**Summer 2019 Registration FAQs**

**REGISTRATION FOR ALL BRAEMAR RESIDENTS AND RETURNING BLASTER FAMILIES WILL BEGIN 3/3 AT 8PM**

and will close on 3/15 at 8PM

NOTES: (1) A returning member is defined as someone/family that swam the summer season prior to current

registration. (2) A Braemar resident is defined as someone/family that resides in Braemar either as a

homeowner, renter or landlord (meaning they own a home in Braemar, but live outside the community)

**REGISTRATION WILL RE-OPEN FOR THE GENERAL PUBLIC on 3/24 at 8PM**. (ALL non-residents will pay a $20 per family fee.) After 4/7, a late fee of $25.00 per swimmer will be charged.

FEES: $175 per Blaster swimmer (includes suit, silicone cap, t-shirt and award)

$110 per MicroBlaster swimmer (includes shirt and award)

ALL payments (including returning families and new families) will be via credit card or check. Checks MUST be

***postmarked*** within 7 days after submitting the on-line registration. (Sundays will not count as one of your days).

-Returning families will have 7 days after submitting their on-line registration to select a volunteer position,

which will be on a first come/first serve basis.

-New families will have 7 days after receiving their account activation email to select a volunteer position, which will be on a first come/first serve basis. Team Administrator has up to 72 hours to activate any new accounts.

\*Families who do not adhere to the above deadlines will be moved to the wait list. Please see our wait list policy (below) in regards to how we fill available spots on the team.

ONLY committee heads will be guaranteed their volunteer position. Please make sure you have read the

Volunteer Commitment Agreement and understand the expectations prior to signing up for that position by

reading the *Volunteer Job Descriptions* document. Swimmers will not be approved and considered registered until payment has been received and the family has signed up for their volunteer position.

The team administrator will have 72 hours from the receipt of both requirements to email out the official

Welcome to the Team email. The Welcome email signifies that all registration requirements have been met and your swimmers will be on the team.

Registration will be by age group. Each age group has a pre-set capped amount. Once the capped amount has

been reached for a particular age group, families can continue to register swimmers on the age group wait list. Spots will then be filled according to our wait list policy (below).

All T-shirt sizes listed during registration are final. There will be no exchanges.

**Our Wait List Policy:**

Swimmers will be taken from the wait list on an as needed basis in order to fill age groups and to round out our team. The Board will review the team needs on a frequent basis after 3/15. Swimmers on the wait list will be contacted by the team administrator via email if a spot for a particular swimmer opens up. Families will have 48 hours to respond to the email. If they decide they want to join the team. Payment must be postmarked within 7 days (Sundays will not be included in the count), if paying by check.

Individuals on the wait list will be assigned a volunteer position.

Non-compliance to the payment deadline will result in the spot being given to the next family on the wait list

and removal from the registration database. At that time, the swimmer will no longer be considered for the

2019 season. Families who were placed on the wait list due to non-compliance with sign up deadlines will be expected to follow these same guidelines.

**Our BLASTER Refund Policy:**

Up until 4/14, families will be refunded their payment amount less a $25.00 administration fee per swimmer.

Starting 4/15 and ending on 6/2, families will be refunded one-half of their payment amount per swimmer. No refunds will be given after 6/3.

Refunds cannot be given for suits at **any** time once tags have been removed.

**Our MICROBLASTER Refund Policy:**

Up until 4/14, families will be refunded their payment amount less a $25.00 administration fee per swimmer.

Between 4/15 and 6/20, a refund of $65 will be provided per swimmer.

No refund will be given as of 6/21.