

RIVERSIDE ELITE DIVING

FREQUENTLY ASKED QUESTIONS (FAQs)

We encourage you to read through the question and answers shown here. They will help to familiarize you with our programs, policies and practices. Of course, if you have any questions or concerns that are not addressed here, please get in touch with us to ask!

Q: WHERE ARE PRACTICES HELD?

Riverside Elite's home pool is the Riverside Aquatics Complex, located on the campus of Riverside City College (4800 Magnolia Avenue in Riverside). The pool itself is situated at the end of Saunders Street on the lower level of the campus, not too far from RCC's Football Stadium.

Q: WHAT DAYS AND TIMES ARE PRACTICE HELD?

Riverside Elite practices 4-5 days per week. Regular practices are held Monday through Thursday, between 4pm and 8pm, during the school year. Saturday practices are also held, based on pool availability. Summer practices are generally held earlier in the morning. You can view our current practice schedule on the [CALENDARS](#) page (select the appropriate program to view times).

Q: WHAT DOES IT COST TO GET STARTED?

Each diver pays three fees as part of Riverside Elite Diving: 1) AAU Membership; 2) Annual Registration or Team Fee; and 3) Monthly Tuition. Information on these fees are detailed on the downloadable TRYOUT FORM. Divers on our competitive teams (Novice or Jr Olympic) are also responsible for meet registration fees and any transportation costs they incur to get to meets.

Q: ARE THERE OTHER PAYMENT OPTIONS BESIDE AUTOMATIC DEDUCTION FOR TUITION?

Automatic Deduction for paying monthly tuition is the most affordable and easiest way to pay for your diver's monthly instruction. We offer both ACH (checking account draft) and CREDIT (Visa, Mastercard, Discover) as payment options for this. Automatic Deduction for tuition allows divers to participate in optional Saturday practices at no additional cost. We strongly encourage this method of payment as it is a benefit to you and to our volunteer staff.

Q: WHAT HAPPENS IF MY PAYMENT IS RETURNED/DECLINED?

Per the [DIVER PARENT GUIDELINES](#), returned or declined payments result in a \$25 fee added to the outstanding balance. Fees remaining unpaid for more than 10+ days will result in the diver being removed from practice until past due fees are paid. If you experience financial difficulties and would like to request special financial arrangements, please contact the head coach to ask about hardship options.

Q: WHAT IF I NEED TO CANCEL MY MONTHLY TUITION?

Cancellations required a minimum of 15 days written notice. You can use the Contact Us link on our website to notify us of your desire to cancel. All tuition, fees and other outstanding amounts are due and payable during this time. In addition to the required notice, you may be responsible for other fees and charges if you are a member of one of our JO or NOVICE teams (refer to your team commitment form). **IMPORTANT:** Riverside Elite Diving has a strict "no refund / prorate / credit policy. Once payment is made there are no refunds. If an athlete is injured and cannot practice, there will be a 50% charge of monthly tuition until returning to practice with a doctor's release/note.

Q: DO YOU PRACTICE YEAR-ROUND? WHAT ABOUT DURING BAD WEATHER?

Yes, we practice all 12 months of the year. We take a 2 week break at the end of summer and a 2 week break at the end of December. We practice when it's raining and/or cold. Exceptions are made in the case of sub-50 degree air temperatures, excessive wind affecting the safety of divers and lightning or thunder. During electrical storms, we require that all spectators, coaches and athletes leave the pool deck for at least 30 minutes after the last evidence of lightning or thunder. Our facility is equipped with hot showers right near the diving boards and the pool is heated to 80-82 degrees year round.

Q: WHY DO YOU HAVE AN ANNUAL VOLUNTEER REQUIREMENT?

We do this for two reasons: 1) We feel volunteerism is an important part of good citizenship and by your good example, we are encouraging our divers to reinvest in their communities; 2) We strive to keep our costs low so every child has access to our programs. In order to do so, we depend upon families pitching in together to work meets and other events we host. We require 25-50 hours per year of volunteer time for each Novice and JO family and strongly encourage the same of our Lessons families. By doing this we can also avoid the endless fundraising and higher fees that other clubs must resort to. We do offer a buyout option if your schedule prohibits you from taking part in volunteer opportunities. Just get in touch with a board member for details.

Q: HOW CAN MY DIVER MOVE UP TO NOVICE OR JO COMPETITIVE TEAM?

Each new diver is evaluated by our coaching staff to ensure they are placed in the class that is best for them based on their skill level and goals/desires. Coaches do not want to rush divers into competitive teams until they have mastered the fundamentals taught in our lessons program, and have a chance to develop a healthy competitive spirit. Once your diver has demonstrated mastery of the Bronze, Silver and Gold Skills in the lessons program, our coaching staff may consider your diver for one of our competitive teams, based on available space. It's important to note that being invited to join Novice or JO Competitive Teams is an honor and privilege. There is a substantial commitment of time and money involved in being part of Novice and JO members and their families.

Q: MY CHILD IS A HIGH LEVEL GYMNAST / SKATEBOARDER / TRAMPOLINIST / DANCER. WILL THEY BE MOVED UP FASTER?

Chances are yes. High level athletes from other similar sports often have already learned the body control and dedication it takes to succeed in many types of sports. Though your child will start in Lessons like most every athlete joining our program, chances are with similar dedication, they will be able to transfer their skills to diving quickly and master the fundamentals necessary to compete successfully as a diver.