



YMCA Calgary Pool Rental Frequently Asked Questions

Q: Do I need to wear a facial covering to access YMCA Calgary?

A: Per City of Calgary Bylaw 26M2020, patrons and participants must wear facial coverings in indoor public spaces unless engaging in intense physical activity. Coaches must have mask on person while on pool deck but are not required to wear when physical distance can be maintained from others. Face coverings are not required:

- When eating or drinking at a public premises, like a restaurant.
- When you're doing physical activity, like in a gym or fitness centre.
- For children under two years of age.
- People with disabilities or underlying medical conditions that affect their ability to wear a face covering.
- If you are unable to place, use or remove a face covering safely without assistance.
- If you are care-giving for or accompanying a person with a disability where wearing a face covering would hinder the accommodation of the person's disability (for example, ability to lipread).
- For people who have temporarily removed their face covering where doing so is necessary to provide or receive a service (for example, a visit to the dentist).

Q: Will I have to undergo a health screening when I enter the facility?

A staff or volunteer will be available at the Welcome Desk to check that club participants accessing the facility have completed the Contact Tracing log and have passed the Health Screening.

Any participant, official or spectator that is exhibiting any symptoms or is unwilling to participate in screening will not be allowed to access the facility.

Q: When will rental groups be able to access the facility?

A: Participants will meet their cohort at a designated check in area in the main lobby to fill out Contact Tracing logs prior to accessing Welcome Desk. Once all participants have arrived, cohort may proceed to Welcome Desk no more than 15 minutes prior to rental start time. Welcome Desk staff will ask to see Contact Tracing log with confirmed health screening for all members of cohort including coaches.

As groups will be entering with their cohort, no late access will be permitted.

Q: Where can parents/guardians wait while their child is in the pool?

A: Currently, YMCA Calgary is not allowing spectators in traditional seating areas in arenas, swimming area, gymnasiums or art studios. This is in place to help maintain appropriate physical distancing, limit contact points and reduce the number of spaces to continuously disinfect for the safety of everyone in our facilities.

In addition, in order to maintain physical distancing as mandated by Alberta's Chief Medical Office of Health, lobbies cannot be used as gathering spaces for groups. This will be strictly enforced. We ask that parents and guardians find alternative locations to wait during training.



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Here are some options to consider:

- Please only have one parent/guardian accompany a child under the age of 8 or if they need support in the change room.
- Please do not wait in facility change rooms.
- Choose to wait within other nearby public amenities like public libraries, external coffee shops, parks, or other outdoor spaces if weather permits. Please also consider returning home during training if that is practical in the timeframe available.
- We ask you to please be respectful of others using the facility. Even in this time of change and uncertainty we are aiming for facilities that are kind, considerate, safe, and for all.

Q: What if my child is over the age of 8 and they need assistance changing?

A: If your child is over the age of 8 and requires additional assistance changing, a parent/guardian can accompany and assist the child in the change room. No parents/guardians will be permitted on pool deck.

Q: Do rental groups have access to locker rooms?

A: Access to change rooms is permitted. Part of the change rooms will be designated for use by rental groups as denoted by signage. Participants must keep 2 meters away from others not in their cohort while in change rooms and must wear masks.

We will be limiting the number of accessible lockers, washrooms, showers, and change room stalls in order to maintain physical distancing of users in the locker room. We encourage all patrons to leave non-essential items at home.

Participants must lock all belongings other than equipment to be used during duration of rental in lockers. No bags with items other than equipment will be permitted on pool deck.

Swimmers must use the showers prior to entering the pool.

Q: Will water fountains be available?

A: Water fountains are not available, however bottle fillers (where possible) are available for personal use. Given the limited quantity of bottle fillers at some of our locations, we encourage all facility users to bring filled water bottles with them.