

SwimAtlanta's 2020-2021 Team Financial Policy

Registration Fee:

Each athlete on the 2020-2021 team is required to pay a **\$225.00 non-refundable** registration fee (early registration discount may apply). This fee includes system registrations, and team outfitting (tee-shirt, team suit, and swim cap). The registration fee will drop to \$105.00, effective February 1st, 2021 and will at that time, no longer include team outfitting. The registration fee does not include any of the 9 monthly tuition installments.

Monthly tuition is billed in 9 monthly instalments (September-May or further if membership is suspended). This includes 12 months of membership.

Monthly Invoices:

All monthly invoices are created at 12:00am on the 1st day of each month. If the 1st day of the month falls on a Sunday, all monthly invoices are created at 12:00am on the 2nd day of each month. Your monthly invoice will include that month's tuition installment as well as any meet fees from the previous month. Each month's invoice must be paid within 10 days of posting (see below for payment options).

Payments:

Registration fee must be paid with a Visa/MasterCard/Discover Card or by check.

Monthly invoices can be paid one of three ways:

- Pay with master/discover/visa card. A valid card added to you account can be processed automatically on the 1st day of each month for tuition dues and any meet fees from the previous month (if any). **There is a 2.95% transaction fee for this payment method.**
- Pay with a checking/savings account (ACH Direct Draft). A bank account can be added to your account to be drafted on the first day of each month for tuition dues and any meet fees from the previous month (if any). There is NO convenience fee for this electronic payment method.
- Pay manually with check. If you chose this method, you will be emailed a link on the first day of each month to view your monthly invoice for tuition dues and any meet fees from the previous month. Payment is due by the 10th day of each month. Please mail payment to [4850 Sugarloaf Pkwy #702 Lawrenceville, GA 30044] or submit payment at your local SwimAtlanta location swim shop / drop-box. (Drop-box payments are securely sent to the SwimAtlanta billing office on Tuesday of each week, usually arriving by Friday).

All payments are due by the 10th day of each month.

Electronic payment requires being enrolled in the auto-pay system (Visa/MasterCard/Discover Card or ACH Direct Deposit Bank Account). If you would like to pay manually, you must pay by check before the 10th day of each month.

SwimAtlanta does not accept partial payments.

Check payments for *Meet Fees* must be written **separately** from check payments for *Monthly Dues*. Please make checks for meet fees to AMATEUR SWIMMING FOUNDATION and check payments for monthly dues to SWIMATLANTA AQUATICS.

Meet Fees:

Once a swimmer is committed online for any swim meet, team trip, or any other event listed in the events page at swimatlantaswimteam.com; and the online commitment withdrawal/sign-up deadline has passed, the account holder of the swimmer is financially responsible and will be billed. Specifically note: swim meets missed for illness will not be credited for any reason; fees are incurred prior to the meet and cannot be refunded or reimbursed. Swim meets and/or team events are encouraged but not required for most groups.

Multi Swimmer Discount:

Families with multiple active paying swimmers will receive a discount on the additional swimmer's monthly dues. There is a 10% discount to the 2nd swimmer, a 15% discount to the third swimmer, a 20% discount to the 4th swimmer, and a 25% discount to the 5th swimmer. Discounts apply to the swimmer's paying the lesser amount each month. Multiple swimmers must be registered on the same account and must be living in the same household. The multi-swimmer discount applies to **monthly dues only** and does not apply to the registration fee, meet fees, or any other fees.

Changing Roster Groups:

If your swimmer moves to another roster group mid-season, your monthly rate will be reflected on the following month's invoice. (ex. Jane moves from Red group to Blue group on October 15th, her invoice on November 1st will reflect the Blue group rate)

Suspend/Reactivation for Registered Members:

- Registered swimmers may opt to suspend their memberships for one or more months. **Caleb Weir at SwimAtlanta's billing office must be notified via EMAIL before the 27th day of the month PRECEDING the month you wish to suspend your swimmer's membership.** (ex. If Johnny wishes to not swim in the month of December, Caleb Weir at SwimAtlanta's billing office must be notified by email before November 27th).
- Account balances must be paid in full in order to suspend a swimmer's membership.
- Suspended members may not participate in SwimAtlanta practices or meets.
- Please email Caleb Weir at swimteamaccounts@swimatlanta.com with your swimmer's name as well as the desired month(s) to suspend your registered member.
- Please email Caleb Weir at swimteamaccounts@swimatlanta.com if you wish to re-activate a previously suspended swimmer's membership. Your account will be invoiced for the full month's dues for the month your swimmer returns.
- A suspended membership does not count toward your 9 monthly instalments. If you take one or more months off, your account will be billed in one or more months over the summer if your swimmer is active during those months.

Medical Suspensions:

Please email Caleb Weir at swimteamaccounts@swimatlanta.com if your swimmer is injured or ill and cannot participate in swim practice or meets for one or more months. You will be required to provide a signed and dated doctor's note in order to suspend your swimmer's membership due to injury after the first day of the month you wish to suspend the membership, or to be credited back any dues to your account in the event of injury or illness.

Canceling Memberships:

If you wish to cancel your membership for the remainder of the 2020-2021 season, please email Caleb Weir at swimteamaccounts@swimatlanta.com with your swimmer's name and statement of cancelation. Your monthly invoices will be discontinued, effective the following month. Account balances must be paid in full in order to cancel a registered swimmer's membership.

Holidays / Breaks:

In April, there will be a week vacation for the coaches and staff that aligns with the Spring Break for the major public-school district in the SwimAtlanta location's area. Your normal monthly payment is due in April because the monthly payment for each practice group is based upon the total amount of practice time during the season. In addition, the total practice time for each team is added up for the entire season (all practices for August through July) and divided by monthly payments for your convenience. SwimAtlanta takes in consideration Christmas, New Year's, Spring Break, the beginning of the school year break, etc. Monthly rate cannot be adjusted do to individual schedules.

For further information and for frequently asked questions, please see our **Parent Handbook located at SwimAtlantaSwimTeam.com**.

For any further questions about registration or your existing account, please email Caleb Weir at swimteamaccounts@swimatlanta.com or call our main office at 678-442-7946.

Thanks,
-Caleb