Welcome to the
Milton Marlin Swim Academy!

Thank you for choosing the Milton Marlins to provide your child with the opportunity to improve their swimming through our Milton Marlin Swim Academy.

The Milton Marlin Swim Academy (MMSA) has been established for over 20 years and has developed a 3-level program which will help your child learn the four competitive strokes (Freestyle, Backstroke, Breaststroke & Butterfly) and improve their fitness and strength in the water. This program has serviced thousands of young swimmers since its inception and is the largest of its type in Milton. Many, if not all of Milton's best Provincial and National level swimmers have passed through MMSA.

The Milton Marlins MMSA program operates out of the Milton Sports Centre which is also where the Team's office is located.

Our MMSA program recognises the importance of proper skill development in a progressive manner, with a view to helping your child became a stronger, safer swimmer. Each level is backed by certificates to reward and encourage children at the completion of each level.

Our coaches are knowledgeable and skilled swimmers and offer experiential insight into the sport of swimming. They are trained in-house to ensure a high level of teaching and education for your child is achieved.

Here at the Milton Marlins, we encourage you to be involved in the MMSA process. We do offer opportunities for you to speak with your child's coach regularly, however, if you have more questions and wish to contact us, please email us at: info@miltonmarlins.ca.

We hope you and your child enjoy your Milton Marlin Swim Academy experience.

Yours in Swimming,

Meghan Whittaker
Head Coach
Milton Marlin Swim Team

Milton Marlin Swim Academy:

Things to Know

Assessments:

- Each season we host an assessment night in early September which will identify a swimmers' level of competence.
- Should you be joining mid-season, we're more than happy to arrange an assessment time that suits you. This can be done by contacting info@miltonmarlins.ca.
- The assessment takes a matter of minutes as our trained coach's look for key components of each stroke.

Registering

- Once the assessment has been completed and you know which level your swimmer is best suited to, you can start registering by going to www.miltonmarlins.ca.
- Follow the instructions to complete your child's registration.
- Should you wish to change a booked class after your registration is complete, a $25 administration fee will apply. Changes can be made by contacting our MMST Administrator at admin@miltonmarlins.ca

Payment

- Payment is made by credit card using the online registration system.
- The class or classes booked are not confirmed until full payment has been received.

Refund policy

- The yearly registration fee is not refundable
- No Refunds or Credits are allowed after the first class of a session has commenced, unless accompanied by a doctor's note.
- If you have booked multiple sessions, to be eligible for a refund you must:
    - Give written notice to the registrar two (2) weeks prior to the commencement of the session to be cancelled.
    - Sessions commence as per dates noted on the MMSA calendar and refunds will not be granted after this date.
- A $25 administration fee applies to all refunds granted.
- Refunds of $30 or less will remain on your account as a credit.
- No admin fee is charged to have a credit applied to your account. Credits remain on your account for a period of 12 months.
- MMST reserves the right to cancel any MMSA class if the registration numbers for that class do not meet the minimum requirement of 4. Fees will be fully refunded.

Make-Up Policy

- MMST will do everything it can to accommodate swimmers in the event of a pool closure.
    - Should a facility become unavailable for any reason, we will offer make-up classes wherever possible.
    - We will not reschedule cancelled make up classes.
    - A refund or credit may be offered as an alternative to a make-up class.
    - No Make-Up classes will be offered for any other reason, other than those listed above.

Reasons why Make-Up classes aren't offered:

- *Your regular class time is less effective if there are constantly new faces doing make-ups.*
- *Your child will benefit from the extra attention when other children are away. This doesn't happen if classes are topped up with make-ups.*
- *Make-Ups do not always guarantee your same coach.*

Holiday Closures & Cancelled Classes

- On dates that Academy classes are not scheduled to run, session fees have been prorated accordingly.

Equipment and Team Apparel

- All MMSA swimmers are required to have goggles and fins - please visit our website to find out where they can be purchased.
- Each new swimmer will receive one complimentary Milton Marlins swim cap at the first class. It is strongly recommended parents write the swimmers name on the "forehead" of the cap and that the caps are worn at all practices by both girls and boys.

Progress reports

- Ongoing assessments for registered swimmers ensure:
    - Your child's systematic progression through all MMSA levels.
    - Quality control of the MMSA program
    - Coaches will be available every third week to provide feedback on your child's progress.

Children progress at various speeds. It is unreasonable to expect that a child will advance a swimming level EVERY session. The philosophy of the Milton Marlin Swim Academy program is to progress swimmers once they attain the correct skills for each level.