

Training Fee Payment Policy

Registration fees are due at the time of initial registration. Registration will not be considered accepted until payment has been received and any prior account balance is paid in full.

Training fees are payable in nine (9) installments (September - May) but cover training expenses for eleven (11) months (September – July) of training. Resignation from the team during the season will result in the forfeiture of all prepaid training fees.

For families with multiple swimmers IST provides a multi-swimmer discount. This discount applies only to training fees. This discount applies to all groups with the exception of the Steelhead group. Families with multiple swimmers will pay 100% of the cost for the swimmer at the highest fee set, 90% of the cost of the swimmer in the next highest fee set and 80% of the cost of the swimmers in the next highest fee set. In addition, IST has a family maximum training fee amount of \$4750.

Registration and Training fees are non-refundable.

Members have the option to pay their monthly invoice by secure online **credit card and/or ACH Bank processing**.

Your monthly invoice will be posted to your account on the first of each month and it will outline the detail and total of what your credit card or bank has been debited for. The auto payment function is only available for payments made on the first of each month and not on demand. You can review your current and past billing histories through the **\$ My Invoices/Payments** tab.

Please note that there will be the following charges associated with the online payments:

ACH - \$1.25 processing fee

Credit Card - 3.00% on transaction amount

This amount will be included on your monthly invoice.

Training fees and other billable items are invoiced on the 1st of each month and payment must be received no later than the 25th of each month. Invoices are posted to your website membership account. It is the members' responsibility to pay their invoices on time, regardless of receipt of the electronic notice of invoice availability.

Payments, in full, must be received by the 25th of each month. All accounts with a balance of more than \$50 due on the 25th of the month will automatically be assessed a \$25 late fee which will be reflected on your next invoice.

Collection Policy

Invoices are posted on the 1st of every month. If you don't get an invoice, it is your responsibility to contact the IST Office, at office@istsockeyes.org.

Any account falling in the 31-60-day overdue category will again be assessed a \$25 late fee, and will be contacted, via email, by the IST Office.

Accounts falling in the 61-90-day overdue category will be contacted, via mail, by the IST Office. The notification will show your complete account charges and have a collections warning attached. These accounts will also be assessed a \$25 late fee.

At 91 days and over past due your athlete will be pulled from training and your account will be sent to collections.