



New Wave Swim Team

Building Value-Driven Leaders for Life through Excellence in Swimming

Welcome to New Wave Swim Team! We know that being new to the team and possibly to the world of swimming can be a little overwhelming. We have put together this guide to help you get your “feet wet”.

What Happens After I Register?

A Wave administrator will send you login information for your account on the team website. You can update your own credit card information, email address, phone numbers, sign your child up for swim meets and events and connect with other families. **We ask that you verify your cell phone number in order to receive important SMS text messages like delayed or cancelled practices.** We use the website extensively so please mark the New Wave website as a “favorite” and visit often. Wave also has a Facebook page where you can get current information and share pictures and requests.

How Do We Get a Team Suit, T-shirts and other required equipment?

You will be able to order suits, other New Wave apparel and required practice equipment through All American Swim Supply. A link to All American is on the website under the Partners section of the homepage. A complete list of required practice equipment is available on the website at the bottom of the Fall Practice page and at the bottom of the Group Structure page. All swimmers will receive team shirts at our annual Wave Day which is scheduled around the first of September or at their first practice after Wave Day if you are unable to attend.

Transfer Forms

Transfer forms must be submitted if your swimmer is transferring from another USA team. Swimmers may not participate in practice or meets until these forms are received. Please fax the completed forms to (919) 981-0112 or scan and email to wavecoaches@newwaveswimteam.org.

Communication

New Wave primarily uses email and our website to communicate team news and functions, practice changes, events and meet information. Please keep your email addresses up to date in your member account. Changes to practices will also be posted in Announcement Box on the website’s homepage and on Facebook. **Questions you may have regarding your swimmer, their practices, their practice group, meets, etc. should be directed to your swimmer’s coach.** All Coaches can be reached via email or phone. Contact information is listed on the website. For the safety of the swimmers, coaches do not talk with parents during practice times. Please allow 24 hours for a response. If you have team related questions you can email your Board of Directors at board@newwaveswimteam.org.

Swim Meets

All New Wave swimmers have the opportunity to participate in meets throughout the year. Meets are held at various venues locally and around the state. Wave makes it a policy to participate/offer meets to every level of our swimmers. Swimmers are not required to attend

meets, but we encourage them to participate. Swimmers usually have a lot of fun at these events and it is a good opportunity to meet kids from other sites and teams. Meet sign-up is on-line and easy. Each meet will have a “Meet Information” document. This lists the order of events, meet fees, eligibility, and format of the meet.



Inclement Weather

In the event of inclement weather we may change or cancel practices. For Monday-Friday **morning practices**, Wave will follow the Wake County Public School’s decision of delayed openings or cancellation by canceling these practices. For all other practices we will post updates on the website, Facebook and send text messages to your verified cell phone. Regardless of whether we cancel or not, please use your best judgment in determining if it is safe to travel. Safety should be your first priority.

Volunteer

Teams don’t function without the support of the parents. The team will host and participate in a variety of meets and activities throughout the year. All parents of both year round and seasonal swimmers should participate in the volunteer program. Volunteer sign-ups will be on-line and we provide on-the-job training. Additionally, as a parent-owned organization, Wave has a number of committees handling a variety of functions for the team from fundraising and sponsorship to team spirit and hospitality to group leaders and community service. A complete list of all committees with volunteer openings are posted annually shortly after Wave Day in September. Please support your swimmer and the team by volunteering often.

Dues Reduction Program

New Wave Swim Team offers our parents an outstanding opportunity to reduce your monthly dues while having a great time working alongside other team parents. Our Dues Reduction Program gives you the chance to work at exciting venues like the PNC Arena, Red Hat Amphitheater, Walnut Creek Amphitheater, Raleigh Performing Arts Center and the Raleigh Convention Center. You earn an hourly wage that is automatically credited to your account. Events like Carolina Hurricanes hockey games, NC State Basketball games, NC Symphony and NC Ballet performances, outdoor concerts and more are all available for you to work. Click on DR Fundraising under the Volunteer Tab of the Pull-Down menu bar of the website to learn more.

Wave also offers a Scrip Program that credits your account when you purchase gift cards from a wide variety of retailers, grocery stores, hotels and restaurants, etc. Look under Team Info on the Pull Down menu bar and click on Scrip Program for more information or e-mail fundraising@newwaveswimteam.org.

Fundraising, Sponsorship and Community Service

New Wave Swim Team is a 501(c)(3) nonprofit organization that only partially covers our expenses through the dues you pay as part of the team. It is essential that we raise additional funds through a variety of fundraising events and team sponsorship opportunities. We also believe strongly in being involved in the communities in which we swim.

Our primary fundraising campaign is our Swim-A-Thon which is held towards the end of short course championship season. Every swimmer is encouraged to participate in the Swim-A-Thon. Wave also holds Team Nights at local restaurants throughout our membership area. Visit the participating restaurant on the night of our fundraiser and that restaurant will donate a portion of your bill to our team. Information on these and other fundraising events will be emailed to you and will be available on the website and Facebook.

We also participate in two passive team fundraisers that benefit the team just by on-line shopping and searching the web. By downloading the *I-Give* button (follow the directions at www.igive.com), any shopping you do will automatically earn a percentage for New Wave Swimming as well as earning funds for any web searches you conduct. Another search engine, www.goodsearch.com, earns funds for the team just by using your computer. You earn 1¢ for the team with each web search and there are other special offers that will benefit the team when completed. Check them out and participate in the one that works best for you. More information on these is available on the website or email fundraising@newwaveswimteam.org. They both are great ways to help Wave!

We encourage local businesses to be a part of our program by becoming a team sponsor. There are many benefits to these businesses for participating as a team sponsor including recognition on our website, advertising in Wave-sponsored meet programs, company logos on team shirts and more. Information on how to participate is available on the website or email fundraising@newwaveswimteam.org.

Wave will conduct various community service projects each year, included our Annual Toy Drive around the holiday season. These events help us as a team to give back to the community where we live. If you have any ideas for community service projects that you feel Wave should be a part of, contact our Community Service chairperson at fundraising@newwaveswimteam.org.

Swimmer Recognition

Every member of our team is important to us. Wave strives to recognize outstanding achievement from our swimmers, both in and out of the water. Please let us know when your swimmer achieves recognition in academics, community service and more. Swimmers will be recognized in our monthly newsletters and at our annual team banquet in April.

For any other questions you may have regarding the team, your swimmer, or swimming in general, please **TALK TO YOUR COACH**. If they can't help you directly, they can point you in the right direction to get an answer. Welcome to the Team!

Tour the Team Website

We have put together several screen shots of the areas on the website that you will find to be the most beneficial for getting important information. To be able to view all areas of the website you will need to sign in with the username and password that was provided to you by the Wave administrator. Please take the time and explore the site to learn about the team and all we have to offer our members. Please contact us if you can't find what you need on-line.

Sign in with your username and password. You can update personal data like email address, phone numbers, and banking info. You will also be able to sign up for Meets, Volunteer Activities and Team Functions.

Drop Down Menus conveniently organize information about practice schedules, Meets, fees, volunteering and parent/swimmer resources.



Follow New Wave on Facebook for great pics, news and current events.

A complete list of all Wave pool locations with directions.

This is the Main Announcement Box. Important information including inclement weather announcements will be posted here.

Current news about Wave swimming and our swimmers will be posted in this area.

Information about upcoming Meets will be listed under this tab.

Volunteer opportunities for both team functions and dues reduction will be listed under this tab.

Here is where you access your account information. All account information is available here. You can add and verify email addresses and cell numbers for SMS text messages.

Track your swimmer's Meet Results

Check your bill

