



Swim School * Sharks Swim Team * *FUND*amental Swim Camp
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aquakidsswim.com & aksharks.com

The following are the current “Terms and Condition for Enrollment and Participation” in our Continuing Education (“CE”) Lesson and AquaKids Sharks Swim Team Programs. All the information contained herein is subject to change upon notice posted on our website at www.aksharks.com. Please check the “What’s New” section of the home on a regular basis for any updates or changes and announcements.

TERMS AND CONDITIONS FOR ENROLLMENT AND PARTICIPATION

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AquaKids Continuing Education (CE) and AquaKids Sharks (AKS) Swimming Programs

1) Program Eligibility:

- a) “Angel Shark” Continuing Education Lessons: Our Angel Sharks CE lesson group is available after the completion of one lesson session in our AquaKids Learn-to-Swim Program and space permitting.
- b) “Leopard, Sand and Bull Shark” Continuing Education Lessons: Our Leopard, Sand and Bull Shark CE Lesson groups are available after a try-out and space permitting.
- c) Blue, Dusky, Hammerhead, Mako and Great White Shark Swim Team groups are available after a try-out, meeting the group requirements and space permitting. USA Swimming sanctioned competitions are available for those qualified as a part of the South Florida Aquatic Club.
- d) Whale and Basking Shark (Masters/Adult) groups are available after a try-out.
- e) Our CE Lesson and Swim Team groups are available to the general public, however, we **DO NOT allow enrollment** if siblings are already enrolled/registered in a different swimming CE program or swimming team.

2) Communication: It is the swimmers and parent’s responsibility to keep informed on the latest team and program announcements, news, practice and lesson adjustments, activities, results, special interest items and more.

- a) **VERIFY YOUR ACCOUNT INFORMATION:** You will be emailed your account sign-in information once the information on your registration form has been entered into our system. You **MUST** verify the information in online account to ensure you receive all our program communication via email and/or texts.
- b) **WEBSITE:** www.aksharks.com: Complete information is available on the website and most importantly, you will find any current announcements. Announcements are listed under “What’s New” on the home page.
- c) **E-MAIL:** Written communication with us is best accomplished through hitting the reply button on your email system after receiving your monthly emailed invoice OR the “contact us” form on the website.
- d) **In financial matters**, please only speak with the Program Director, the designated office staff member or use the “contact us” form at aksharks.com. **DO NOT** speak with the on-deck Coaches about financial matters pertaining to your account or any “inactive” status requests!

3) **Class & Practice Cancellations:**

- a) Classes & Practices can only be cancelled by AquaKids Staff for a weather condition, holiday, or WCS closing.
- b) Call the WCS pool cell phone at 786-255-0284, NO SOONER THAN ONE HALF HOUR prior to your lesson or practice for the status. Remember, our weather changes rapidly. We make the best determination possible on the status of practices and lessons given the information we have at the current time.
- c) If swimmers are pulled out of practice due to the weather, they must first check with their coach before leaving. Many times the team will be able to resume practice in a short amount of time or continue the practice indoors, or use the time to have a team meeting. Inclement weather does not mean that there is no practice!

4) **Weather/Lightning Policy:**

Westminster Christian School has an Earth Network Lightning Detection System and subscribes to the dtn WeatherSentry® weather monitoring service. As a storm approaches, the on-deck coaches will receive text messages as soon there is a lightning strike within 20, 10, and 5 miles. The Earth Networks system will sound an alarm when lightning occurs within 7.5 miles. We will remove all swimmers from the water and pool deck area at that time. The Earth Network system will sound the alarm 3 times to signify it's clear to return to the pool. We will also monitor any storms online through the dtn system's website and radar. If you (as a parent) feel uncomfortable, at any time, please just speak to your swimmer's coach and he or she will dismiss your swimmer.

5) **Make Up Policy:**

- a) CE Groups (Angel, Sand and Bull Sharks): Make-ups are provided only for classes we cancel!
- b) Make-ups are usually scheduled the Friday of the week of the cancelled lesson or on the opposite days.
- c) We will not schedule a make-up if there are still 8 lessons available during the month.
- d) Make-ups are not carried over to another month.
- e) Maximum class size is waived during make-ups.
- f) AKS (Blue, Dusky, Hammerhead, Mako, Great White and Basking/Whale Sharks): NO Make-ups!

6) **Financial Obligations:**

The current Registration Fees and Monthly Dues (rates) are published in the program brochure and on the website. Although the dues and fees paid to the program are paid on a monthly basis, the fiscal operation of the programs is not. Our budget is determined on a yearly basis. Your monthly dues payments contribute to the yearly expenses of the program and provide all the many "extras" we provide for our swimmers. It is, therefore, imperative for all AquaKids parents to pay their swimmer's monthly installment on time. If there is a balance on your account on the 20th of the month, your swimmer will not be allowed to participate in any of our programs.

- A) **REGISTRATION FEE:** The AquaKids Program Registration Enrollment Form must be completed prior to the swimmer starting a practice or lesson. The program registration fee is an annual or seasonal non-refundable fee paid each year when a swimmer participates in the program and paid the first of the year or upon joining (or rejoining). It is an Annual or Seasonal amount dependent on when a swimmer joins the program. The USA Swimming Registration Fee (Annual or Seasonal) is not refundable and must be completed prior to the swimmer entering a USA Swimming sanctioned meet. This registration fee is set by the Florida Gold Coast (the Local Swimming Committee) of USA Swimming. USA Swimming registered swimmers are also part of the South Florida Aquatic Club Booster Club which currently has a \$120 annual family registration fee (paid directly to the Booster Club and there are also mandatory 36 family Booster Club Service hours).

B) MONTHLY DUES AND OTHER FINANCIAL OBLIGATIONS:

- 1) When first joining or rejoining the program, you must pay a FULL month's dues PLUS the pro-rated portion of the month in which you begin (if not starting on the first of a month).
- 2) Dues are paid on a monthly basis. These dues must be pre-paid in order for a swimmer to remain active in any of our programs.
- 3) All fees and dues are to be paid to: AquaKids. We accept the following methods of payment (in this preferred order of acceptance): (a) Cash, (b) personal or business check, (c) ACH Bank Transfer, and (d) VISA or MasterCard.
- 4) The monthly dues and any charges incurred are billed and invoiced monthly on the 1st of the month. Invoices are available in your online account on the 1st of each month.
- 5) The monthly dues are due and payable on or before the 1st of the month regardless of whether you received a monthly invoice via email.
- 7) Payments are considered LATE after the 5th of the month. A **\$10 LATE FEE** will be added to the account, if we do not receive payment by the 5th of the month.
- 8) **If the payment is not received in full by the 20th of the month, the swimmers on the account will not be allowed to participate in any AquaKids program until payment is received or payment arrangements made with the Program Director.**
- 9) When a swimmer is moved from one group to another, he/she must pay the monthly fee for the highest group in which they participate starting the following month unless the move up is completed at the beginning of the month.
- 10) Our AquaKids SHARKS Competitive Swimmers racing in USA Swimming sanctioned swim meet are registered as South Florida Aquatic Club (SOFL)! Each SoFLo swimmer's family is a member of the SoFLo Booster Club which has an annual fee of \$120. Each family has must contribute 36 service hours to the SoFLo Booster Club. Full information is available on the SoFLo Meet Entry website.

C) **INVOICES:** Your monthly invoice is available to be viewed or printed from your online account at aksharks.com on the 1st of every month. All of your account transactions balance and history is available online. For your convenience, you can also enroll in one of our automatic payment options!

E) **INACTIVE STATUS:** You have the option to not participate in any given month. It is the responsibility of the person responsible for the account to **notify AquaKids, in writing** of their intention to not participate in any given month by the 25th of the month prior to the "inactive" month you do not wish to participate and you MUST receive a reply email confirmation for the notification to be valid. The best means of notifying us is by using the "contact us" form on our website to notify us of your request to change your swimmer's status to "inactive"! Failure to notify AquaKids in writing by the 25th of the month prior to the "inactive" status month will result in the obligation to pay that month's dues in full. Should you decide not to participate in any given month, you may return to the "CE" group on a space available basis only. In the AquaKids Sharks Swim Team, it is at the coach's discretion whether to allow a swimmer to return to the same level group after being "inactive" for one month or more.

F) **DISCONTINUING THE PROGRAM:** The person responsible for the account **MUST notify AquaKids, in writing** of their intention to terminate, or cancel participation BY THE 25th OF YOUR LAST MONTH IN THE PROGRAM and you MUST receive a reply email confirmation for the notification to be valid. The best means of notifying us is by replying to your emailed invoice OR using the "contact us" form on our website to notify us and stating your intention to discontinue! Failure to notify AquaKids in writing will result in the obligation to pay that month's dues in full. If a swimmer member quits the program or is dropped from the program because of an outstanding balance, overdue and current account balances are immediately payable in full.

G) **RETURNED CHECKS & ACH Failures:** There is a \$35 charge for checks returned **for any reason.**