



SRST Swim Lesson Guidelines/Notes

1. Make checks out to NAG or Northwest Aquatic Group LLC.
2. Make-ups/refunds: SRST offers make-ups or refunds when closures are OUR fault, such as when we close the pool. We do NOT offer any make-ups or refunds when customers cannot attend. If a customer cannot attend the offered make-up date, a refund will be issued.
3. SRST rents the pool from Mukilteo School District. It is critical we maintain a solid relationship with MSD. Therefore, please note the following rules:
 - A) Only park in designated parking spots. Do not park behind dumpsters or along the curb.
 - B) No food or drink in the pool. Water is OK.
 - C) Change in locker rooms. No "deck changing".
 - D) Clean up your area when done.
 - E) Walk on the pool deck.
 - F) 5 years old is the oldest age to be in opposite gender locker room.
 - G) A shower is required before entering the pool.
 - H) No gum allowed in the pool.
 - I) Treat all MSD staff with respect.
4. At SRST we have found it most helpful for the children to have parents sit on the side and allow the child to interact and learn from their instructor. This can be a difficult process at first, but once the swimmer and instructor bond, the lessons will progress much quickly. Exceptions do apply and our Swim Lesson Director will assist in these judgment calls.
5. It's helpful to have a snack about 45 min. prior to lessons so the children have energy during class.
6. For best results encourage your child to go to the bathroom before the lesson.
7. All swimmer progressions are run through the Director. If you have questions about progress or fees or anything technical please see the Director.
8. The Director will try to accommodate schedules and provide the best possible service. At times it is impossible to make everyone happy.
9. All sign-ups are done online and are first come, first serve. To ensure your spot, please be quick to sign-up! Classes fill VERY fast. It's impossible to reserve spots.
10. In group lessons expect time without interaction with the instructor. We have an excellent ratio of 4 kids/1 instructor, but there will be down time as all kids are processed equally. We do offer private lessons.

Our Current Director is Cassie White

Cell: 425-870-8865

Email: cassiewhite820@gmail.com