



Policies, Procedures, Release of Liability and Fee agreements

It is critical that you understand the practices, fees, and refund/credit/ and cancellation policies to ensure that each child has a fun, safe and positive experience with NAC's SwimFit and PreComp programming. By completing registration you agree to the following terms:

Practice times

Each practice group, PreComp or SwimFit, will meet for the specified practice length outlined for each group level and session as described on the session registration pages. Camps, Clinics, and additional classes outside of those practice groups may be different in length, day, and location.

Fees

The session fees are due in 1 or 2 increments, dependent upon the length of the session. Once "registered" online, you are agreeing to pay all installments of the session fee. The amount varies based on the number of weeks offered within each session, as well as the level of program that your child is enrolled. Once enrolled, your child will be eligible to attend practices for the duration of that session as outlined in the "session details". At the conclusion of each session, swimmers are encouraged to re-enroll and are able to change day/time and location options.

Fees and session day, time, and durations may differ by location and time of year.

Refunds, Credits, and Cancellation policy

When you enroll your child into a practice group with SwimFit and/or PreComp you are reserving a slot for your child that is in high demand. By reserving this spot you are agreeing to pay for the outlined practice group independent of your child's actual attendance. It is your responsibility to make sure that vacations, appointments, and other activities do not interfere with the classes and practice. In order to ensure that we are providing a positive and productive environment for each practice group, we cap the number of registrants dependent on our resources and what is in the best interest of the swimmers at that level to best learn.

The Session fee covers attendance to all offered practices of that location and roster group, as well as meet preps and swim meets as outlined in your session welcome email. We will not pro-rate, refund or credit based on your child's actual attendance within a session.

All session based programming fees are 100% refundable up to 10 days prior to the start date of the session. After that point and up to the start of the session, session fees are 50% refundable, or may be credited 100% towards future session-based programming. Once the first practice of the session has begun, session fees are non-refundable and non-transferable to other sessions or programming.

While never anticipated, but in the event that practice is cancelled, we will not credit or refund unless we have exceeded more than 3 cancelled practices within a session. At that time, we will offer either a makeup practice or a credit to be used towards future Precomp or SwimFit programming.