

# Terms and Agreement for LAPS Scheduling:

The LAPS swimming program limits participation to only a certain number of athletes per day. This assures that practices, on any given day, are not over-crowded. Because we value your experience with LAPS and Stingrays, the following will be in place:

The payment of your LAPS fees is required immediately upon registration. Failure to do so **before the start date of the session**, or before your first scheduled day of practice for those who register after the session's start date, will result in the delay or termination of your participation in that session. This may result in losing your spot to someone awaiting an opening. Please note that choosing to make payment by check will need adequate time to be processed by T4L before your swimmer will be allowed to begin their swimming. Fees will not be prorated for check payments that are not processed prior to your swimmer's start date, and the Make Up Day Policy below will apply to any missed days due to lack of immediate payment.

**NOTE:** We close registration for a particular day when that day fills up. This means that when you register and choose your days, you occupy a spot that is no longer available. Therefore, we have the following policies in place.

Please read and understand that registering for the session serves as your agreement to these policies.

## Schedule Change Policy:

1. Changing your selected days **prior to the start date** of the session is allowed if the day you are leaving or adding has not filled up. To be clear, changing a submitted schedule needs to be done before the start date of that session, usually by that Sunday night at 8pm.
2. Therefore, if you need to make a change to your selected days beginning the first day of the session or after a day you leave has filled up, there will be a **\$25.00 charge to switch**.
3. Adding days to your schedule, if they are available, is not assessed a \$25.00 charge.
4. Once a session begins, **only additions** will be accepted. Changing a package to lesser days after the start of the session will not result in a refund of the fee difference or proration.

## Alternate Day / Make Up Day Policy:

We will provide replacement days (aka "Alternate Days") when circumstances prevent a practice from taking place. (e.g. Snow Days) You must reserve your Alternate Days (when possible) on your Schedule Form upon registering. Unexpected cancellations will result in a separate form for choosing Alternate Days.

There will be no replacement days available for session days that coincide with school breaks. Please check the session's schedule against your school's calendar.

We are unable to guarantee providing replacement make up days when you miss any of your reserved days (regular schedule or Alternate Day reservations). You will not receive a refund for missing any of your reserved days.

However, if you choose, you may purchase / sign up for a replacement day (aka "Make Up Day") beginning in WEEK 2 of each session.

Each Make Up Day Request / Reservation costs \$10 at the time of the Make Up Day Request Form submission and must replace a missed day from your registered schedule. Furthermore, all Make Up Days must occur DURING the same session as the day you missed. No Make Up Days will be allowed once a session has completed.

## Refund Policy:

The registration fee, once paid, is non-refundable.

If withdrawal occurs **before or within** the session's first week (before the first Saturday), you will be eligible for **half** of your session's fee. However, we will be happy to **defer or credit** your payment to the **next** session if your withdrawal occurs before or within the first week. You will still need to complete the schedule form when registration opens up.

**No refunds or partial refunds** will be given after the first week.