



FREQUENTLY ASKED QUESTIONS

Why can't I register for lessons at your Masters School location?

Unfortunately, the Masters School is not allowing us to use the pool for our Swim School program at this time. As soon as that changes, we will resume lessons at that site as well.

Are there any COVID-19 protocols we need to follow?

Swimmers and one parent should arrive at the pool 5 minutes before class starts wearing a mask and line up, socially distanced, for temperature checks. ****PLEASE DO NOT BRING YOUR SWIMMER TO THE POOL IF THEY, OR ANYONE IN YOUR FAMILY, ARE NOT FEELING WELL OR HAVE BEEN EXPOSED TO SOMEONE WITH COVID-19 WITHIN THE LAST 10 DAYS. ****

What should I bring to class?

A comfortable bathing suit, a swim diaper (if needed), a face mask, and a towel are all you need! Swim caps are not required, and goggles are optional. Masks are required at all times when not in the water.

Is there a changing area?

The Hackley School pool has locker rooms to change in.

Do parents get in the water?

There are seats on the pool deck for parents and caregivers to observe the class. Parents and caregivers do not get in the water with the swimmers. At this time only one parent/caregiver may come with their swimmer.

Can I drop off my child and pick them up after the lesson is over?

No, a parent or caregiver must be on site throughout the lesson.

What temperature is the water in the pool?

The Hackley pool is 81-82 degrees.

What is your swimmer to instructor ratio?

Our lessons have a maximum of 3 swimmers to 1 instructor. Lower than most, if not all, of other programs in the area!

How long are lessons?

Our Introduction to Water Skills and Fundamental classes are a half hour, and our Pre-Competitive class is 45 minutes.

What if my child misses a class?

Due to our small class sizes and limited pool availability, **we cannot offer make ups for missed classes.** We only schedule make up classes if we have to cancel a class for some reason.

Do you offer sibling discounts?

No, due to our small class sizes and low swimmer to instructor ratio, we do not offer sibling discounts.

Do you offer private lessons?

Yes, private lessons can be arranged but are subject to instructor and facility availability. Call us at (914) 949-2342 and we will be happy to discuss options with you.

Do you offer adult swim lessons?

We do not offer adult swim lessons.