



## **Makeup and Refund Policies for Lesson Participants**

### ***Makeup Policy***

Raleigh Swimming Association (RSA) does not offer makeup classes for group lessons unless there is a pool closure or a staffing emergency.

**For private and semi-private lessons, a minimum of twenty-four hours (24) advance notice is required to reschedule lessons. The request must be sent in writing via email to [wsa@swimrsa.org](mailto:wsa@swimrsa.org) or the lesson will not be rescheduled.**

There will be no rescheduling for same day cancellations or no-shows. We understand there are extreme situations, so please contact our Lesson Coordinator at [wsa@swimrsa.org](mailto:wsa@swimrsa.org) or 919-859-4881 regarding your specific situation.

### ***Refund Policy***

Raleigh Swimming Association (RSA) does not offer refunds.