

Dues Reduction FAQs

- **What are the benefits of this program?**
 - Earn up to \$15 per hour + tips on your account to cover a portion of monthly dues and meet fees
 - Get to know other TITANS parents
 - Support TITANS volunteer efforts
 - Flexibility - volunteer as much or as little as you'd like
- **Who is eligible to participate?**
 - Any active TITANS on any track/schedule. This includes Elite, Challenge, Junior/Teen Titans, Titans Prep, and Masters!
- **How do I sign up?**
 - Log into your account on TeamUnify > Navigate to the "Events" tab > click the checkbox next to an open slot > Click the "sign up" button > enter the first name, last name, and phone number for the person working
- **What is the process for standby slots?**
 - If you sign up for a standby slot, you must be available to work up until 1 hour before the event. You may receive a phone call from a volunteer or venue coordinator to fill in a last minute slot.
- **What if I signed up and can no longer make it?**
 - If you can no longer work after committing to a slot, you are responsible for contacting the standby list until you find a replacement.
 - Once you find a replacement, it is your responsibility to update TeamUnify and notify the Venue Coordinator.
- **What type of training is required?**
 - Alcohol sales training (non-Paid)
 - Specific training is required for standleads and cooks (paid)
- **Is there a limit on how often I can sign up?**
 - Depending on demand, TITANS venue coordinators may choose to institute family limits to signups.
 - Standby slots are always unlimited.
- **How can I see what I signed up for in TeamUnify?**
 - *Events > Reports > Job Signup Report for My Account*
- **When will my Dues Reduction Credit appear on my account?**
 - All DR events for a month will be submitted to TAC Finance the following month. Credits will be processed in the month following the event and will be reflected the following month. For example, July events will be posted on the September 1 bill.