

LCY Communications Policy

We have found that other parents can often answer many of the questions that families pose to the coaches via email. Therefore, our team has implemented a communications policy to reduce the amount of email traffic to the coaches. Please note that this policy applies only to general questions about the team and swimming. You should continue to contact the coaches directly if you have a personal question related to your child. The LCY Communications Policy is set forth below:

- If you have a question, you should first consult the Team Handbook, the FAQs, and our TeamUnify website to determine if the answer can be found there. You should also feel free to pose the question on our Facebook page [LCY Swim Team 2020-21](#)
- If you cannot find the answer after taking the actions listed above, please email the STPA President and Vice President (formerly known as the “Team Liaisons”) at lcystpaliaison@gmail.com before reaching out to a coach. If STPA President/Vice President cannot answer your question, they will either consult with one of the coaches on your behalf or direct you to contact one of the coaches.
- ***If you have a personal question/issue, please continue to reach out to the coaches directly.*** This policy is intended to apply only to general questions about the team, the website, meets, and things of that nature. If you have a personal issue that you would like to discuss with Coach Matt, he can be reached at mbramucci@ymcagbw.org or by calling 610-363-9622 ext. 2917.