Good Morning Members-

More info surrounding the pool heaters-

The lightning that caused the heaters to be non functional was last week - NOT LAST AUGUST! When the breakers were turned back on last week the ONLY casualty were the heaters.

*We are having lightning rods installed to ensure this stops happening. This wont be instantaneous - we are working on it.*

We immediately called to have them serviced to determine the issue and be repaired. It is pool season for everyone. It took a bit to get someone out. It was determined YESTERDAY that the boards were fried. This is not an easy fix.

We were told weeks to months before the parts would be available.

Yes, the water is usable. The Swim team has been in it all week.

I can assure you we did not do this ON PURPOSE, nor did we HOLD information. We found out YESTERDAY.

As far as the games - we do not provide pool toys. You are welcome to bring these yourself. Please remember pool balls need to be made for the water. Hard balls are not allowed in the water. You may also bring floats, diving sticks - all those fun water toys. Please put your name on them when possible. One more note- at times, when the pool is super busy the guards will ask that all floats be removed from the pool as they hide the bottom, iits pretty critical guards be able to see all of the water.

In closing, please note that sending angry emails and voicemails will not make the water heat any faster. We are happy to answer any questions surrounding the Club.  We do expect these questions/concerns to come politely.

Thanks

Amy Swan

On behalf of the Lakota Hills HOA and Swim Club