



REFUND POLICY

Adopted October 6, 2011

The sport of swimming requires a commitment from both the athlete and his/her family. Once an athlete registers with FAST, it is expected that he/she is making a commitment to train with the club for the entire season. Because the size of the club impacts many factors (i.e. pool access and staffing), FAST relies upon the commitment of each swimmer to establish the total number of roster spots available on the team each year. In many years, the FAST membership reached maximum capacity, requiring the club to turn away swimmers. Under these circumstances, a swimmer who withdraws from the team mid-season may effectively deprive another interested swimmer from participating in the sport altogether. In response to these inequities, FAST adopted a refund policy that reflects the level of commitment expected from the club's members.

The club's annual charges (the "Annual Fees") consist of two components: (a) dues assessed by Allegheny Mountain Swimming ("AMS") for membership in USA Swimming, certain insurance costs, and other related expenses (the "AMS Component"); and (b) fees charged by FAST to maintain club operations (the "FAST Component"). Because the AMS Component is paid to AMS within the first month of the season, it is generally non-refundable.

As an incentive for those who would like to determine if they will enjoy swimming for the club, FAST offers the following refunds for New Swimmers (a "New Swimmer" is an individual who has not swum for FAST or any other club within Allegheny Mountain Swimming in any prior season):

- A. 100% refund of the FAST Component will be made if the New Swimmer withdraws from the club within the first two weeks of the season (the AMS Component may also be refunded if it has not already been paid to AMS);
- B. A pro-rated refund of the FAST Component will be made if the New Swimmer withdraws within the first full month of the season. In other words, the club will retain that portion of the FAST Component attributable to the first full month of practice, and will return the balance (less the AMS Component);
- C. FAST shall deduct the amount of any fees or other expenses that may be owed by the New Swimmer (i.e. meet entry fees, merchandise orders, etc.) from any refund;
- D. All refund requests must be in writing (e-mail is sufficient) to the FAST team administrator. Eligible refunds will be processed within 45 days of the request; and
- E. The Annual Fees are non-refundable for New Swimmers as of the first day of the second full month of the season (typically, October 1 for the short course season).

The Annual Fees are non-refundable for all returning members because they are guaranteed a roster spot each year and should understand the commitment required to participate in the club.

Any exception from this Policy is subject to the approval of the FAST Board of Directors.