up of high school and college students, as well as some parents. The instructors are trained through SwimAmerica and go through additional trainings and meetings each session.

### ***Cancellations, Makeup Classes, Policies***

It is our policy that we **do not** refund money on swim classes once you are registered. We will offer an in house credit towards a future session if the swimmer is too young and not ready for lessons, or if there is a medical limitation during that session. We do not offer refunds due to scheduling conflicts of the swimmer and/or family. We will offer flexibility in changing times when needed if we have room in another class during that session. We do offer makeup classes for the swimmers. All makeup classes **must** be made up during that current session and **must** be scheduled in advance (please do not just show up). Makeup classes **do not** carry over into other sessions. Please limit your makeup class to **1** per session to avoid charges. Classes will only be cancelled due to weather if the Waukesha Public Schools cancel school for that day or activities after school.

### ***Questions or Concerns?***

Please contact Program Director Autumn Ryan with any questions or concerns.

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