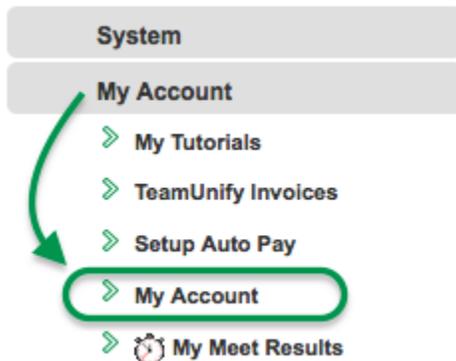


# Membership: Add and verify a cell number for SMS/texting

To add a cell number for texting messages please follow the steps below. This **MUST** be done for the number to be activated for use through OnDeck. Ideally an account holder will perform the below steps, as it requires retrieving a verification code from their cell phone and entering it on the site.

## Admin Level - Not an Admin

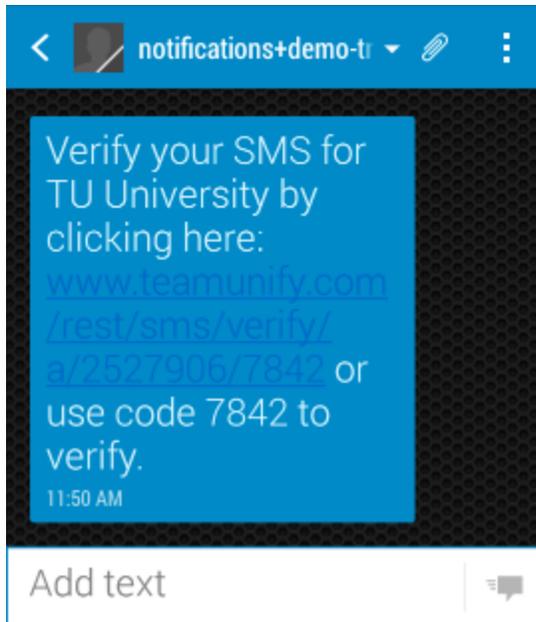
1. Sign In to your team's TeamUnify SwimOffice website.
2. Go to your account profile.
  - a. Chameleon users: In the side menu click **My Account > My Account**.
  - b. New CMS users: In the side menu click **My Account > Account Info**.



3. To add an SMS number for one of the athletes in the account, click the **Members** tab and then click their name; otherwise stay on the current screen.
4. Enter an *SMS* cell number and select its *Carrier*.

SMS:   Carrier:

5. Click **Save** in the upper right and it will send that number a verification text.
6. Check your cell phone for a "Verify your SMS" text from *notifications+alias*, where *alias* is your team's alias, and open it. Note that some cell carriers can take awhile to deliver the message.



7. Tap the link and you should see one of three possible messages.
  - a. "Success! We have validated your primary SMS." (or "secondary SMS" if that's what you were verifying) The SMS number is verified and ready to receive texts from the team. You may skip the rest of the steps.
  - b. "Sorry, your primary SMS has already been validated." Sometimes just opening the text will verify the number, resulting in this message. The SMS number is verified and ready to receive texts from the team. You may skip the rest of the steps.
  - c. "Sorry, the code XXXX did not match any codes." Continue to the next step.
  - d. If tapping the link doesn't work, note the four digit code number in the text message.
8. Back in your team's SwimOffice website, click the **Unverified** button above the SMS number.

SMS: Unverified Carrier: Verizon

541-555-1212

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Enter the verification number into the field below and click "Verify" to verify this phone number.

**Verification Code:**

Resend Verification

Verify

Cancel

9. If you got the error in step 7c on your mobile device, click **Resend Verification** and go back to step 6.
10. Enter the four digit code from your text message in the *Verification Code* field and click **Verify**.
11. You will see *Verified* in green above the SMS number. You may need to refresh the screen to see this.

SMS: Verified

541-555-1212