

FAQs

What are the details of your Membership Program?

- Please click [HERE](#) to see the Membership Program Details

Where can we find your yearly class calendar/schedule?

- You may find that by clicking [HERE](#)

How do I sign up for a Membership?

- Select the tab marked “[swim lesson sign-up](#)” from our homepage.
- Scroll down, locate and select your desired program bar and click it - our schedule will upload starting with Sunday as the first day of the week. Classes are currently offered everyday but Fridays.
- Once you select the class, day & time that works best for you, register for your class by creating an account and paying online. **Classes begin immediately upon registering!**

How do I schedule Make-Up and/or Drop-In Classes?

On the day you wish to do a Make-Up or Drop-In class:

- Select the tab marked “[swim lesson sign-up](#)” from our homepage in order to check availability within the specific classes that you hope do your class.
- Scroll down, locate and check the availability of your desired class - our schedule will upload starting with Sunday as the first day of the week. Classes are currently offered everyday but Fridays.
- Once you find a time slot that is available (full classes will note “CLASS FULL”), you will arrive at the facility at the desired time and check-in at the front desk and fill out a form.
- If the desired slot is filled when you arrive, we’ll assist you in re-scheduling.

How do I sign-up for Swim Camp?

- Select the tab marked “[swim lesson sign-up](#)” from our homepage.
- Scroll down until you locate “Swim Camp” program bar option & click it.
- Select the camp week that you’d like to participate and complete the online registration.

How do I end my child’s swim school membership?

- To end a Membership, a Member must submit a written [Cancellation Request Form](#) **in person** at least **30-Days in advance**.
 - Email or phone/verbal cancellation notifications are **NOT** accepted.

How do I sign back up after a break?

- Simply re-register online for the class that you’d like once ready to resume your membership! 😊