**Closing your account with Cactus Aquatics (CA)**

Should your account ever need to be closed with us, please email Max Laney (mlaney@asu.edu) to request that your account is cancelled after you have notified your swimmer’s coach.

**Monthly Training Fees:**

Prior to closing your account, it will need to be in good standing and any outstanding balances will need to be paid.

**Annual Fees:**

\*The USA Swimming annual fee is non-refundable, but the annual membership does transfer with your swimmer.

\*The Cactus Aquatics annual fee is also non-refundable. It will only be refundable in extraordinary circumstances. Please submit your request to Mike Chasson.

**Volunteer Fees:**

Your family’s required volunteer hours will be prorated to reflect the months you were active during that volunteer year. If the prorated amount of hours has been earned, no fees will be assessed. Families who have earned less than the minimum prorated amount will be billed $20.00 per hour. This fee will be attached to their final invoice and will need to be paid in full.

**Escrow Accounts:**

You will receive a refund of the balance in your escrow account when all other fees to Cactus Aquatics (Volunteer, Monthly Training Fees, etc.) have been paid in full.