

SAN ANTONIO WAVE VOLUNTEER POLICY

A successful team is built through the engagement of parents, swimmers and community. All swim meets are run by volunteers, mostly parents who act as officials, timers, runners, safety marshals and hospitality representatives.

All Wave families are required to volunteer a minimum of 10 hours per year (from September-July). Volunteering your time allows meets, events and other activities to run efficiently. The Volunteer Policy allows all members to share in the effort equally to ensure the quality of opportunities San Antonio Wave provides.

Wave members will be sent an email to sign up for upcoming events and volunteer positions indicated in the email. Hours will be tracked, however, it is REQUIRED you SIGN IN for your shift at each event. This sign in sheet will be located with a Board member on site. The sign in sheets are used as verification of hours worked.

Unfulfilled service hours will be billed at a rate of \$10 per hour. Any no-show to a volunteer commitment on the day of the event will be billed at a rate of \$10 per hour.

Service hours will be prorated for swimmers who deactivate or take breaks in the swim season, and any unfulfilled hours will be billed the financial difference at a rate of \$10 per hour.

Refunds will not be made after the unfulfilled volunteer hours have been charged. It is the responsibility of each family to know what volunteer hours have been credited to their account. Members can confirm their hours by emailing volunteer@sawave.org.

Questions regarding the San Antonio Wave Volunteer Policy should go to volunteer@sawave.org.