



Welcome to Team Vortex Swim Club

Welcome to the team! Vortex Swim Club is organized as a nonprofit corporation created for the benefit of having a competitive swim club. The club structure consists of a Board of Directors, professional coaching staff, swimmers and parents. As with many nonprofit organizations, the core jobs (coaching) are paid positions. *All other job functions and responsibilities depend on the efforts and work of our Board of Directors and member volunteers.* We pay the City of Fort Collins rent per lane for the use of the Mulberry Pool facility.

There is a lot of time, effort and information that goes into running a USA Swimming program. Please do not hesitate to ask if you don't understand something or need help. Our coaches, board of directors, and volunteers are here to answer your questions.

Team Website Video Tutorials

Vortex Swim Club uses our team website for all team communication, billing, and meet entries. Please be sure to watch the video tutorials for how to use the On-Deck Parent, Understanding Your Events/Meets, and Understanding your Billing. Log in to the website using your primary Email & password. Click ["My Account"](#), Click ["My Tutorials"](#), and then click ["HERE"](#). You can then select the video tutorial for any of these topics.

How to Join (link to document)

New Member FAQ (link to document)

USA Swimming Registration Fee

Each swimmer is required to annually join USA Swimming and this fee must be paid at the time of registration prior to the swimmer entering the water. The USA Swimming registration fee covers USA swimming registration and insurance. For new swimmers, checks are deposited at the end of the two week trial period if the swimmer continues with the club.

Volunteer Commitment

Like most swim clubs in the area, Vortex Swim Club is run by member volunteers who elect a Board of Directors to oversee the administrative functions of the club.

We collect an up-front volunteer deposit from each family for each season a swimmer participates with the team. Once you fulfill your volunteer commitment your volunteer deposit is credited to your Vortex account.

Swim Meet Entries

All swim meet entries are completed on-line. BEFORE you enter a swimmer in their first meet we strongly suggest reading over the "How to Enter a Meet" under "Events/Meets" and also reviewing the Meet Information Sheet on the same page. If you have any further questions please direct them to your group's coach.

The coaching staff is always available to discuss what events swimmers should swim at certain meets. Sometimes coaches will make a general announcement at practice and other times coaches will meet with swimmers and parents in the lobby to discuss meet entries.

Keep in mind the entry deadlines for each meet! USA Swimming has a rule that no meet session can run longer than 4 hours. Once a meet session has reached 4 hours in estimated length, the meet director will close that session to future entries. It does not matter when the entry deadline is, once that session reaches 4 hours the meet is closed.

Meet fees are charged in addition to your monthly dues and include a pool surcharge fee as well as per event fees. Fees are billed to your account and are paid monthly by the 5th. Meet fees can add up quickly--please read the meet information and understand the fees before signing up for a meet.

Swimmer Folders

We maintain a folder for each family on the team for distribution of meet awards, handouts and swimmers keep their swim logs in their folders. Swimmers are encouraged to check their family folder located in the on-deck filing cabinet.

Swimming Scholarship Discount

We offer a scholarship discount on monthly dues for up to 2 swimmers per practice group. Applicants must qualify for a reduced rate through the City of Fort Collins and must commit to the scholarship agreement. Please email billing@teamvortex.org for more information and the scholarship application.

Billing & Payments

The team bills electronically in advance for monthly dues. Families are charged *if your swimmer is registered for any part of the month or participates in any practice during a calendar month.*

Families are responsible for payment of dues if their swimmer is registered for the month regardless of whether the swimmer attends practice or not. Swimmers are free to take a break from the team and dues will not be required during the break as long as the family notifies Team Billing by the 27th of the preceding month to suspend next month's registration. Dues will be required if notification is not received by the 27th.

[Billing & Invoice Video Tutorial](#)

[Visit our financial details page for dues & fees information, billing statements, and how to make a payment.](#)

What if my swimmer wants to take a break?

Swimmers can take time off from swimming to pursue other sports and interests. You must email billing@teamvortex.org by the 20th of the preceding month to suspend your swimmer's registration for the next month and have the electronic billing de-activated.