**Stephens Family YMCA Policies:**

You must be a YMCA member to register for HEAT.  See member services desk for details.

» YMCA Member ID must be scanned or Photo ID is required for entry.

* The YMCA is a smoke-free facility in and around property.
* The YMCA does not allow cell phone or camera photos to be taken in any locker room.
* The YMCA is not responsible or liable for articles lost, damaged or stolen.
* Lost and Found is located near the maintenance office.

» The YMCA does not provide accident insurance for members or program participants. Each person participates at his or her own risk.

* Areas of the YMCA facility may be reserved or for adult use only. Please check with the Member Service Desk.
* Food/drinks are not allowed in locker rooms, gyms, pools or activity areas.
* Children under the age of 14 may not be upstairs. Children 12-14 may be upstairs if accompanied by a parent or trainer.
* We accept cash, MasterCard, Visa, Discover, American Express and personal checks as forms of payment.
* The YMCA does NOT issue any type of membership refund.
* Private .and Semi-Private Swim Lessons expire 1 year from purchase date, no refunds.
* Membership fees are NOT contingent upon facility usage.
* Any credits owed to the member at the time of termination will be applied to accrued debt.
* Any balance due at the time of termination must be paid.
* There is a $2 charge for replacement ID cards.
* Free App for your Smartphone: Stephens Family YMCA; you can upload your barcode there.
* Any changes to membership must be completed and turned in by the 13'h day of the month in order to put your membership on Hold or Terminated the draft for the 14".
* Guest Passes: policies and usage are subject to change at any time, authorized by administration.
* The building will be closed for one week in August of each year for maintenance.

Waiver: I understand the YMCA assumes no responsibility for injuries or illnesses which I or any member of my family may sustain as a result of my physical condition or resulting from my participation in any athletic activities, sports programs, the use of any equipment, exercise, or any other activities or programs. I expressly acknowledge that I assume the risk for any and all injuries and illnesses, which may result from my or my family’s participation in these activities. I hereby release and discharge the YMCA, its agents, servants, and employees from any and all claims for injury, illnesses, death, loss, or damage which I or any member of my family may suffer as a result of my participation in these activities. I understand the YCMA is not responsible for personal property lost or stolen while members and/or guest members are using YMCA facilities or on YMCA premises. I give my permission to the YMCA to use, without limitation or obligation, photographs, film footage, or tape recordings, which may include my or my family’s image(s) or voice(s) for purposes of promoting or interpreting YMCA programs.

I, THE UNDERSIGNED, ACKNOWLEDGE THAT THE YMCA IS NOT RESPONSIBLE FOR THE ACTIONS OF ITS STAFF MEMBERS DURING TIME PERIODS WHEN THE STAFF IS NOT PERFORMING SUTIES SPECIFCALLY FOR THE YMCA.

Program Participant Cancellations Policy By the YMCA:

* + Insufficient enrollment: Full Refund
	+ Registration for a class is received in the mail after the class has been filled: Full Refund By the participant:
	+ Cancellation by member occurs before the start of the program: Full Refund
	+ Cancellation by members occurs after the start of the program session: No Refund

Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_