

GRIEVANCE PROCEDURE

The Blue Dolphin coaches fully understand that issues arise which require parent and coach contact. The coaches want parents to feel comfortable about approaching them with any situation that needs attention. Please don't hesitate to contact a coach with any questions or concerns you may have. If you feel as though the discussion is suitable for your Child's coach then you can either email the coach or if a more personal matter, request a face to face meeting. If you are uncomfortable with your Child's coach, please contact any coach on the staff. The Blue Dolphins have strict policies in place with the intent on protecting all our members so please don't hesitate to speak up. Regardless of how small or big the issue may be. Thank you.