

Waukesha South High School Natatorium Rental Survey

Please help us to improve future competitive swimming events at the Waukesha South High School Natatorium by completing this survey. For each question, please indicate how important each item is to you, and how satisfied you were with your experience. Rate each question where a “1” is “Not at all important” or “Not at all Satisfied” and a “5” is “Very important” or “Very satisfied”. Leave the question blank if it is not applicable to your event.

Question	Importance	Satisfaction
Please rate each of the following aspects of the Waukesha South High School Natatorium		
• Availability of seating	1 2 3 4 5	1 2 3 4 5
• Visibility (competition, scoreboard, etc.)	1 2 3 4 5	1 2 3 4 5
• Availability of parking	1 2 3 4 5	1 2 3 4 5
• Air temperature	1 2 3 4 5	1 2 3 4 5
• Air quality (humidity, chemicals, etc.)	1 2 3 4 5	1 2 3 4 5
• Locker rooms (availability, size, etc.)	1 2 3 4 5	1 2 3 4 5
• Quality of pool (wide lanes, starting blocks, scoreboard, etc.)	1 2 3 4 5	1 2 3 4 5
Please rate the quality of the concession stand (if used)		
• Products delivered as ordered	1 2 3 4 5	1 2 3 4 5
• Ease of use	1 2 3 4 5	1 2 3 4 5
• Available space	1 2 3 4 5	1 2 3 4 5
Please rate the coaching experience		
• Hospitality room (if applicable)	1 2 3 4 5	1 2 3 4 5
• Work space	1 2 3 4 5	1 2 3 4 5
• Meet organization and logistics	1 2 3 4 5	1 2 3 4 5
Please rate the facility logistics		
• Pool setup as requested	1 2 3 4 5	1 2 3 4 5
• Availability of support staff	1 2 3 4 5	1 2 3 4 5
• Pre-meet communications	1 2 3 4 5	1 2 3 4 5
• Availability of equipment	1 2 3 4 5	1 2 3 4 5
• Maintenance/custodial	1 2 3 4 5	1 2 3 4 5
Please rate the overall facility		
• As a competitive venue	1 2 3 4 5	1 2 3 4 5
• Value delivered for rental fee charged	1 2 3 4 5	1 2 3 4 5

What one or two things did you really like about the Natatorium?

What one or two things should be improved?

Would you recommend the facility to other potential renters?

Are you likely to rent the facility again?

Any other comments?

Thank you for helping us to improve!