

Fundraising Frequently Asked Questions

1. Why do we have to fundraise?

- The actual cost per swimmer is greater than the amount families are charged. This is an opportunity for our families to fundraise to cover the gap rather than include the full amount as part of our dues and fees.

2. How much do we have to fundraise?

- The amount you have to fundraise was indicated at the time of registration. Please refer back to your registration if you are unsure of your obligation.

3. What if we don't want to participate in a fundraiser?

- Families have the choice to pay the obligation themselves if they don't want to participate.

4. Why are there so many different fundraising activities?

- We realize that not every fundraiser is for everybody. Variety is offered to make it easier to find one or more that fits for your family.

5. I know of a better/ different fundraising activity. Can we offer it?

- Absolutely! We are always looking for new options. Just be advised that you will be asked to take the lead and serve as the coordinator for it. We love volunteers!

6. Oops, we deleted fundraising emails. Where else can we find the information?

- Most fundraising information can be found on the team website. If there are specific questions you have, the contact person for each fundraiser is listed.

7. How much do we get credited towards our obligation if we participate?

- The amount varies based upon the fundraiser.

8. How do we get our fundraising materials and how do we turn in the money we collect?

- There will be emails regarding specific distribution and collection dates.

9. What if we can't meet during any of the distribution or collection dates?

- The fundraising coordinators are all volunteers, so the designated dates and times are the ones that worked for their personal schedules. If you can't fit that into your schedule, contact the coordinator for that fund-raiser to work something out.

10. Our practice site is not PCY. Will there be distribution and collection dates at our site?

- This varies by the availability of the volunteer coordinator for that particular fundraiser. Some volunteers are able to visit all three of our sites, but not all volunteers can make that happen. If you are willing to be a liaison for distribution and collection at your site please let us know!

11. We received fundraising products that we were unable to sell. May we return them?

- Usually not. There are some fundraisers that allow it, but even these will only offer a limited time window for returns. If returns are allowed, the terms will be clearly communicated. Most of the time if you receive a fundraising product, you are required to pay for it.

12. How is the fundraising distribution and collection tracked?

- Families are given receipts whenever they receive fundraising products or turn in money. The team keeps a copy. Families are urged to keep their copies as well.

13. I turned in money. Why isn't my account reflecting this?

- There is usually a delay between the ability of volunteer coordinator and the volunteer team treasurer to meet and exchange the collection. The treasurer will credit accounts after they receive them. All accounts should be posted with up-to-date credits within days of the final collection date.

14. When is everything due?

- The cut-off date to submit fundraising money is always in mid-December. This gives our volunteers time to wrap it up before the holidays. The website fundraising tab will post the date each year and emails will serve as reminders.

- 15. Why doesn't fundraising continue throughout the whole season?**
- The YMCA requires the team to have it completed based upon the calendar year. Our fundraising chairpersons usually hibernate after that. If you would like to keep the cause going, we accept your volunteerism!
- 16. What if we don't raise enough funds to meet our obligation?**
- Families are required to meet their full obligation. Accounts will be charged for any gap left after submitting their fundraising dollars.
- 17. What if we exceed the amount of our obligation?**
- If more funds are raised than required, the overage will be applied to next season's family obligation. Overages gathered by non-returning families will be applied to the team directly.
- 18. When and how will our account be charged for any remaining balance we have on our fundraising obligation?**
- Balances will be charged to the credit card on file in January. The team will send an email notification prior to the charge date.
- 19. We sent an email/ text/ call. Why hasn't it been answered?**
- All of our fundraising coordinators are volunteers. Some habitually check their emails throughout the day, but some don't even check them daily. Some can answer texts and calls at work, but some can't. Usually responses come within the same day or a couple of days. In worst case scenarios, it sometimes takes a week to get a reply. Please exercise patience.
- 20. We have a question that's not on this list. Who do we ask?**
- Contact the fundraising chair person. Please refrain from asking coaches. Who knows, your question might be added to this list!