



Welcome to the Milton Marlin Swim Academy!

Thank you for choosing the Milton Marlins to provide your child with the opportunity to improve their swimming through our Milton Marlin Swim Academy.

The Milton Marlin Swim Academy (MMSA) has been established for over 25 years and has developed a 3 level program which will help your child learn the four competitive strokes (Freestyle, Backstroke, Breaststroke & Butterfly) and improve their fitness and strength in the water. This program has serviced thousands of young swimmers since its inception and is the largest of its type in Milton. Many of our graduates have gone on to complete Rookie, Ranger, Star and Bronze Star, as well as becoming competent competitive swimmers.

The Milton Marlins use three pools to run their programs with the MMSA program operating from the Milton Sports Centre which is also where the Team's office is located in the hallway opposite the basketball court.

Our MMSA program recognises the importance of proper skill development in a progressive manner, with a view to helping your child become a stronger, safer swimmer. Each level is backed by certificates to reward and encourage children at the completion of each level.

Our coaches are knowledgeable and skilled swimmers and offer experiential insight into the stroke development. They are trained in-house to ensure a high level of teaching and education for your child is achieved.

Here at the Milton Marlins, we encourage you to be involved in the MMSA process. We do offer opportunities for you to speak with your child's coach regularly, along with anonymous electronic surveys each session.

If you have any questions and wish to contact us, please email us at: info@miltonmarlins.ca.

We hope you and your child enjoy your Milton Marlin Swim Academy experience!

Yours in Swimming,

James Brough
Executive Director
Milton Marlin Swim Team



Milton Marlin Swim Academy: Things to Know

Assessments:

- Each season we host an assessment night in early September which will identify a swimmers' level of competence. Check the MMSA calendar for this seasons date.
- Should you be joining mid-season, we're more than happy to arrange an assessment time that suits you. This can be done by contacting info@miltonmarlins.ca.
- The assessment takes a matter of minutes as our trained coach's look for key components of each stroke.

Registering

- Once the assessment has been completed and you know which level your swimmer is best suited to, you can start registering by going to www.miltonmarlins.ca, hover over the Registration tab, then click Swim Academy
- Follow the instructions to complete your child's registration
- Should you wish to change a booked class after your registration is complete, a \$25 administration fee will apply.

Payment

- Payment is made by credit card using the online registration system.
- The class or classes booked are not confirmed until full payment has been received.

Refund policy

- The yearly registration fee is not refundable
- No Refunds or Credits are allowed after the first class of a session has commenced, unless accompanied by a doctor's note.
- If you have booked multiple sessions, to be eligible for a refund you must:
 - Give written notice to the registrar two (2) weeks prior to the commencement of the session to be cancelled.
 - Sessions commence as per dates noted on the MMSA calendar and refunds will not be granted after this date.
- A \$25 administration fee applies to all refunds granted.
- Refunds of \$30 or less will remain on your account as a credit.
- No admin fee is charged to have a credit applied to your account. Credits remain on your account for a period of 12 months.
- MMST reserves the right to cancel any MMSA class if the registration numbers for that class do not meet the minimum requirements. Fees will be fully refunded.



Make-Up Policy

- MMST will do everything it can to accommodate swimmers in the event of a pool closure.
 - Should a facility become unavailable for any reason, we will offer make-up classes wherever possible.
 - We will not reschedule cancelled make up classes.
 - A refund or credit may be offered as an alternative to a make-up class.
 - No Make-Up classes will be offered for any other reason, other than those listed above.

Reasons why Make-Up classes aren't offered:

- *Your regular class time is less effective if there are constantly new faces doing make-ups.*
- *Your child will benefit from the extra attention when other children are away. This doesn't happen if classes are topped up with make-ups.*
- *Make-Ups do not always guarantee your same coach.*

Holiday Closures and Canceled Classes

- Where days are highlighted in purple on the MMSA calendar, session fees have been prorated accordingly.

Equipment and Team Apparel

- All MMSA swimmers are required to have goggles and fins - please visit our website to find out where they can be purchased.
- Each new swimmer will receive one complimentary MMSA swim cap at the first class. It is strongly recommended parents write the swimmers name on the "outside forehead" of the cap and that the caps are worn at all practices by both girls and boys.

Progress reports

- Ongoing assessments for registered swimmers ensure:
 - Your child's systematic and timely progression through MMSA levels.
 - Quality control of the MMSA program
 - Coaches will be available every third week to provide feedback on your child's progress.

Children progress at various speeds. It is unreasonable to expect that a child will advance a swimming level EVERY session. The philosophy of the Milton Marlin Swim Academy program is to progress swimmers once they attain the correct skills for each level.