

Berkeley Swim School FAQs

Q: What should my child wear to class?

A: One-piece suits for girls and Shorts/Jammers for boys. Bathing caps are required on **ALL** girls and boys with long hair. Goggles are optional, but most will want them. Please no masks, goggles that cover the nose, nose plugs, water shoes, rash guard/swim shirts or wet suits.

Q: How early should I arrive to class?

A: Students are to be on deck 5 minutes before the scheduled class. Please have participants use restrooms before class.

Q: Do you have locker rooms?

A: Yes, we have small locker rooms for both men and women and a general bathroom for mixed gender changing. We have 2 showers in each room so please be respectful of time when using the showers as there are many participants. There is a 10-minute locker use after class, so the room does not back up with the next classes arrival.

Q: When can I watch my child swim?

A: During our swim lessons parents sit in the waiting room just down the hall from the pool. Observation week will be during the final class of the session.

Q: Do you offer Make-Up classes if my child were to miss or if there is inclement weather?

A: We cannot guarantee a make-up class but will make every effort to offer one but never on the first or last days of a session. Please refer to the Make-Up policy on the swim school website for more information.

Q: How do I know if my child is progressing?

A: Report cards will be distributed during sessions that cover multiple months (our 14-16-week sessions, not during short sessions that are 8-10 classes). Students will be continually evaluated and informed should they need to advance levels. Report cards are intended to show what the student has perfected and what he or she has not at the time of the evaluation.

Q: When can my child switch levels?

A: Promotions or moving up in levels will be done when all skills have been adequately achieved and the instructor is confident that the student will be successful at the next level. This could happen at any time. We will not waste time at Berkeley at any level.

Q: What is the refund policy for Berkeley Swim School?

A: We do not offer any refunds after the first class of the session. A 25% fee will be charged for ANY cancelation.

Q: Do you offer private lessons?

A: Private lessons can be arranged through the aquatic office or by emailing sam@berkeleyaquaticclub.com. Students must be at least 4. Lessons are \$40 per thirty minutes or \$45 for two students of the same family. Lessons are \$60 per 45 minutes or \$67.50 for two students of the same family. Please see the Private Lesson tab on the website for more information.