

AQUASTAR Learn to Swim

Frequently Asked Questions

How much does it cost?

Each learn to swim session consists of 8 classes, offered as 4-day-a-week classes for two weeks. Each full session costs \$120.

How long is each class?

Each class will last 30 minutes. Start times are 8:30, 9:05, 9:40, 10:15, 10:50, and 11:25.

How do I register for lessons?

Registration is online. Follow this [link](#).

I want to reschedule my child's class. How can I do this?

As policy we do not allow students to switch classes. However, we will work with you to try to locate a change in an unusual circumstance.

What is the class student:teacher ratio?

Classes are held with a maximum 4:1 student:teacher ratio.

My child is the only student currently registered in the class. What happens if no one else registers?

AQUASTAR Swim School is not able to run a group lesson for only one student. In the event that your child is the only student registered, we will contact you to discuss options to reschedule your child to a different time or session.

We are going on vacation. Can I pay only for the classes we will be there?

Unfortunately, no. Our classes are limited in size, and we hire instructors and schedule swimmers based on registration numbers. Therefore, once we place a student in a class, we cannot place another student in that spot. Try to schedule yourself for a session when you believe you will be able to make the greatest number of classes.

My child was sick. Can I get a refund or credit?

If you provide a doctor's note specifically listing the illness and days the child could not swim due to illness, we will provide a credit towards a future class. AQUASTAR Swim School does not provide refunds for classes missed due to illness.

Can I request a certain instructor?

We understand the unique bond between teacher and student, and we try to accommodate all requests. Requests for certain instructors for lessons are handled on a first-come, first-served basis.