

MEET FEES:

Meet fees are required for each meet your swimmer is entered and must be paid as billed. You will be billed for all meet sessions that you register unless you remove your swimmer from the meet by the posted deadline. If you sign up for a meet and do not attend, you forfeit those charges as fees are paid by RSC in advance.

Coaches enter swimmers into relays based on who is scheduled to attend a meet. If your swimmer is entered in a meet, the coach expects them to be there. Each swimmer entered in a relay will be billed accordingly. A swimmer whose absence from an event which causes a relay to be scratched will be billed for the entire relay, regardless of the absence.

For each meet a swimmer signs up to attend, a \$3.00 fee for team hosted meets and a \$13.00 fee for non-hosted meets outside of Rochester is required to cover RSC administrative and club costs at each meet. These fees are charged to the swimmers account in addition to the host team's individual event charge fee, relay fees, and any surcharges per athlete. Because meet fees must be paid by RSC in advance, these fees will not be reversed if a swimmer fails to attend a meet for which he/she is signed up to attend regardless of reason. We understand special circumstances may arise and those will be handled on an individual level by emailing billing@rochesterswimclub.com.

SICK/INJURY/FAMILY MOVE POLICY (TERMINATION POLICY):

Annual and monthly fees are non-refundable. Exceptions may be made in the form of a credit toward future sessions for a swimmer with a serious illness or an injury lasting 4 or more consecutive weeks. You must contact billing@rochesterswimclub.com with medical documentation for the illness/injury. Please contact the billing office as soon as possible following injury.

Refunds may be given for families moving out of the area who have paid the full amount. Contact billing@rochesterswimclub.com at least 4 weeks prior to your move in to receive a refund. Include the date of your move so the appropriate refund can be determined. No refunds will be issued if you contact us after you move.

There are NO refunds for swimmers missing any part of a year or season for any other reason beyond injury or illness, although in special circumstances a credit may be applied to future sessions. Please contact billing@rochesterswimclub.com with details of your situation if it is outside said listed circumstances and it will be reviewed.