

We are very excited to welcome athletes, their families and friends, officials, coaches and volunteers to the facility and we wish you a most successful event. To best prepare you for your upcoming event experience, we've included some helpful information below regarding Talisman Cent's facility and policies.

Facility Access

- Access for event groups (an event group includes but is not limited to athletes, coaches, officials, volunteers and event organizers) into the facility is permitted 30 minutes prior to the start time of your event.
- Please note that access into the facility will not be granted outside of our facility operating hours:

Monday to Friday	5:00am-11:00pm
Saturday	6:00am-10:00pm
Sunday & Statutory Holidays	7:00am-10:00pm

- Access for Competition and Event groups must be done through the back gate. The back gate is located behind the customer service desk on the concourse level, overlooking the competition pool. Directional event signage towards the back gate will be posted throughout the facility.
- All event group participants must have a valid access barcode to scan at the back gate for entry.
- The emergency exits within the facility are for emergency purposes only. Please remind your participants to refrain from using and/or sitting in front of the emergency exits.
- To ensure the utmost safety during aquatic events, parents are not permitted to be on the pool deck. Parents are welcome to watch the event from the concourse level bleachers.
- Event participants are not permitted to use the Hot and Cold Tubs before, during or after the event.
- Please assist us in keeping Talisman Centre clean and safe by using the waste and recycle receptacles located throughout the facility.

Conduct

- In accordance with our Zero Tolerance Policy, under no circumstance will disruptive behavior be tolerated at Talisman Centre. This includes all areas on our premise, facility and in our parking lot. Disruptive behavior may include but is not limited to: rudeness, loud, vulgar and abusive language, physical abuse, and blatant disregard of Talisman Centre policies. Talisman Centre employees will follow our procedures which may include banning a disruptive individual for the rest of the day or up to a lifetime ban based on the severity of the conduct.

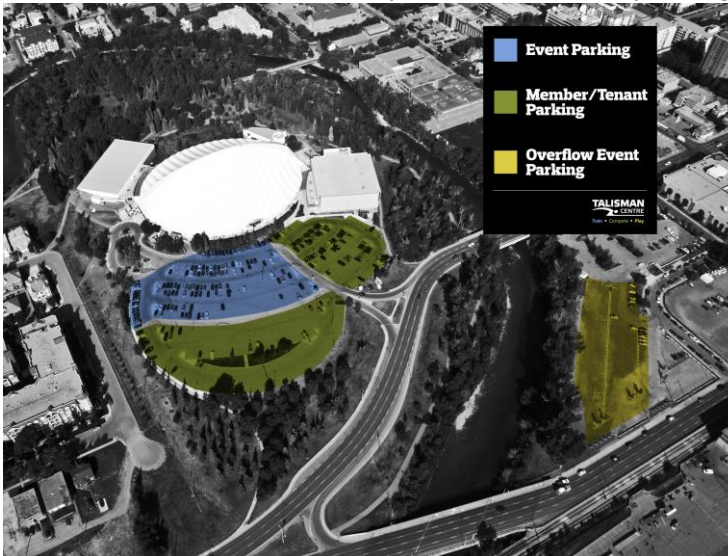
Event Reminders

- Lockers are for members, registered program and public use customers only. All event participants must keep their belongings with them on the activity level. Items left unattended in the locker rooms may be removed and taken to Customer Service for pick up. This is to ensure access to available lockers for our members and public, as well as to encourage safe practices so that unattended items are not subject to theft or damage. Talisman Centre is not responsible for lost or stolen items.
- Health and safety mandates that shoes and shirts must be worn at all times on the main concourse level and in all dryland activity areas.
- Only non-marking running shoes are allowed on the gym floors. Indoor footwear or bare feet only on the pool deck. Outdoor footwear is NOT permitted on the pool deck without cover booties. Cover booties are available at the pool deck entrances.
- Athletes/participants are not permitted to change their clothing in the activity areas (pool deck, gymnasiums, etc.); Talisman Centre requires all changing of clothing to take place in the change rooms provided.
- Please refrain from leaving personal items on equipment (for example cable lines, diving boards, water polo nets, etc.) or in space not designated for the events use. This assists us in creating a positive and safe event and training environment for all guests of the facility.
- Please do not bring any glassware into the activity areas, including onto the pool deck. All beverages should be in a sealed, spill proof container.

Parking/Transportation

- Parking is extremely limited at the facility. We ask guests to give themselves plenty of time to arrive at the facility and to use caution and safe driving practices at all times. We encourage carpooling and public transit as much as possible. Please note that there are some overflow parking stalls at the WestPark Lot 49 parking lot located across the street near the Elbow River Casino, should our Talisman Centre lot become full. A parking pass for this lot will be distributed by one of the parking attendants upon entry to the parking lot.

- Members, coaches, athletes, organizers and volunteers participating in the event will not have special access to use the onsite Talisman Centre parking lot during events. Once the event parking is full, all event guests will be directed to our overflow parking lot. Talisman Centre Staff park offsite and/or, walk, bike or use public transit to ensure event guests, sport partners, members and public have the most opportunity to utilize our onsite parking lot.
- For large events, we are happy to provide overflow parking passes in advance of the event. These are typically available at our customer service desk 2-3 days prior to the event. This may be convenient to have in advance, as you would have the option to drive directly to the overflow lot, rather than waiting to receive one from the parking attendant on event day. Please see our Talisman Centre website 'Event' page to find out the anticipated parking impact for all upcoming events.
- Vehicles parked in the disabled stalls, or in areas which are not parking stalls, will be ticketed and possibly towed.
- Please refer to the below map on where Event parking is located:



- Public Transportation: Talisman Centre is located just outside of the Downtown Core between 2 LRT stops, Erlton/Stampede and Victoria Park/Stampede. From these 2 train stations, we are located across Macleod Trail, approximately a 10 minute walk. Talisman Centre also has a bus stop outside of our door, the #10. This bus transports riders between Market Mall and South Centre Mall acting as a major bus route for those travelling North to South.

Thank you for joining us at Talisman Centre for your competition and event!