



# Team Guide

## DIVING

# Introduction

**O**n behalf of the Organizing Committee of the Lima 2019 XVIII Pan American Games and Sixth Parapan American Games, I would like to thank the Pan American Family, especially the National Olympic Committees, for their work in favor of sports in the continent.

I am pleased to present the guides for the delegations of each sport. Each guide has been developed by the functional areas of the Lima 2019 Organizing Committee.

This document contains relevant information for delegations about dates and key personnel, competition format and rules, as well as information on competitions and training, details about facilities and venue services.

Additionally, you will find overviews of matters of interest for delegations such as accreditation, medical services and security.

Lima 2019 is an opportunity to transform and forge a better country based on sports' values (excellency, friendship, respect, courage, determination, equality and inspiration). Lima and all of Peru are getting ready to welcome you with the affection and hospitality we are known for. We are sure that you will take home the best memories of your stay in our country during the largest multi-sports event in the continent, which will be held in Peru for the first time.

Lima is ready to welcome you!

We are waiting for you with open arms!

**CARLOS NEUHAUS**  
**President of the Lima 2019 Pan American Games and Parapan American Games**  
**Organizing Committee**

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# 1 ABOUT THIS GUIDE

Published in 2019, the Team Guide provides detailed information on each sports competition and discipline at the Lima 2019 Pan American Games as well as operational information that may be of interest to participating delegations. Each Guide includes:

- An introduction to Lima and the Games.
- Sport-specific information, such as competition schedule and format, training and qualification criteria.
- Operational information on accreditation, ticketing, transportation, accommodation, medical services and doping control.
- Venues maps and daily training and competition schedules for every sport.

While this information is correct as of the date of publication, some details may vary. We recommend that National Olympic Committees (NOCs) visit the Lima 2019 extranet, [extranet.lima2019.pe](http://extranet.lima2019.pe), for updated information.

## 2 ABOUT LIMA AND PERU

### 2.1 The City of Lima

Before becoming a colonial capital, Lima was formerly populated by the Lima and Wari cultures. Later on, it became the capital of the Viceroyalty of Peru. The huacas and colonial houses of the city are an example of its historical greatness. Today, Lima is a cosmopolitan center that offers a variety of cultural and artistic options.

It overlooks the Pacific Ocean from a natural balcony that holds nearly 10 million people with thousands of stories and origins. Lima is a city with a past and a future, with innovators and entrepreneurs, and of art, craftsmanship and industry. A glorious city that knows how to celebrate life.

This city full of opportunities is located on the central coast of South America. It gathers all of Peru's diversity and complexity in a vibrant and captivating metropolis. Also, it is the only city in America that stretches from the Andes to the ocean. It has the privilege of being the only capital city of South America located on the shores of the Pacific Ocean.

Lima can refer to a region, a province and a city (Lima Metropolitan Area) as well as a district. It comprises 43 districts (divided into Northern, Southern, Eastern and Central Lima), in addition to the other seven districts that are a part of the province of Callao.

Throughout its history, Lima has been bolstered by immigrants from other provinces of the country and other regions of the world. It has the largest ethnic Chinese community and the second largest Nikkei community in Latin America. It is safe to say it is a diverse city and that multiculturalism is its main resource.

When walking the streets of Lima, you can admire its churches, archaeological sites and colonial houses coexisting with modern buildings. Lima also offers a wide variety of cultural events and is recognized worldwide as the gastronomical capital of Latin America.

## **2.2 Lima's Cuisine**

Lima is Peru's meeting point and, as such, it is a melting pot of cuisines enriched by the historic influx of migrants and products from other regions of Peru and the world. It is a huge pantry of fresh products, some of which are impossible to get elsewhere. This wide range of products is the secret to success of the current Gastronomical Capital of the Americas.

Lima gathers all of Peru's rich biodiversity in an exquisite metropolis: limes from the north that are used in cebiche, corn from Cuzco as a side dish for anticuchos and countless native potatoes of every color and texture. Also, Peru's main sources of flavor are its chili peppers; its popular and highly nutritious grains, like quinoa and kiwicha; and its coffee and cacao, which make city life sweeter and more enjoyable. Lastly, Peru is also known for its exotic Amazonian fruits, its aromatic spices from the Andes and its delicious pisco.

And, of course, its seafood. What would Lima's cuisine be without fish and traditional fishermen? But, also, what would Peru's cuisine be without its chefs, the guardians and creators of taste? They are the greatest collectors of historical and ancestral culinary knowledge, creators of new trends and flavors, innovative revolutionaries capable of bringing everyone together at the same table. Thus, Lima combines the knowledge and flavor of an entire country.

There are approximately 220 thousand restaurants in Lima, with several options inspired by the world's flavors and expertise.

Peruvian cuisine was declared "Cultural Heritage of the Americas" by the Organization of American States (OAS) in 2011.

Peru loves fusion cuisine, the abundance of its fields and the fruits of the sea. Its gastronomy is a fascinating combination of splendid climate, exotic—and sometimes spicy—products and a generation of chefs that are the best ambassadors of their cuisine around the world.

Peru has ten products with protected designation of origin such as pisco, Villa Rica coffee, Cuzco's giant white corn and Ica's lima bean. Moreover, it has over 3000 varieties of domesticated potato.

### **2.3 Information about Peru**

Peru is located on the west side of South America and covers 1,285,215 km<sup>2</sup> of land and 200 nautical miles of the Pacific Ocean. With over 10 thousand years of history, it boasts great cultural richness, a delicious and award-winning cuisine, impressive archaeological sites, UNESCO World Heritage sites and vast nature reserves.

Peru has more than 31.5 million inhabitants. It can be divided into three major regions: coast, highlands and jungle, giving the country an immense multiplicity of landscapes. These regions comprise 11 ecoregions and 84 life zones of 117 that exist in the world. Due to its diverse geography, Peru has a wide variety of natural resources.

It has abundant forests, generous distances and ancient cultures. It is the third most megadiverse country on the planet thanks to its wide variety of orchids, birds and butterflies, and a lush Amazon, which has been recognized and awarded as one of the Seven Natural Wonders of the World.

Peru is also home to one of the seven wonders of the modern world: the citadel of Machu Picchu. In the region of Puno, over 3800 meters above sea level, you can visit the enchanting islands of Titicaca, the highest navigable lake in the world.

Peru has 12 World Heritage Sites and eight Intangible Cultural Heritage sites, awarded by UNESCO.

More than sixty native languages are spoken in the country, such as Aymara and Quechua. Also, it still preserves a musical scenery with native instruments like the quena and siku, melodies that feature joyful Afro-Peruvian beats and Andean music such as huayno and harawi.

Furthermore, it placed 9th in global entrepreneurship according to the 2015 Global Entrepreneurship Monitor report (GEM). Finally, it also won the World's Leading Meetings & Conference Destination in 2015 at the World Travel Awards (WTA).

Ancient Peruvians were skilled metalsmiths who turned silver and gold into precious jewels over 3000 years ago. They were also amazing craftsmen, who showed their vision of the world in clay pots and carved gourds. Their ancestral techniques were inherited by local entrepreneurs who now sell their products in the most demanding international markets.

Peru is a destination that shares its customs. Close to 3000 traditional festivals are celebrated nationally every year. Peruvian cities such as Lima, Cuzco and Arequipa were listed as UNESCO World Cultural Heritage Sites. Also, Peru was the home of ancient civilizations that grew cherishing the sand of the desert, the heavy rains of the Andes or the humid forests of the mountains.

Peru currently produces 80% of the world's alpaca clothing, an excellent Andean fiber that has become a symbol of elegance and exclusivity. Over 120 thousand families are involved in the supply chain of this valuable camelid fiber.

## **2.4 Peru as Host of Major Events**

Peru has organized several sports events and international sports meetings over the years. The 2012, 2013 and 2019 editions of the Rally Dakar and the 131st International Olympic Committee (IOC) Session in 2017 are some examples that it is ready to house world-class events, considering it has both infrastructure and security.

Hosting the 2019 Pan American and Parapan American Games is very important for a city that is committed to promoting sports among its citizens. Lima is getting ready to welcome 6,680 athletes from 41 countries of the Americas during the Pan American Games. A total of 1890 athletes will arrive from 33 countries for the Parapan American Games.

The Peruvian capital hosted the I Beach Bolivarian Games (from November 1 to 11 in 2012). A year later, the XVII Bolivarian Games took place in Lima and Trujillo between November 16 and 30, featuring close to 5000 athletes from 11 countries.

Peru has also hosted the "Copa América" on six occasions: 1927, 1935, 1939, 1953, 1957 and 2004. It was also the official venue of the FIFA U-17 World Cup in 2005 and the final was held at the National Stadium of Lima.

Furthermore, Peru had the privilege of hosting the FIVB Volleyball World Championship at the Coliseo Amauta (Lima), the Coliseo Gran Chimú (Trujillo) and the Coliseo Cerrado de Ica (Ica), between September 12 and 25, 1982. Additionally, the FIVB Volleyball Women's U-20 World Championship took place in Lima and Trujillo in 2011.

The South American Games were also held in Lima (from December 1 to 10, 1990). Later on, our country hosted the I South American Youth Games from September 20 to 29, 2013.

As mentioned previously, Peru was part of the Dakar Rally in 2012, 2013 and 2018. Four stages took place during the first year and the race ended in Lima. In 2013, five stages of the world's largest rally were contested in the Peruvian capital. In 2018, six and a half stages of the competition were contested in Peru, starting in Lima and passing through Puno to its final stop in Bolivia. The Rally was held entirely in Peru in 2019.

Moreover, the 131st IOC Session was held in September 2017 at the Lima Convention Center in Peru, with the presence of leaders of the National Olympic Committees (NOCs). During this meeting, Paris and Los Angeles were chosen as host cities of the 2024 and 2028 Olympic Games, respectively.

In 2011, the 3rd FINA World Junior Swimming Championships was held in Peru. The competition venue was Campo de Marte.

A variety of sports events can be hosted in Peru due to its natural areas and its infrastructure. Off-road races across dunes and mountains, ultramarathons through the desert, triathlons on the shores of the Pacific Ocean and multi-sports games on different sports stages are some examples that show that Peru is an attractive place to organize high-impact competitions.

## 2.5 Currency

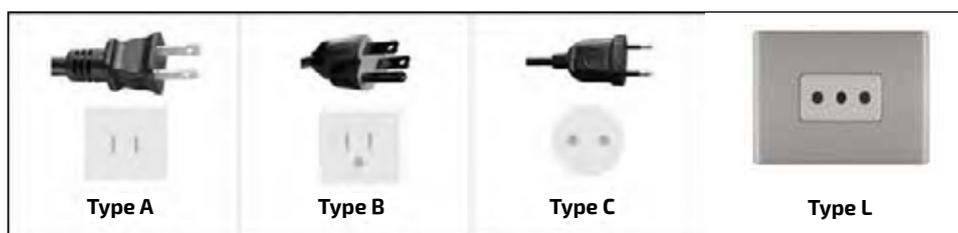
The national currency is the sol (PEN), but the American dollar (USD) and the euro (EUR) are also accepted.

## 2.6 Language

Spanish, the official language of Peru, is spoken by 84% of the population. In addition, 47 indigenous languages, including Quechua and Aymara, are spoken in the country.

## 2.7 Electricity

Voltage in Peru is 220 Volts and 60 Hertz. Outlets are type A/B/C/L plugs.



# 3 LIMA 2019

Peru will be the host of the Lima 2019 Pan American and Parapan American Games for the first time in its history.

<b>Clusters:</b> - 5 competition - 1 training	<b>Venues:</b> - 39 competition - 14 training	<b>Sports Program:</b> - 39 sports - 61 disciplines	<b>Participants:</b> - 6.680 athletes
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## 3.1 Milco, Lima 2019 Official Mascot

Milco is a very cheerful, optimistic and friendly mascot, whose arms are always open, ready to welcome all visitors who arrive to the Lima 2019 Games.

Lima has a cultural background that makes us proud, and that is what our mascot highlights. One of Milco's favorite colors is red—also the color of our flag—because it represents passion! He wants to transmit this passion to all Lima 2019 participants, so that they give their best in each competition.

Milco is based on *cuchimilcos*, statuettes from the pre-Hispanic cultures of mid-western Peru such as Lima, Chancay and Chincha. This mascot was chosen by popular vote, when he obtained 19,895 votes. He beat two other candidates: Amantis, which represents the amancaes flower, and Wayqi, a gecko from the huacas of Lima.

A total of 44,514 people from Peru and abroad participated in selecting the Pan American and Parapan American Games mascot. With this number a new voting record was set, breaking that of Guadalajara 2011 and Toronto 2015.

Initially, over 1000 design proposals from across the country were submitted. From there, a specialized jury selected three finalists. They then entered an online popular vote on the Games' official website ([www.lima2019.pe](http://www.lima2019.pe)).

# 4 KEY INFORMATION

## 4.1 Key Dates

April 26, 2019	Preliminary/long list
April 26, 2019	Lima 2019 entry by number deadline
June 26, 2019	Lima 2019 entry by name deadline
July 16, 2019	Pan American Village pre-opening
July 21, 2019	Official opening of the Pan American Village
July 26, 2019	Pan American Games Opening Ceremony
July 27, 2019	Training Prior to competition start
July 30, 2019	Officials' meeting
July 31, 2019	Technical meeting
August 1, 2019	Women's competition starts
August 1, 2019	Men's competition starts
August 11, 2019	Pan American Games Closing Ceremony
August 13, 2019	Closing of Pan American Village

## 4.2 Key Personnel

President of the International Swimming Federation	Julio Maglione	jmaglione.finai@cou.org.uy
President of Unión Americana de Natación (UANA) [Swimming Union of the Americas]	Dale Neuburger	dneuburger@tseconsulting.com
FINA Technical Delegate	Errol Clarke	eclarke033@gmail.com
President of the Peruvian Swimming Federation	Carlos Eduard Tabini Pareja	lalotabini@msn.com
Head of Sports of the Organizing Committee	San Martín Castillo Gustavo	gsanmartin@lima2019.pe
Head of Sports Competitions	Mauricio Pinzón	mpinzon@lima2019.pe
Sport Group Manager	Álvaro del Pozo	adelpozo@lima2019.com
Sport Manager	Michel Alván Charbonnel	malvan@lima2019.com

# 5 COMPETITION

EVENTS	
Individual diving	
Men	Women
1 m springboard	1 m springboard
3 m springboard	3 m springboard
10 m platform	10 m platform
Synchronized diving	
Men	Women
3 m springboard	3 m springboard
10 m platform	10 m platform

## 5.1 Date

From August 1 to 5, 2019.

## 5.2 Competition Venue

Aquatic Center, National Sports Village (Videna).

### 5.2.1 Address

Av. Canadá cuadra 30 s/n, puerta 10 San Luis

### 5.2.2 Competition Venue Overview

The new and modern aquatic center will welcome athletes participating in the Diving competitions. It has one underground level and two upper levels.

At the underground level you can find the following indoor pools:

- One warm-up pool: 50 m long, 25 m wide and 2 m deep.
- One competition pool: 50 m long, 25 m wide and 3 m deep.
- One diving pool: 21 m long, 25 m wide y 5.5 m deep.

Complementary services and access to stands for accredited persons are located on the first level. Complementary services and access to stands for spectators are located on the second level.

### 5.2.3 Services

The competition venue includes:

- Changing rooms and showers
- Athletes' zone
- Judges' zone
- First-aid station for athletes and spectators
- Stands for spectators and accredited persons
- Mixed zone (press and TV)
- Pan American Family lounge
- Doping control facilities
- Storage areas
- Broadcast center

## 5.3 Competition Format

All individual Diving events will have preliminary and final rounds. The final rounds will include the 12 divers with the highest scores from the preliminary competition. In the final competition, the divers will compete in the reverse order of their ranking, determined by their final scores in the preliminary competition.

Final and preliminary rounds are separate events and each will start at zero points. All synchronized events will only have the final round.

### 5.3.1 3 m and 1 m Springboard

**Women:** The competition will comprise five dives from five different groups without limit of degree of difficulty (D 3.4.1).

**Men:** The competition will comprise six dives from five different groups without limit of degree of difficulty (D 3.4.2).

### 5.3.2 10m platform

**Women:** The competition will comprise five dives from five different groups without limit of degree of difficulty (D 3.5.1).

**Men:** The competition will comprise six dives from six different groups without limit of degree of difficulty (D 3.5.2).

### 5.3.3 Synchronized: 3 m Springboard and 10 m Platform

(D 3.6.3) Women:

The competition will comprise five dives from five different groups: two dives with an assigned degree of difficulty of 2.0 for each, regardless of formula value, and three dives without limit of degree of difficulty. All forward facing dives on springboard shall be done with a running approach.

(D 3.6.4) Men:

The competition will comprise six dives from five different groups: two dives with an assigned degree of difficulty of 2.0 for each, regardless of formula value, and four dives without limit of degree of difficulty. All forward facing dives on springboard shall be done with a running approach.

(D 3.6.5) In each round the two divers must perform the same dive (same dive number and same position).

### 5.3.4 Starting Order

The order for Diving preliminaries shall be determined by a random draw. The draw shall take place at the technical meeting prior to the preliminary competition, in accordance with FINA Rules Section D 2.1.

## 5.4 Competition Schedule

Date	Session	Time	Details	Gender	Phase
August 1	S1: 10:00 - 12:00	10:00 - 12:00	1 m	Men	Preliminaries
		18:30 - 18:50	3 m Synchronized	Women	Warm-up
		18:50 - 19:00	3 m Synchronized	Women	Presentations
		19:00 - 20:00	3 m Synchronized	Women	Final
		20:00 - 20:20	1 m	Men	Warm-up
	S2: 18:30 - 22:00	20:20 - 20:27	3 m Synchronized	Women	Awards ceremony
		20:27 - 20:37	1 m	Men	Presentations
		20:37 - 21:52	1 m	Men	Final
		21:52 - 22:00	1 m	Men	Awards ceremony
August 2	S1: 10:00 - 12:00	10:00 - 12:00	1 m	Women	Preliminaries
		18:30 - 18:50	1 m	Women	Warm-up
		18:50 - 19:00	1 m	Women	Presentations
		19:00 - 20:00	1 m	Women	Final
		20:00 - 20:20	10 m Synchronized	Men	Warm-up
	S2: 18:30 - 22:00	20:20 - 20:27	1 m	Women	Awards ceremony
		20:27 - 20:37	10 m Synchronized	Men	Presentations
		20:37 - 21:52	10 m Synchronized	Men	Final
		21:52 - 22:00	10 m Synchronized	Men	Awards ceremony

Date	Session	Time	Details	Gender	Phase
August 3	S1: 10:00 - 12:00	10:00 - 12:00	10 m	Women	Preliminaries
		12:30 - 14:30	3 m	Men	Preliminaries
		18:30 - 18:50	10 m	Women	Warm-up
		18:50 - 19:00	10 m	Women	Presentations
		19:00 - 20:00	10 m	Women	Final
	S2: 18:30 - 22:00	20:00 - 20:20	3 m Synchronized	Men	Warm-up
		20:20 - 20:27	10 m	Women	Awards ceremony
		20:27 - 20:37	3 m Synchronized	Men	Presentations
		20:37 - 21:52	3 m Synchronized	Men	Final
		21:52 - 22:00	3 m Synchronized	Men	Awards ceremony
August 4	S1: 10:00 - 12:00	10:00 - 12:00	3 m	Women	Preliminaries
		18:30 - 18:50	3 m	Men	Warm-up
		18:50 - 19:00	3 m	Men	Presentations
		19:00 - 20:15	3 m	Men	Final
		20:15 - 20:35	10 m Synchronized	Women	Warm-up
	S2: 18:30 - 22:00	20:35 - 20:42	3 m	Men	Awards ceremony
		20:42 - 20:52	10 m Synchronized	Women	Presentations
		20:52 - 21:52	10 m Synchronized	Women	Final
		21:52 - 22:00	10 m Synchronized	Women	Awards ceremony
August 5	S1: 10:00 - 12:00	10:00 - 12:00	10 m	Men	Preliminaries
		18:30 - 18:50	3 m	Women	Warm-up
		18:50 - 19:00	3 m	Women	Presentations
		19:00 - 20:00	3 m	Women	Final
		20:00 - 20:20	10 m	Men	Warm-up
	S2: 18:30 - 22:00	20:20 - 20:27	3 m	Women	Awards ceremony
		20:27 - 20:37	10 m	Men	Presentations
		20:37 - 21:52	10 m	Men	Final
		21:52 - 22:00	10 m	Men	Awards ceremony

## 5.5 Training Schedule and Venues

Training prior to competition (from July 27 to 31).

Saturday, July 27, 2019		Sunday, July 28, 2019		Monday, July 29, 2019	
Times	Diving pool	Times	Diving pool	Times	Diving pool
08:00 - 08:30	Zone I-COL	08:00 - 08:30	Zone II	08:00 - 08:30	Zones III, IV+COL
08:30 - 09:00	Zone I-COL	08:30 - 09:00	Zone II	08:30 - 09:00	Zones III, IV+COL
09:00 - 09:30	Zone I-COL	09:00 - 09:30	Zone II	09:00 - 09:30	Zones III, IV+COL
09:30 - 10:00	Zone I-COL	09:30 - 10:00	Zone II	09:30 - 10:00	Zone I-COL
10:00 - 10:30	Zone II	10:00 - 10:30	Zones III, IV+COL	10:00 - 10:30	Zone I-COL
10:30 - 11:00	Zone II	10:30 - 11:00	Zones III, IV+COL	10:30 - 11:00	Zone I-COL
11:00 - 11:30	Zone II	11:00 - 11:30	Zones III, IV+COL	11:00 - 11:30	Zone I-COL
11:30 - 12:00	Zone II	11:30 - 12:00	Zones III, IV+COL	11:30 - 12:00	
12:00 - 12:30	Zones III, IV+COL	12:00 - 12:30	Zone I-COL	12:00 - 12:30	
12:30 - 13:00	Zones III, IV+COL	12:30 - 13:00	Zone I-COL	12:30 - 13:00	
13:00 - 13:30	Zones III, IV+COL	13:00 - 13:30	Zone I-COL	13:00 - 13:30	
13:30 - 14:00	Zones III, IV+COL	13:30 - 14:00	Zone I-COL	13:30 - 14:00	Zone II
14:00 - 14:30	Zone I-COL	14:00 - 14:30	Zone II	14:00 - 14:30	Zone II
14:30 - 15:00	Zone I-COL	14:30 - 15:00	Zone II	14:30 - 15:00	Zone II
15:00 - 15:30	Zone I-COL	15:00 - 15:30	Zone II	15:00 - 15:30	Zones III, IV+COL
15:30 - 16:00	Zone II	15:30 - 16:00	Zones III, IV+COL	15:30 - 16:00	Zones III, IV+COL
16:00 - 16:30	Zone II	16:00 - 16:30	Zones III, IV+COL	16:00 - 16:30	Zones III, IV+COL
16:30 - 17:00	Zone II	16:30 - 17:00	Zones III, IV+COL	16:30 - 17:00	Zones III, IV+COL
17:00 - 17:30	Zones III, IV+COL	17:00 - 17:30	Zone I-COL	17:00 - 17:30	Zone I-COL
17:30 - 18:00	Zones III, IV+COL	17:30 - 18:00	Zone I-COL	17:30 - 18:00	Zone I-COL
18:00 - 18:30	Zones III, IV+COL	18:00 - 18:30	Zone I-COL	18:00 - 18:30	Zone I-COL
18:30 - 19:00	Open	18:30 - 19:00	Open	18:30 - 19:00	Zone II
19:00 - 19:30	Open	19:00 - 19:30	Open	19:00 - 19:30	Zone II
19:30 - 20:00	Open	19:30 - 20:00	Open	19:30 - 20:00	Zone II
20:00 - 20:30	Open	20:00 - 20:30	Open	20:00 - 20:30	
20:30 - 21:00	Open	20:30 - 21:00	Open	20:30 - 21:00	
21:00 - 21:30	Open	21:00 - 21:30	Open	21:00 - 21:30	
21:30 - 22:00	Open	21:30 - 22:00	Open	21:30 - 22:00	
22:00 - 22:30	Open	22:00 - 22:30	Open	22:00 - 22:30	

Tuesday, July 30, 2019	
Times	Diving pool
08:00 - 08:30	Zone I-COL
08:30 - 09:00	Zone I-COL
09:00 - 09:30	Zone I-COL
09:30 - 10:00	Zone I-COL
10:00 - 10:30	Zone II
10:30 - 11:00	Zone II
11:00 - 11:30	Zone II
11:30 - 12:00	Zone II
12:00 - 12:30	Zones III, IV+COL
12:30 - 13:00	Zones III, IV+COL
13:00 - 13:30	Zones III, IV+COL
13:30 - 14:00	Zones III, IV+COL
14:00 - 14:30	Zone I-COL
14:30 - 15:00	Zone I-COL
15:00 - 15:30	Zone I-COL
15:30 - 16:00	Zone II
16:00 - 16:30	Zone II
16:30 - 17:00	Zone II
17:00 - 17:30	Zones III, IV+COL
17:30 - 18:00	Zones III, IV+COL
18:00 - 18:30	Zones III, IV+COL
18:30 - 19:00	Open
19:00 - 19:30	Open
19:30 - 20:00	Open
20:00 - 20:30	Open
20:30 - 21:00	Open
21:00 - 21:30	Open
21:30 - 22:00	Open
22:00 - 22:30	Open

Wednesday, July 31, 2019	
Times	Diving pool
08:00 - 08:30	Zone II
08:30 - 09:00	Zone II
09:00 - 09:30	Zone II
09:30 - 10:00	Zone II
10:00 - 10:30	Zones III, IV+COL
10:30 - 11:00	Zones III, IV+COL
11:00 - 11:30	Zones III, IV+COL
11:30 - 12:00	
12:00 - 12:30	
12:30 - 13:00	
13:00 - 13:30	
13:30 - 14:00	
14:00 - 14:30	Zone I-COL
14:30 - 15:00	Zone I-COL
15:00 - 15:30	Zone I-COL
15:30 - 16:00	Zone II
16:00 - 16:30	Zone II
16:30 - 17:00	Zone II
17:00 - 17:30	Zones III, IV+COL
17:30 - 18:00	Zones III, IV+COL
18:00 - 18:30	Zones III, IV+COL
18:30 - 19:00	Zone I-COL
19:00 - 19:30	Zone I-COL
19:30 - 20:00	Zone I-COL
20:00 - 20:30	
20:30 - 21:00	
21:00 - 21:30	
21:30 - 22:00	
22:00 - 22:30	

Training during competition (from August 1 to 5).

Thursday, August 1, 2019		Friday, August 2, 2019		Saturday, August 3, 2019	
Times	Diving pool	Times	Diving pool	Times	Diving pool
08:00 - 08:30	Open	08:00 - 08:30	Open	08:00 - 08:30	Open
08:30 - 09:00	Open	08:30 - 09:00	Open	08:30 - 09:00	Open
09:00 - 09:30	Open	09:00 - 09:30	Open	09:00 - 09:30	Open
09:30 - 09:50	Warm-up	09:30 - 09:50	Warm-up	09:30 - 09:50	Warm-up
09:50 - 10:00	CLOSED	09:50 - 10:00	CLOSED	09:50 - 10:00	CLOSED
10:00 - 10:30	Competition	10:00 - 10:30	Competition	10:00 - 10:30	Competition
10:30 - 11:00	Competition	10:30 - 11:00	Competition	10:30 - 11:00	Competition
11:00 - 11:30	Competition	11:00 - 11:30	Competition	11:00 - 11:30	Competition
11:30 - 12:00	Competition	11:30 - 12:00	Competition	11:30 - 12:00	Competition
12:00 - 12:15	CLOSED	12:00 - 12:15	CLOSED	12:00 - 12:20	Warm-up
12:15 - 12:30	Open	12:15 - 12:30	Open	12:20 - 12:30	CLOSED
12:30 - 13:00	Open	12:30 - 13:00	Open	12:30 - 13:00	Competition
13:00 - 13:30	Open	13:00 - 13:30	Open	13:00 - 13:30	Competition
13:30 - 14:00	Open	13:30 - 14:00	Open	13:30 - 14:00	Competition
14:00 - 14:30	Open	14:00 - 14:30	Open	14:00 - 14:30	Competition
14:30 - 15:00	Open	14:30 - 15:00	Open	14:30 - 15:00	Open
15:00 - 15:30	Open	15:00 - 15:30	Open	15:00 - 15:30	Open
15:30 - 16:00	Open	15:30 - 16:00	Open	15:30 - 16:00	Open
16:00 - 16:30	Open	16:00 - 16:30	Open	16:00 - 16:30	Open
16:30 - 17:00	Open	16:30 - 17:00	Open	16:30 - 17:00	Open
17:00 - 17:30	Open	17:00 - 17:30	Open	17:00 - 17:30	Open
17:30 - 18:00	Open	17:30 - 18:00	Open	17:30 - 18:00	Open
18:00 - 18:30	Open	18:00 - 18:30	Open	18:00 - 18:30	Open
18:30 - 18:50	Warm-up	18:30 - 18:50	Warm-up	18:30 - 18:50	Warm-up
18:50 - 19:00	CLOSED	18:50 - 19:00	CLOSED	18:50 - 19:00	CLOSED
19:00 - 20:00	Competition	19:00 - 20:00	Competition	19:00 - 20:00	Competition
20:00 - 20:20	Warm-up	20:00 - 20:20	Warm-up	20:00 - 20:20	Warm-up
20:20 - 20:27	Medal ceremony	20:20 - 20:27	Medal ceremony	20:20 - 20:27	Medal ceremony
20:27 - 20:37	CLOSED	20:27 - 20:37	CLOSED	20:27 - 20:37	CLOSED
20:37 - 21:52	Competition	20:37 - 21:52	Competition	20:37 - 21:52	Competition
21:52 - 22:00	Medal ceremony	21:52 - 22:00	Medal ceremony	21:52 - 22:00	Medal ceremony

Sunday, August 4, 2019	
Times	Diving pool
08:00 - 08:30	Open
08:30 - 09:00	Open
09:00 - 09:30	Open
09:30 - 09:50	Warm-up
09:50 - 10:00	CLOSED
10:00 - 10:30	Competition
10:30 - 11:00	Competition
11:00 - 11:30	Competition
11:30 - 12:00	Competition
12:00 - 12:15	CLOSED
12:15 - 12:30	Open
12:30 - 13:00	Open
13:00 - 13:30	Open
13:30 - 14:00	Open
14:00 - 14:30	Open
14:30 - 15:00	Open
15:00 - 15:30	Open
15:30 - 16:00	Open
16:00 - 16:30	Open
16:30 - 17:00	Open
17:00 - 17:30	Open
17:30 - 18:00	Open
18:00 - 18:30	Open
18:30 - 18:50	Warm-up
18:50 - 19:00	CLOSED
19:00 - 20:15	Competition
20:15 - 20:35	Warm-up
20:35 - 20:42	Medal ceremony
21:12 - 21:42	CLOSED
20:42 - 21:52	Competition
21:52 - 22:00	Medal ceremony

Monday, August 5, 2019	
Times	Diving pool
08:00 - 08:30	Open
08:30 - 09:00	Open
09:00 - 09:30	Open
09:30 - 09:50	Warm-up
09:50 - 10:00	CLOSED
10:00 - 10:30	Competition
10:30 - 11:00	Competition
11:00 - 11:30	Competition
11:30 - 12:00	Competition
12:00 - 12:15	CLOSED
12:15 - 12:30	Open
12:30 - 13:00	Open
13:00 - 13:30	Open
13:30 - 14:00	Open
14:00 - 14:30	Open
14:30 - 15:00	Open
15:00 - 15:30	Open
15:30 - 16:00	Open
16:00 - 16:30	Open
16:30 - 17:00	Open
17:00 - 17:30	Open
17:30 - 18:00	Open
18:00 - 18:30	Open
18:30 - 18:50	Warm-up
18:50 - 19:00	CLOSED
19:00 - 20:00	Competition
20:00 - 20:20	Warm-up
20:20 - 20:27	Medal ceremony
20:27 - 20:37	CLOSED
20:37 - 21:52	Competition
21:52 - 22:00	Medal ceremony

## **5.6 Procedures Before, During and After the Competition**

### *5.6.1 Procedures Before the Competition*

#### *5.6.1.1 Venue familiarization*

During the initial NOC visit to the Aquatic Center, Lima 2019 representatives will give a brief tour of all athlete circulation and venue areas, and they will answer questions about the venue.

#### *5.6.1.2 Technical Meeting*

The Diving technical meeting will be held at the Aquatic Center of VIDENA. Up to two NOC representatives may attend the meeting and, if necessary, an interpreter.

- Date: July 31, 2019
- Time: 10:00hrs to 12:0hrs
- Location: VIDENA Aquatic Center

#### *5.6.1.3 Competition Draw*

The competition draw will take place during the technical meeting.

Submission of the diving sheet.

According to the FINA regulations, all competitions must be overseen by a referee. Each referee will be responsible for confirming that the submitted diving sheets comply with all FINA regulations for the event.

In the case there is an error in any of the diving sheets, the relevant event referee must be informed, and the diving sheet must be returned to the NOC locker at the Sports Information Desk indicating the issue.

If an amendment must be made in the short run, the referee will be responsible for communicating with the corresponding NOC team leader.

The chief recorder and the chief recorder assistant will regularly meet with all referees to keep them updated on the submitted diving sheets and any arising issue. A schedule will be published at the Technical official's lounge.

#### 5.6.1.4 Late submission of diving sheet

If a diving sheet is submitted after the 24-hour deadline, the referee must be available three hours before the preliminary stage of the event to confirm that UANA will accept late diving sheets (or replacements).

#### 5.6.1.5 Diving sheet changes

After preliminaries, all divers must submit any changes made to the diving sheets at the sports information desk, within 30 minutes after the end of the competition.

After this 30-minute period, the main registrar will collect all diving sheets with their changes, suspensions or protests and deliver the forms to the referee at the competition management office.

### 5.6.2 Competition Procedures

#### 5.6.2.1 Warm-up and call to compete

Minutes Before The Competition	Activity	Details
30 minutes	Warm-up	<p>Only divers competing in the next session may use the competition springboards to train.</p> <p>For 3 m events, 3 m and 1 m springboards may be used to warm up.</p> <p>For 10 m events, all platforms may be used to warm up.</p>
	Field-of-play clearing begins	<p>Lima 2019 team members will start clearing the field of play and springboards in preparation for the start of the competition. Only competitors in the event will be allowed to train.</p>
	Divers that are not competing and support personnel take their place in the team seating sections.	<p>There will be a team seating section available in both the stands and on the deck. There will be limited seating available on the deck. Seats will be occupied on a first-come, first-served basis.</p>

15 minutes	Divers must report to the first and last call room.	<p>Divers must report to the first call room wearing their full kit and show their accreditation upon arrival.</p> <p>In the last call room, the athlete's kit will be checked to ensure all clothing and sports equipment guidelines are met.</p> <p>In addition, a chair will be provided for each diver according to their starting number. All clothing items and belongings must be stored in the diver's kit box, under their chair.</p> <p>Note: No coach or non-competing diver is allowed in the first and last call room.</p>
	Coaches take their place in their assigned seating section.	<p>Two coaches per NOC will have assigned seats on the field of play during each session.</p> <p>There will be people in charge of this area and the coaches must treat them with respect.</p> <p>Coaches are asked to limit their movements to and from the field of play during the competition as much as possible. Access to the mixed zone entrance, next to the jacuzzi, will be restricted.</p>
10 minutes	Field-of-play clearing ends	<p>All divers must clear the field of play</p> <p>Non-competing divers or team personnel will no longer have access to the team seating section on the field of play.</p> <p>Judges take their places.</p>
	Athletes' parade	<p>All athletes must participate in the parade prior to the competition. Competitors will be organized according to their start order in the call room and will then go to the field of play.</p>

### *5.6.2.2 During the competition*

Divers must use the dry-land training area to relax, stretch and warm up between diving rounds during the competition. During the competition, Lima 2019 will apply a clear deck policy and no bags or personal belongings will be permitted on the field of play.

The use of the dryland springboards will not be allowed during the competition.

### *5.6.2.3 Video recording*

Seals or authorization procedures will not be necessary to bring non-professional video cameras into the venues. If a team wishes to record their own technical video in a competition venue, they may do so from the athlete and spectator seating section, with non-professional video cameras.

Teams will also be able to record with non-professional cameras during training sessions. All this recorded material may only be used for internal viewing purposes and never for commercial use.

### *5.6.2.4 Cold tubs*

Teams bringing their own cold tubs must make sure they are compatible with 220V-240V voltage and a frequency of 60 HZ. The Aquatic Center has type L outlets/plugs. Cold Tubs are only allowed in the designated area.

## *5.6.3 Procedures Before the Competition*

### *5.6.3.1 Collecting accreditations*

All divers must collect their accreditation from the desk located in front of the mixed zone entrance. They will have to exit the field of play as soon as possible after each stage of the competition.

After picking up their accreditations, divers must go through the mixed zone, a press-dedicated zone, before leaving the field of play. Lima 2019 requests that athlete and coach briefing sessions take place after athletes have gone through the mixed zone.

### *5.6.3.2 Leaving the field of play*

Judges and national technical officials will leave the field of play immediately after the competition has concluded.

After the competition, judges will have to attend a briefing (according to the referee's criteria) at the technical officials' lounge. Judges are expected to leave the venue within 30 minutes of the competition's conclusion.

Platform officials will remain in the technical officials' lounge to review recently submitted diving sheets or diving sheets with changes. They are expected to leave the competition venue within 30 minutes of the competition's conclusion.

### *5.6.3.3 Preliminaries*

After their last dive, divers must immediately collect their accreditation from the table next to the mixed zone on the field of play. All divers must leave the field of play through the mixed zone.

### *5.6.3.4 Finals*

In the finals, athletes placed in the top three will be escorted to collect their accreditations.

All athletes must attend the medal ceremony at the end of the competition. Chaperones will accompany athletes to the medal award area to ensure that the ceremony starts on time.

## **5.7 Regulations, Protests, Appeals, Uniforms and Equipment**

### *5.7.1 Rules*

(GR 9.3.1) For the Lima 2019 Pan American Games, the Jury of Appeal shall be composed of the Executive Committee of UANA, the Honorary Members present and the FINA delegate present. The president of UANA or, in his absence, the vice president, will be the Chairman. Each member shall have one vote, except as provided hereunder. In case of equality of voting, the Chairman has a casting vote.

(GR 9.3.2) A jury member is allowed to speak, but not to vote, on a case in which the interest of his own Federation is involved. A jury member having acted as an official is not allowed to vote on a case if there is a protest against their decision or on their interpretation of a rule. In case of urgency, the jury may vote on a matter even if it has not been possible to call all the members. The decision of the jury is final.

Note: The physician appointed by the Medical Commission of Panam Sports and Lima 2019 is entitled to make medical decisions about athletes regarding the competition, including but not limited to the lack of participation due to injury or illness.

### *5.7.2 Protests*

Protests will be carried out according to FINA rules:

A. Protests are possible (GR 9.2.1):

- If rules and regulations for the conduct of the competition are not observed.
- If other conditions endanger the competitions and/or competitors.
- Against decisions of the referee; however, no protest shall be allowed against decisions of fact.

B. Protest must be submitted (GR 9.2.2):

- To the referee.
- In writing on FINA forms.
- By the responsible team leader.
- Together with a deposit of 500 Swiss francs or its equivalent.
- Within 30 minutes following the conclusion of the respective event or match.

If the conditions causing a potential protest are noted prior to the event, a protest must be lodged before the signal to start is given.

(GR 9.2.3). All protests shall be considered by the referee. If the referee rejects the protest, they must state the reasons for their decision. The team leader may appeal the rejection to the Jury of Appeal whose decision shall be final. The UANA Technical Commission in each discipline shall consider the protest and give recommendations to the Jury of Appeal.

(GR 9.2.4). If the protest is rejected, the deposit will be forfeited to the management body of the competition. If the protest is upheld, the deposit will be returned.

(GR 9.2.5). In Diving, an oral complaint may be made by the competitor or a responsible team official immediately after the execution of a dive, a round of dives, or a section of the contest. If the complaint is not accepted, a formal protest may be made as in GR 9.2.2.

### *5.7.3 Uniforms and Equipment*

Uniforms and sports equipment for the Lima 2019 Pan American Games Open Water Swimming competition must comply with the requirements detailed in the following documents, which will be in force during the Games.

- 2017-2021 FINA Handbook
- Panam Sports Regulations

## 5.8 Technical Officials, Judges and Jury

JUDGING STRUCTURE DIVING	ITO	NTO
FINA Evaluator	1	
Event Referees	5	
Assistant Event Referees	5	
Neutral Judges	2	
Event Judges (8 for individual event; 12 for synchronized)	13	
Platform judges for platform events		2
Observer	2	
Field Supervisor		1
Assistant Competition Supervisor		1
Table Judges		2
Assistant Judges		3
TD Assistant		1
Ceremonies (SAC)		1
Sports Entry Control		1
PC Operators		4
Table Supervisor		2
Announcer (EN / ES)		2
	28	20

## 5.9 Technical Meetings

The technical meeting will take place on July 31, 2019, at 10:00 at the Aquatic Center in VIDENA.

## 5.10 Medals and Diplomas

First place will be awarded a gold medal, second place will receive a silver medal and both third places will receive a bronze medal in all events of the Lima 2019 Pan American Games fencing competition. In accordance with Panam Sports regulations, diplomas will be given to all participating athletes.

SPORT	DISCIPLINE	GENDER	EVENT	GOLD	SILVER	BRONZE	TOTAL
Aquatic sports	Diving	Men	1 m springboard	1	1	1	3
Aquatic sports	Diving	Women	1 m springboard	1	1	1	3
Aquatic sports	Diving	Men	3 m springboard	1	1	1	3
Aquatic sports	Diving	Women	3 m springboard	1	1	1	3
Aquatic sports	Diving	Men	10 m platform	1	1	1	3
Aquatic sports	Diving	Women	10 m platform	1	1	1	3
Aquatic sports	Diving	Men	3 m synchronized springboard	1	1	1	3
Aquatic sports	Diving	Women	3 m synchronized springboard	1	1	1	3
Aquatic sports	Diving	Men	10 m synchronized platform	1	1	1	3
Aquatic sports	Diving	Women	10 m synchronized platform	1	1	1	3
TOTAL				10	10	10	30

## **5.11 Late Replacement Policy for the Lima 2019 Pan American Games**

Entry information for all sports must be ready and must be received by the Sport Entries Department of the Lima 2019 Organizing Committee before midnight (Eastern time) on June 26, 2019.

In exceptional cases, when urgent medical problems or other issues arise, and based on a case-by-case assessment, Panam Sports, the International Federations (IFs) and Pan American Sports Confederations may allow an athlete to be replaced by another in the same sport, discipline and event, even after the aforementioned date. According to Pan American Games regulations, an athlete can replace another registered athlete if the following conditions are met:

- The National Olympic Committee (NOC) of the replacement athlete has requested the athlete's accreditation prior to the accreditation application deadline.
- There are no pending cases of doping offenses involving the replacement athlete.
- The replacement athlete has the right and is qualified to participate in the Games as stipulated in the Qualification System of the corresponding sport.
- The Panam Sports Executive Committee approves the replacement request.

When and if these conditions are met, the following actions shall be undertaken:

- The NOC member must fill out a Replacement Athlete Form for the athlete being replaced and the replacement athlete, signed by the chef de mission or the deputy chef de mission.
- The replacement athlete and the relevant NOC member must fill out the Eligibility Conditions Form and, if required, a Sport Entry Form.
- The accreditation card of the athlete being replaced must be delivered to the Accreditation Center and canceled, so that the accreditation rights can be transferred to the replacement (subject to the approval of the Panam Sports Executive Committee, as previously stated).

Note: Athlete replacements may normally be considered up to 24 hours prior to the technical meeting of the corresponding sport or later, as determined by Panam Sports and the corresponding IF/CP.

All documents [2] and questions regarding the policy must be emailed to the Lima 2019 Sports Entries Department at [sportentries@lima2019.pe](mailto:sportentries@lima2019.pe), or delivered in person to the Pan American Village (during the Games).

The Sport Entries Department will send a copy of the documentation to the Accreditation team and Panam Sports. In exceptional cases, this policy will be subject to the review of Panam Sports.

[1] A printed copy of the Sport Entry Form must be requested from the Sport Entries Department.

[2] Include documentation that supports the replacement request (e.g. medical certificates) in English and Spanish.

## **5.12 Sports Equipment**

The complete list of sports equipment that will be used in each discipline will be published in 2019 on the Lima 2019 Extranet.

## **5.13 Food and Refreshments**

Catering service for athletes and personnel will be available at venues only during training and competition days, while service for technical officials will only be available during competition days.

Refreshment stations will be available for athletes and personnel, with cold beverages, fruits and snacks in the athlete rest area at all training and competition venues. Similarly, refreshment stations will be provided for Technical Officials with beverages (cold and hot), fruits and snacks at the technical official rest area. Both services will be available one hour before and up to one hour after the day's training session or competition ends.

### *5.13.1 Meals at Competition Venues*

This service will be available for athletes, staff and technical officials that are not at the Pan American Village due to extended competition times. It must be requested in advance.

### *5.13.2 Box Lunch*

This service will only be available for athletes and staff that are not at the Pan American Village during competition days. It must be requested 24 hours in advance and delivered to the Pan American Village. Box Lunch service includes sandwiches, cold beverages and fruits. A vegetarian option will also be available.

## **5.14 Award Ceremonies**

Award Ceremonies will be held at the venue, immediately after the final competition ends, when applicable. Bronze, silver and gold medals for the athletes in third, second and first place, respectively, will be awarded at the medal ceremony. Award Ceremonies will include hoisting the corresponding flags and playing the national anthem of each gold medal winner.

Award Ceremonies will be held in English and Spanish. The Panam Sports Executive Committee, International Olympic Committee members, presidents of the International Federation and the Continental Federation, or government dignitaries will be in charge of awarding medals.

In compliance with Panam Sports regulations, all athletes will attend the medal ceremonies in the NOC's sports uniform or in the uniforms approved for competitions. Athletes will not be allowed to stand on the podium if they are carrying flags, posters, unauthorized brands, or commercial slogans of any kind.

All medalists and the athletes that place fourth to eighth place will receive a diploma, which will be distributed at the NOC Services Center in the Pan American Village.

Athletes and team officials that participate in the Lima 2019 Pan American Games will receive a commemorative medal and a certificate of participation, which will be distributed at the NOC Services Center in the Pan American Village. Award Ceremonies will be conducted in Spanish and English.

### *5.14.1 Anthems*

Each NOC confirmed the version of their anthem at the Chefs de Mission Seminar in January 2019. These versions will be used for each of the anthems played during medal ceremonies.

### *5.14.2 Flags*

Each NOC sent their flag approval to the NOC Relations and Services team. Medal ceremony flags will be manufactured in accordance with their approved version. They will be displayed on either movable poles, flag poles or trapeze systems, depending on the venue.

### **5.15 Sports Information Desks at Competition Venues**

Sport information desks will be located at the various venues, where they will distribute key details about the Lima 2019 sports program, such as:

- Distribution of event start lists/tables, results and other information, including schedule updates when required.
- Information regarding training schedules and help with booking and modification of training sessions for selected sports.
- Communication with sports information centers in all competition venues.

The sports information desks' hours of operation will be based on the schedule of the competitions taking place in each venue.

## **6 NOC RELATIONS AND SERVICES**

### **6.1 The Team**

The NOC Relations and Services team is responsible for building flexible relations with each National Olympic Committee (NOC) in order to ensure that participating delegations receive the highest quality service possible during the Lima 2019 Pan American Games.

The team's main responsibility is to look after the interests and needs of the participating countries, and to represent them during the Games. As the main and only liaison, they are in charge of exchanging information between NOCs and the functional areas of the Organizing Committee in a timely manner. This feedback is crucial for the operational planning stage of the Games in order to guarantee athletes and officials will have a great experience at Lima 2019.

## **6.2 Communicating with NOCs**

The Lima 2019 extranet (<https://extranet.lima2019.pe>) is a virtual platform for sharing up-to-date information, key dates and publications with NOCs.

Official communications will be uploaded to the extranet and updates will be sent to the main contact person registered by the NOC. We recommend that NOCs check the extranet frequently.

Official communications will also be sent via email and, if you require personalized assistance, you may always contact the regional coordinator assigned to your NOC via email at [noc@Lima2019.pe](mailto:noc@Lima2019.pe).

During the Games, information will be constantly updated on the extranet and communicated via email to the addresses confirmed by your NOC during the registration meeting (DRM).

# **7 ARRIVALS AND DEPARTURES**

## **7.1 GMS Arrivals and Departures Module**

Arrival and departure information of NOC delegation members will be registered and managed on the Games Management System (GMS).

NOCs will have access to the GMS to load flight, regular baggage, special baggage information, etc., or they can send the information to [airtickets@lima2019.pe](mailto:airtickets@lima2019.pe).

All services provided by the Special Project such as transportation, accommodations, etc., will be downloaded from the GMS, therefore it is important for NOCs to upload all the itinerary information in a timely manner.

Any changes during Games-time must be informed to the NOC Services Center, where AAD will have a customer service desk, and/or sent to [airtickets@lima2019.pe](mailto:airtickets@lima2019.pe).

## **7.2 Jorge Chávez International Airport**

The Jorge Chávez International Airport, located in the Province of Callao, is Peru's main port of entry and exit. Due to its location, it services the city of Lima and will also be the only official port of entry and exit for Lima 2019 Pan American Games participants.

Strategically located in the middle of South America's west coast, it represents an important international connection point inside the continent, with direct flights to the main cities of the world. It is for this reason that it serves more than 22 million passengers a year. However, it has a smaller surface area than other airports that receive a similar passenger flow. NOCs are advised to take this into consideration when planning their arrival and departure operations.

Representatives of the Lima 2019 Arrivals and Departures team will be at the airport to assist Games participants with the following processes:

Entry control and immigration control

- Personal and sports baggage pick-up
- Customs control
- Animal control
- Weapons control at arrival and departure
- Departure check-in with all airlines
- Security control and exit immigration control

Additionally, the Organizing Committee will offer the following services at the official airport:

- Tracking assistance for lost baggage or baggage with an issue
- Information desk
- Guides to Pan American Village and Satellite Accommodation transfer areas

## **7.3 Arrivals**

Services will be available from July 16 to August 11 for all accredited participants. However, personnel will be at the airport as of July 8 to provide assistance and directions. This service will not include transportation from the airport, as that will be available starting on July 16. Participants with a port of entry (or exit) other than Jorge Chávez Airport will not have access to these services.

The deadline to send itinerary information will be June 30, 2019.

## **7.4 Baggage and Sports Equipment**

The Lima 2019 team will be present at the baggage claim area to assist and guide you to the arrival terminal exit and to the transportation zone.

### *7.4.1 Tags*

Upon arriving at the airport, all baggage and sports equipment must be duly identified with the tags sent with the PVC to each NOC. This way, the baggage can be separated by delegation and it will facilitate the control procedures of the entities involved in airport processes.

### *7.4.2 Misplaced, Lost and Damaged Baggage*

In the event that checked baggage does not arrive or is damaged, the owner must file a claim with the airline before leaving the airport baggage claim area. The Arrivals and Departures team will take note of the claim number and will assist in the corresponding follow-up with the airline until the claim is resolved, for the duration of the Games.

### *7.4.3 NOC Support Delegates' Access to Baggage Claim Area*

Access to the baggage claim area will only be available for delegates previously accredited by their respective NOC.

Upon arriving at the airport, the assigned delegates must go to the Lima 2019 information desk, located in the international arrivals hall. There they will be able to contact our team, who will help them collect their credentials and guide them to the baggage claim area.

## **7.5 Entry of Firearms and Ammunition**

In order to enter firearms and ammunition into the country, participants must go to the firearms control area after claiming their baggage, where SUCAMEC (National Superintendence for the Control of Security Services, Arms, Ammunition and Explosives for Civilian Use) specialists will verify the weapons, checking against the information sent by each NOC, which was previously authorized by the Peruvian Government, according to the Customs Manual.

SUCAMEC will then issue the corresponding entry certificate, together with Customs and, afterwards, athletes will hand over their firearms to the Lima 2019 logistics operator who is in charge of transferring them to the competition venue.

## **7.6 Restrictions and Prohibitions on the Temporary Import of Goods**

Lima 2019 participants may go through the customs control green circuit. This includes less frequent random checks. However, the customs officer may need to check the baggage of a member of your delegation. The check consists of placing baggage on a scanner conveyor belt. If necessary, the customs officer may request a second manual screening control.

If there are no items in your baggage you need to declare, you may go directly to the exit. If you have prohibited or restricted items with you, you must declare them on the "Sworn Baggage Declaration" and submit it to the customs specialist.

The Sworn Baggage Declaration may be downloaded at the following link:

<http://www.sunat.gob.pe/orientacionaduanera/viajeros/formatos/DDJJ-Espanol.pdf>

<http://www.sunat.gob.pe/orientacionaduanera/viajeros/formatos/DDJJ-Ingles.pdf>

For special entries such as weapons, ammunition, medicines, equines, bicycles and other sports equipment.

## **7.7 Arrivals Information Desk**

There will be an information desk located in the international arrivals hall. It will provide information on:

- Games basics
- Transportation schedules
- Addresses
- Accreditation (basic information) for delegation support personnel.
- Meals (airport establishments)
- Other relevant information

The desk will be available 24 hours a day, from July 16 to August 13.

## **7.8 Transportation Upon Arrival**

After going through customs, delegations must go to the transportation area to transfer to their corresponding destination. The Lima 2019 team will guide delegations to the pick-up area.

Any baggage that did not arrive with the athlete will be transported by the airline to the Pan American Village or satellite accommodation, accordingly.

Upon arrival at the Pan American Village, the security protocol for access control will be activated, including baggage identification and screening.

## **7.9 Exit of Baggage and Sports Equipment**

### *7.9.1 Remote Baggage Check-in*

The Arrivals and Departures department will be in charge of the remote check-in service for athletes with their baggage. This service will be only available at the Pan American Village, located in Villa El Salvador.

The main goal of this process is to facilitate the departure of athletes and team officials so each delegation arriving at the Jorge Chávez International Airport can go directly through security and immigration control before going to the boarding areas, avoiding delays and overcrowding at airlines desks.

Airlines will be in charge of each athlete's documentation process at the Welcome Center of the Pan American Village, which will be equipped for such process.

Remote check-in will only be provided for departing athletes after the Closing Ceremony. That is, on August 10, 11 and 12 for departures on August 12 and 13.

It should be noted that the availability of the remote check-in service will be subject to the agreements reached with each NOC at the DRM.

Athletes and team officials will be responsible for taking both their personal and sports baggage to the Welcome Center. Airlines will carry out the athlete's documentation process with their personal and sports equipment. Once they have their documents, each athlete will take their baggage to the transport mall and hand them over to the assigned trucks. At the end of the process, trucks will be closed and sealed for their

trip to the airport. The Lima 2019 Logistics department will be in charge of baggage transfer to the airport, under the surveillance of the Peruvian National Police along the route.

Upon arrival at the airport, Lima 2019 will deliver the baggage to each airline for their screening. The baggage will then be stored in a special conditioned area until the day of departure, guarded by Lima 2019 and airline security personnel.

The airline is in charge of separating baggage so they can be correctly loaded onto the corresponding airplanes.

### *7.9.2 Departure Transportation to the Airport*

Departure transportation service from the Pan American Village and Satellite Accommodations to the Jorge Chávez International Airport will be pre-planned based on the information entered in the GMS and reconfirmed in advance at the NOC Services Center.

Departure from the Pan American Village to the airport must be carried out six hours in advance to each delegation's departure flights, taking into account the procedures established by airport security and immigrations that must be completed.

### *7.9.3 Departure Information Desk*

Lima 2019 has an information desk located at the Jorge Chávez International Airport's arrivals hall. The desk will be open 24 hours a day, from July 16 to August 13, and will provide information and support to delegations in case any issues arise.

Additionally, information on the following topics will be provided:

- Games basics
- Transportation schedules
- Other relevant departure information

## **8 PAN AMERICAN VILLAGE**

The Pan American Village is located south of Lima, in the Villa El Salvador district. Once the Games have concluded, the Village will remain as the Games' permanent legacy, including residential towers, a recreation center and communal parks for families.

## 8.1 Dates of Operation

Date	Event
July 16 to 20, 2019	Pan American Village pre-opening
July 21, 2019	Official opening of the Pan American Village
July 26, 2019	Opening Ceremony of the Lima 2019 Pan American Games
August 11, 2019	Closing Ceremony of the Lima 2019 Pan American Games
August 13, 2019	Pan American Village official closure

## 8.2 Zones and Access

The Pan American Village will have two different zones: International Zone and Residential Zone. The International Zone will have a retail area and will be the venue of the Welcome Ceremonies for NOCs. The Residential Zone will be a restricted area for residents with an "R" on their Accreditation Card and guests with a pass. There will be seven accommodation buildings, recreation areas, a dining hall, NOC storage spaces, the Polyclinic, green areas and transportation connections to competition and training venues.

The International Zone and the Residential Zone will be separated by an internal security fence and an access control point. Accreditation and security checks will be conducted at all the Village's access control points.

The Pan American Village will have two entry/exit points for residents: one through the Welcome Center and the other one adjacent to the NOC parking lot, located on Calle C.

## 8.3 Residences

NOC athletes and team officials will stay in permanent recently built 19- to 20-story apartment buildings. Each building will have six-bed apartments. Double occupancy bedrooms will have an average area of 12 m<sup>2</sup>. In general, Lima 2019 has set a limit of three athletes per bathroom.

## 8.4 Residential Zone Services

### 8.4.1 Resident Center

There will be four resident centers located strategically near the residential towers of the Pan American Village. Two centers will operate from 07:00 to 23:00 and the remaining two will operate on a 24-hour basis. Resident centers will cater to all the accommodation needs of the NOCs and Village residents. Each resident center will provide a hotel-like front desk service, which will assist with the resolution of issues relating to Village accommodation services, as described below:

Accommodation-related Requests	Cleaning requests and maintenance issues are to be received by resident centers and managed by the trained Lima 2019 personnel.
Concierge Service	Each resident center will also serve as a concierge service desk. Resident center personnel and volunteers will be trained to provide useful information to residents about the Village, the city of Lima and other areas of interest.
Lost Keys	If the resident requests assistance to access their room due to a lost key or a door lock problem, resident center personnel will solve the problem once the pertinent NOC Chef de Mission or proxy has granted their authorization.
Internet Access	Wi-Fi access is available in rooms and common areas.
Printing/Photocopying	Printing and photocopying services will be available for residents free of charge.
Beverages	Residents will have bottled water at their disposal in the dining hall.
Bed Linen/Towel Exchange	Bed linen will be exchanged every four days and towels will be exchanged every two days. However, residents can exchange used towels and sheets for clean ones.

### 8.4.2 NOC Services Center

The NOC Services team will run the NOC Services Center, which will have representatives from various functional areas who will support NOC operations. It will be operational as of the pre-opening period during the following hours:

Period	Hours of Operation
Pre-opening period (from July 16 to 20, 2019)	From 08:00 to 20:00
Official opening period (from July 21 to August 12, 2019)	From 07:30 to 22:00
Official closure of the Village (August 13, 2019)	From 07:30 to 18:00

In case of out-of-hours emergencies, the NOC Services team will be available via telephone.

The following services will be offered:

Reception Desk	<ul style="list-style-type: none"> <li>• General information</li> <li>• Mail and information distribution</li> <li>• Room reservations</li> <li>• Distribution of participation certificates and medals</li> <li>• Distribution of complimentary tickets</li> </ul>
Arrivals and Departures Desk	<ul style="list-style-type: none"> <li>• Arrivals and departures information</li> <li>• Assistance with missing or delayed baggage</li> </ul>
Transportation Desk	<ul style="list-style-type: none"> <li>• Schedule and service information</li> <li>• NOC dedicated vehicles issue resolution</li> <li>• Reservation of T3 vehicles</li> <li>• Public transportation information</li> <li>• Issue resolution</li> <li>• Team buses</li> </ul>
Logistics Desk	<ul style="list-style-type: none"> <li>• Transportation schedule for athlete equipment between the Village and competition and training venues</li> <li>• Issue resolution</li> </ul>
Panam Sports Lounge	<ul style="list-style-type: none"> <li>• Point of contact with NOCs at the Pan American Village</li> </ul>
Catering Desk	<ul style="list-style-type: none"> <li>• Purchase of vouchers for the main dining hall</li> <li>• Issue resolution</li> </ul>

Resident centers in satellite accommodations will tend to the needs of NOCs and, in cases of greater concern, they will coordinate with the NOC Services Center of Pan American Village.

### 8.4.3 Sports Information Desk

The sports information desk will be located in the Residential Zone of the Pan American Village, next to the NOC Services Center.

The hours of operation are the following:

Date	Hours of Operation
July 16 to 20, 2019	From 08:00 to 20:00
July 21 to August 13, 2019	From 07:00 to 23:00

### 8.4.4 Polyclinic

Polyclinic services will be located in the Village Residential Zone and will be open from July 16 to August 13, 2019, from 07:00 to 23:00. Emergency medical services will be available 24 hours a day. The Village Polyclinic will offer the following services:

- General medical consultation
- Sports medicine and rehabilitation
- Diagnostic imaging\*
- Laboratory
- Pharmacy
- Specialized services
- Dental and ophthalmologic consultations

\*Patients will be referred to hospitals for MRI services.

The meeting of medical chiefs with the Panam Sports Medical Commission will be held on July 25.

#### *8.4.5 Gymnasium and Physical Conditioning Facilities*

The Pan American Village will have an all-purpose recreational sports facility. It should be noted that all training facilities for specific sports will be located outside the Village, except bodybuilding, which will have a specific training schedule. Village recreational facilities will include a 1-km indoor jogging track, saunas and a heated swimming pool designed to adjust to general physical conditioning activities. Additionally, the Village will have a gymnasium, with a wide array of cardiovascular equipment and weights, space for stretching, warm-up and relaxation. The gymnasium will be open 24 hours a day, but will only be supervised between 06:00 and 22:00, except when it is temporarily closed for cleaning and maintenance.

#### *8.4.6 Entertainment and Recreation Zone*

The Entertainment Center at the Pan American Village will have the following relaxing areas available for residents:

- Athletes' lounge
- Music area
- Video game room
- Board game area
- Outdoor activity area
- TV rooms

There will be various cultural and musical activities at the Pan American Village and satellite accommodations. All entertainment areas will have free Internet access for athletes. The room will have properly trained staff that will assist and guide athletes, so that they can properly use all the resources available in this area.

From July 21 to August 13, 2019, all recreational facilities will be open from 09:00 to 22:00.

#### *8.4.7 Multi-faith Center*

Lima 2019 will provide a Multi-faith Center for worship and meditation for all faiths. This center will be managed by Lima 2019 from 09:00 to 23:00.

### *8.4.8 Laundry Service*

Laundry service for personal clothing will be provided free of charge to all residents of the Pan American Village. The laundry center will be open from 07:00 to 23:00. It will be located between the dining hall and residences. Laundry service includes clothing drop-off and pick-up. All athletes will be given two laundry bags, one for white clothes and one for colored clothes.

Teams that need to wash, dry clean and press team uniforms, and other similar non-everyday items, will be able to use the drop-off and pick-up service in the International Zone.

### *8.4.9 Ice Supply*

There is free ice available for NOCs at each resident center and in the lobbies of the residential towers. The chef de mission or technical officials may request it.

## **8.5 Catering**

### *8.5.1 Catering*

Athletes, chefs de mission and team officials will have unlimited access to the dining hall.

### *8.5.2 Main Dining Hall*

The dining hall will be located adjacent to the transport mall in the Residential Zone and will be operational from 05:00 to 03:00. General cleaning will be done from 03:00 to 05:00.

## 8.6 The International Zone

The International Zone will have diverse services and retail stores. Lima 2019 will design this area as a significant Village focal point to attract both residents and visitors alike. The Plaza will connect athletes, guests and the media, and will allow them to interact without needing to enter the Residential Zone.

All Team Welcome Ceremonies will take place in the International Zone.

Retailers will be located in the International Zone for the convenience of Pan American Village residents and guests. The services provided will be on a user-pay basis, in cash or by credit card.

Retail Service	Details
Financial Center	Currency exchange, card transactions and ATMs
Information Booth	Assist residents and guests with general inquiries, provide information regarding how to access attractions, theaters and restaurants in Lima, and serve as a city guide
Dry Cleaning	Laundry, dry cleaning and team clothing and uniform repair
Convenience Store	Includes everyday items with a newspaper and magazine stand
Lima 2019 Gift Shop	Official Lima 2019 merchandise store
Ticket office	Lima 2019 Pan American Games ticket sale
Coffee Shop	Plaza cafe
Peruvian Restaurant	Restaurant that offers Peruvian food and beverages

Furthermore, as of July 21, 2019, activities will take place in the International Zone so residents can enjoy themselves and interact. There will be live magic shows, folkloric dance, rock concerts, among others.

# 9 MEDICAL SERVICES

Medical services during the Games will be provided at all training and competition facilities and at non-competition venues, such as the Pan American Village, the Naval Academy Satellite Village and satellite accommodations.

Medical services will be available for athletes, officials, judges, Games Family members and accredited persons. It should be noted that medical insurance will cover severe and aggravated conditions that require diagnosis and treatment.

## 9.1 Medical Insurance

Lima 2019 will provide insurance that covers all athletes, delegation members, Games Family members and members of participating International Federations during the Games, while in Peru, in the following regions: Lima, Ica and Callao.

Hospitalization, emergencies, diagnostic tests, emergency transportation, accidental death and repatriation will be fully covered by the insurance. While treatment for pre-existing conditions will not be included, it will be included for aggravated pre-existing conditions until the patient returns to a normal or stable condition.

Referrals to clinics/hospitals will be made with the approval of the polyclinic staff or the Lima 2019 emergency coordinator.

Coverage during the Pan American Games will be in force from July 15, 2019 at 00:00 (Peru) until August 13, 2019 at 23:59 (Peru).

A detailed list of insurance benefits is available in the Lima 2019 Medical Care Guide.

## 9.2 Medical Services at Competition and Training Venues

There will be a team consisting of a physician and a paramedic that will assist accredited personnel at the training venue. Ambulances will be available at some training venues. At other venues where ambulance service is not available, there will be competition medical units nearby (less than 10 minutes away) for athletes and spectators.

## 9.3 Medical Services at Competition Venues

Medical services will be available for athletes, delegation members, the Games Family and members of participating International Federations at competition venues. This service will also be available for spectators.

### *9.3.1 Athlete Services*

Ambulance, field medical team and athlete first-aid station medical team services are available. The ambulance service will have qualified personnel for emergency care and critical patient transportation (doctor, nurse and driver).

The field medical team consist of a physician and a paramedic, both qualified to provide primary care to competitors. Finally, the first-aid station medical team will consist of a specialist and a physical therapist, who will provide primary and specialized care, and physical therapy.

This service will also be available for all accredited personnel.

### *9.3.2 Spectator Services*

Spectator services include ambulances and first-aid-station medical team. The ambulance service will have qualified personnel for emergency care and critical patient transportation (doctor, nurse and driver). The first-aid station medical team will consist of a physician and a nurse. The first-aid station will provide primary care.

## **9.4 Emergency Services and Medical Transportation**

Ambulances will be stationed at competition venues, training venues and the Pan American Village Polyclinic during the operational hours of medical services, and the spectator first-aid stations will have permanent ambulance service.

Ambulance services will be provided at satellite accommodations, the Games Family Hotel and non-competition venues as required and according to referral or counter-referral needs.

Air transport with medical support will be provided according to needs and medical insurance coverage.

## **9.5 Medical Attention at Hospitals and/or Clinics**

Athletes and team officials requiring transfers to medical centers for specialized care that are beyond the scope of the Polyclinic or that, for emergency medical reasons, cannot be transferred to the Polyclinic, will be referred to hospitals or clinics near the venue influence zone.

The Organizing Committee will not be liable for services obtained outside the designated hospitals without the assistance of Lima 2019 Medical Services.

# 10 TRANSPORTATION

## 10.1 Games Transportation Network

The Lima 2019 Games transportation network is a set of lanes that connect all the official venues, both competition and non-competition. This network will guarantee that Lima 2019 accredited participants can travel in optimal conditions of comfort, security and reliability through Games-dedicated lanes. Furthermore, it will reduce demand for traveling inside the city and ensure traffic management in Lima and Callao

## 10.2 TA Transportation Services for Athletes and Officials

The bus transportation system designed by Lima 2019 will provide the following transportation services for athletes and team officials with TA privilege on their accreditation:

- Transportation service from the Jorge Chávez International Airport to the Pan American Village and satellite accommodations, and vice versa, according to the arrivals and departures schedule.
- Transportation services will be available from the transport mall in the Pan American Village or satellite accommodations to competition and training venues, and vice versa.
- Round trip transportation services for Opening and Closing Ceremonies.
- A daily scheduled service that communicates satellite accommodations with the Pan American Village (Villa El Salvador). From that point on, they will be able to board the transport vehicles provided to all the sports venues.

Special care must be taken with the scheduled return trip to the satellite accommodation on the same day, as additional services are not provided and the Pan American Village does not have any extra spaces for these occasions.

### 10.2.1 TA Vehicle Fleet

The TA vehicle fleet consist of buses with a minimum capacity of 35 seated passengers for local transfers and tourist buses for routes outside the city.

### 10.2.2 Transportation to Training Venues for Individual Sports

TA transportation services to training venues will be active five days prior to the start of each sport's competition until the conclusion of each sport's individual training session. This service will allow athletes to arrive one hour before training starts and leave up to 30 minutes after the session ends.

### *10.2.3 Transportation to Competition Venues for Individual Sports*

Transportation services to competition venues for individual sports will be active from the first day to the last day of competition of each sport. During competition days, TA services will be scheduled so that the first bus arrives at the venue two hours before the competition starts and leaves up to one hour after it ends.

During the competition period, athletes who are competing or training (in the event the training and competition venue is the same), as well as spectating athletes, will have access to these services.

### *10.2.4 Transportation to Training and Competition Venues for Team Sports*

One bus will be provided per team according to the competition calendar schedule. This service will enable athletes to arrive at the venue at the specified training and competition times. This service starts and ends at the transport mall in the Pan American Village.

Transportation to training sessions must be booked or any schedule changes must be notified, at least one day before the training session at 16:00 at the NOC Services Center.

The driver allocation for team departures and returns will not necessarily be the same one; therefore, we advise teams to not leave personal belongings or sports equipment on board the buses.

If the athletes decide to stay and watch the next matches, they must book the service at the NOC Services Center to ensure buses are available for their departure. Otherwise, they must return on the regular buses for individual sports or for spectating athletes.

Exclusive bus service will be available for the following team sports:

- Baseball
- Basketball
- Hockey
- Football
- Handball
- Rugby-7
- Softball
- Volleyball
- Water polo

Buses will only be available to transfer to Lima 2019 official training or competition venues.

### *10.2.5 Doping Control Transfer*

After TA regular transportation services have ended, T3 vehicles transportation services will be activated for athletes that must stay for anti-doping controls.

### *10.2.6 Connection Between the Pan American Village and Satellite Accommodations*

The Transportation department has planned a daily scheduled service for accredited personnel coming from satellite accommodations. This service will cover the routes between the satellite accommodations in the Naval Academy, Lunahuaná, Paracas, Bujama and Huacho.

The service will be operational from the opening day of each satellite accommodation up to their closing date.

Athletes and team officials who use these services will have to plan their time effectively so as not to miss the return bus to the satellite accommodation. They must keep in mind that there are no additional transportation services nor rooms at the Pan American Village to stay overnight.

## **10.3 Spectating Athletes**

### *10.3.1 Same-discipline Spectating Athletes*

Same-discipline spectating athletes may share the existing TA system to travel to competition venues. This does not include competition venues for team sports, in which case buses, not allocated per team, will depart from the transport mall provided there is enough demand. Competing athletes will always have priority in the TA system.

### *10.3.2 Different-discipline Spectating Athletes*

Different-discipline spectating athletes may share the existing TA system to travel to competition venues. This does not include competition venues for team sports. Different-discipline spectating athletes will be required to show their entry tickets to avoid oversaturating services and to help them board the right vehicles. Competing athletes will always have priority in the TA system.

## **10.4 Games-time Information Service**

The NOC Services Center will provide the following transportation information during the Games:

- Schedule and service information
- NOC-dedicated vehicles issue resolution
- Reservation of T3 vehicles
- Public transportation information
- Issue resolution
- Team buses

## **10.5 Taxi Services**

Taxis and vehicles without VAPP will have designated spectator drop-off and pick-up points at competition and non-competition venues outside the venue perimeter; therefore, the client may have to walk approximately 300 meters to reach their destination. Payments for taxis or other rental services are not authorized by Lima 2019 and shall be borne by the client.

# 11 DOPING CONTROL

## 11.1 Games-time Control

Panam Sports is in charge of providing the current rules for Lima 2019 Pan American Games. These rules are enforced 24 hours before the opening day of the Pan American Village, on July 21, 2019, and up to 24 hours after the Closing Ceremony, on August 11, 2019.

Panam Sports anti-doping rules do not conflict with any anti-doping international policy issued by the World Anti-Doping Agency (WADA).

All NOCs, athletes and support personnel, including physicians, must review and be familiar with Panam Sports Anti-Doping Rules, which are based on the current World Anti-Doping Code.

Doping controls may be carried out during the Games at any time and in various locations, through urine and blood sample collection. These types of controls for the Games will be IN-COMPETITION and OUT-OF-COMPETITION, as defined in the World Anti-Doping Code, and they shall be analyzed as such in accordance with the WADA Prohibited List in effect in 2019.

The term "in-competition" means the period commencing twelve hours before the participation of an athlete through the end of the sample collection process related to that competition.

For further information on the current Prohibited List go to <https://www.lima2019.pe/programa-antidopaje>.

## 11.2 Athlete Rights and Responsibilities

All athletes participating in the Games will have the following rights and responsibilities in regard to the anti-doping program:

### 11.2.1 Rights

- To have a representative and, if available, an interpreter.
- To ask for additional information about the sample collection process.
- To request a delay in reporting to the doping control station for valid reasons.
- To request modifications to the sample collection process if they have any type of impairment.

### 11.2.2 Responsibilities

- To remain within direct observation of the doping control officer/chaperone at all times, from the point initial contact is made by the doping control officer/chaperone until the sample collection has been completed.
- To produce appropriate photo identification, such as accreditation, national identity documentation or passport.
- To comply with sample collection procedures (failure to do so may constitute an anti-doping rule violation).
- To report immediately for doping control, unless there are valid reasons for a delay.

After doping control procedures, when the regular transportation system is not available, Lima 2019 guarantees transfer services for athletes and their representative to the Pan American Village in T3 vehicles.

## 11.3 Athlete Whereabouts

Athletes who are included in a registered control group (international or national) will be required to continue to provide their whereabouts during the period of the Games via ADAMS. NOCs must notify Panam Sports about the location of athletes staying outside of the Pan American Village or satellite accommodations, and about any athlete/team training that takes place outside of the official period, during the Games.

In addition, they must send the athlete room allocation list before their arrival at the Pan American Village. The chef de mission is responsible for sending whereabouts information.

Detailed requirements regarding the athlete room declaration will be sent to NOCs before June 2019.

## 11.4 Therapeutic Use Exemption (TUE)

Athletes have the right to apply for a Therapeutic Use Exemption (TUE) for a prohibited substance or method in the treatment of an illness. The TUE approval process for the Lima 2019 Pan American Games begins when athletes send a request to their National Anti-Doping Organization (NADO), Regional Anti-Doping Organization (RADO) or International Federation, if applicable.

Athletes will be able to get information about their TUE process through their IF, National Anti-Doping Organization or Regional Anti-Doping Organization. Information on the TUE process for the Games will be published on the Lima 2019 extranet.

Once the athlete's NADO, RADO or IF has granted them a TUE, the athlete must submit it to the Panam Sports TUE Committee no later than one day before the opening of the Pan American Village, provided it meets the criteria set out in WADA's International Standard for TUE.

During the Games, online TUE application forms and instructions on how to submit a TUE will be available on the Lima 2019 website, and the printed forms will be available at the Pan American Village Polyclinic. TUE applications must include a complete medical history as stated in WADA's International Standard for TUE.

The Panam Sports TUE committee may request additional medical information, as needed, in accordance with WADA standards.

## **11.5 Pre-Games Education**

Anti-doping education and prevention programs for Lima 2019 will be developed in coordination with WADA and the National Anti-Doping Committee (CONAD) of Peru.

The goal is to provide athletes and their entourage with the opportunity to learn more about anti-doping and to associate it with something positive by reminding them that the anti-doping community has the mission to protect the right to play clean.

A specific department for developing educational and promotional activities for all athletes will be implemented. Said activities will include interactive exercises, printed educational and informational material, as well as prizes for athletes that know the most about anti-doping.

Athletes and support personnel will be able to find information on the substance list and about current prohibited methods on the mobile app developed by the National Anti-Doping Organization.

On the Lima 2019 website, athletes and support personnel can find information about the prohibited status of specific medications based on the current WADA Prohibited List, available for athletes and support personnel.

There will be certified anti-doping educational sessions available before and during the Games, for athletes, NOC medical teams and support personnel interested in obtaining a free WADA certificate.

Anti-doping education and prevention programs for Lima 2019 will be developed in coordination with WADA and the National Anti-Doping Committee of Peru. All educational anti-doping initiatives can be found on the Lima 2019 website.

# 12 ACCREDITATIONS

The accreditation process for athletes and team officials is detailed in the National Olympic Committees Accreditation Manual that can be found on the Lima 2019 extranet: [extranet.lima2019.pe](http://extranet.lima2019.pe).

## 12.1 Accreditation Centers and Services

The Accreditation Center, located in the Welcome Center of the Pan American Village, will be the main accreditation center for athletes and NOC delegation members. Lima 2019 will have the following accreditation centers and services:

Facility	Venue	Location	Population	Service
NOC Accreditation Center	Pan American Village	Lima	Athletes and NOC delegation members	Full service
Venue Accreditation Offices (VAO)	Competition venues	Competition venues	All Games participants	Day pass and card replacement
Uniform and Accreditation Center	UAC	Jockey Club	Games workforce and remaining groups, if necessary	Full service
Validation Counters	Airport	Jorge Chávez International Airport	Games Family	Validation

## 12.2 Venue, Zone and Access Codes

The accreditation zones are secure and organized areas reserved for accredited persons who have access to the corresponding zones in which they perform their Games-time role.

Access Code	Accessible Areas
BLUE	Field of play, operational areas, general circulation areas
RED	Operational areas, general circulation areas
WHITE	General circulation areas
2	Athlete preparation area
4	Press areas
5	Broadcast areas
6	Games Family area
R	Residential zone (inside the Pan American Village)
ALL	ALL in white letters on a black background grants access to prime events
ALL	ALL in black letters on a grey background does not grant access to prime events
VLP	Pan American Village (Village Plaza only)
GFH	Games Family Hotel
MPC	Main Press Center
IBC	International Broadcast Center

Zone access privileges are assigned to each accredited person in accordance with the permanent minimum requirements for them to perform their roles.

Although included in the previous zone and venue list, certain areas within the venue may be considered and managed as restricted areas (for example, doping control stations). The PIAC itself does not grant access to these areas. A supplementary access control device may be required (for example, an armband, bibs, stickers).

# 13 CEREMONIES

## 13.1 Welcome Ceremonies

Team Welcome Ceremonies for the Lima 2019 Pan American Games will take place at the International Pan American Village Plaza from July 21 to 25, 2019. The ceremony will include the raising of the national flag, the playing of the national anthem, ceremonial gift exchanges between the chef de mission and the Village mayor, as well as a cultural show.

Each ceremony will be approximately 30 minutes long. There will be six sessions of ceremonies during the day, as detailed below:

Session 1	From 14:00 to 14:30
Session 2	From 15:00 to 15:30
Session 3	From 16:00 to 16:30
Session 4	From 17:00 to 17:30
Session 5	From 18:00 to 18:30
Session 6	From 19:00 to 19:30

## 13.2 Opening Ceremony

The Opening Ceremony of the Lima 2019 Pan American Games will be held at the National Stadium on Friday, July 26, 2019 at 19:00 and will last approximately 110 minutes.

The athletes will assemble at "Parque de las Aguas" park, located adjacent to the National Stadium. Here, the athletes may enjoy food, drinks, music and videos about Peru while waiting to enter with the Athletes' Parade.

For the Opening Ceremony, the athletes will enter the stadium in alphabetical order after a brief introduction and after the Peruvian National Anthem is played. Argentina will be the first country to enter and Peru will be the last. The parade route will allow athletes to walk in front of the honor stand and, once they complete their entrance, they will be guided to their reserved seats in the stadium to enjoy the rest of the program.

More details about the Ceremony and services, including the transfer of the various accredited groups, will be published in the Chefs de Mission Manual in June 2019.

### **13.3 Closing Ceremony**

The Lima 2019 Pan American Games Closing Ceremony will be held on Sunday, August 11, 2019, at the National Stadium and will last approximately 90 minutes.

The Ceremony will celebrate the athletes' excellent performances in a first-rate festive and entertaining environment. In addition, the ceremony will serve to pass the baton to Santiago (Chile), the host city of the 2023 Pan American Games.

The creative proposal is based on a unique concept, in which the Opening and Closing Ceremonies will complement each other to highlight the different elements Peru has to offer.

The Balich Worldwide Show company, that has a unique experience staging massive events around the world, will oversee both Ceremonies.

More details about services related to the Ceremony for the various accredited groups will be published in the Chefs de Mission Manual in June 2019.

# 14 PRESS OPERATIONS

## 14.1 Mixed Zone

The Lima 2019 Press Operations team will oversee the mixed zones in competition venues, where accredited journalists will have the opportunity to interview the athletes (and in some cases, coaches) as soon as they exit the field of play.

All athletes must go through the mixed zone. Athletes will first go through the mixed zone's broadcast area, before they reach the press.

The following people will have access to the mixed zone:

Accredited Press area:

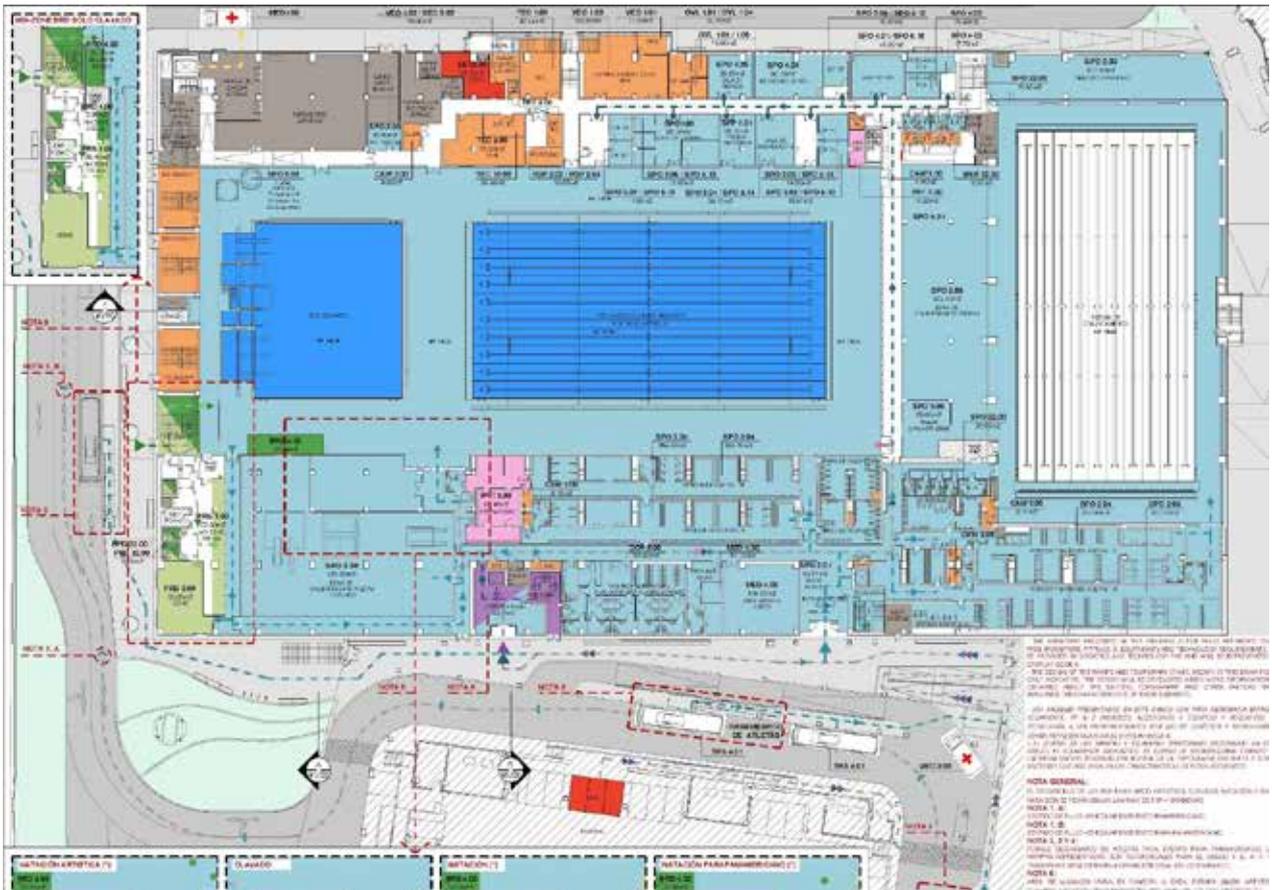
- Rights-holding broadcasters
- "E" category ("E" and "Es" for written press)
- Press Operations personnel, with access accreditation
- Host Broadcaster staff

Athletes' area:

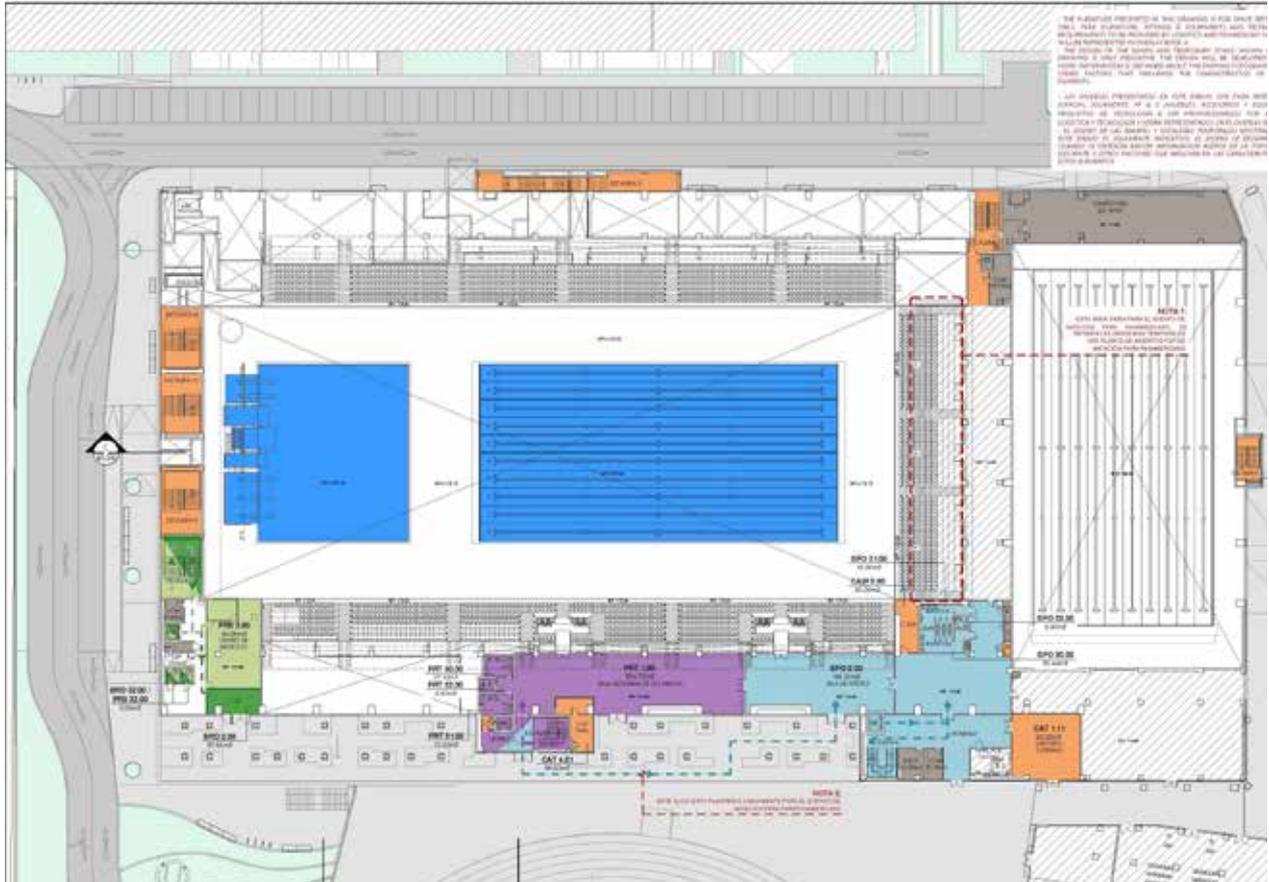
- Competing athletes and their coaches
- Doping control staff with access accreditation and Sports FA
- NOC heads of press working in the mixed zone. The arm bands/bracelets are non-transferable and will be distributed at the briefing session for heads of press at the Main Press Center. These will enable the press to access the athlete's passage through the mixed zone during their country's competitions.

# 15 VENUE BLUEPRINTS

Underground level references



## Ground floor references





## Second floor references



# 16 COMPETITION CALENDAR



Venue	Sport - Discipline	July							August												
		Wed 24	Thu 25	Fri 26	Sat 27	Sun 28	Mon 29	Tue 30	Wed 31	Thu 01	Fri 02	Sat 03	Sun 04	Mon 05	Tue 06	Wed 07	Thu 08	Fri 09	Sat 10	Sun 11	
Callao Regional Village	Boxing				●	●	●	●		●	●										
	Wrestling - Greco-Roman																●	●			
	Wrestling - Freestyle																●	●	●	●	
	Racquetball											●	●	●	●	●	●	●	●	●	●
	Taekwondo - Kyorugi				●	●	●														
	Taekwondo - Poomsae				●	●															
	Volleyball (W)															●	●	●	●	●	●
	Volleyball (M)									●	●	●	●	●							●
San Marcos Stadium	Football (W)					●			●			●			●				●		
	Football (M)							●		●		●			●					●	
Costa Verde San Miguel	Cycling - BMX																●	●			
	Cycling - BMX Freestyle																				●
	Cycling - Road																●			●	●
	Speed Skating																	●	●		
	Beach Volleyball	●	●	●	●	●	●	●	●												
National Sports Village - VIDENA	Athletics - Athletics																●	●	●	●	●
	Aquatics - Swimming																●	●	●	●	●
	Aquatics - Diving											●	●	●	●	●					
	Aquatics - Artistic Swimming								●	●											
	Badminton							●	●	●	●										
	Handball (W)	●	●		●		●	●	●												
	Handball (M)								●	●	●	●	●	●							
	Bowling	●		●	●	●	●	●	●												
	Cycling - Track										●	●	●	●							
	Judo																	●	●	●	●
	Artistic Skating				●	●															
	Squash	●	●	●	●	●	●	●	●												
	Table Tennis												●	●	●	●	●	●	●	●	●
	Eduardo Dibós Coliseum	Basketball (W)								●	●	●	●	●							
Basketball (M)														●	●	●	●	●	●	●	●
Basketball 3 x 3					●	●	●														
Army Equestrian School	Equestrian - Dressage					●	●	●	●												
	Equestrian - Eventing										●	●	●								
	Equestrian - Jumping													●	●	●	●	●			
Kennedy Park	Athletics - Marathon				●																
	Athletics - Race Walk															●					●

● Inauguración y clausura ● Preliminares ● Final  
(F) Femenino (M) Masculino



# 17 VENUE MAPS

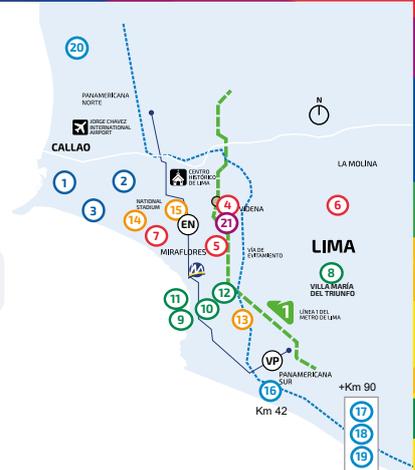


**Lima 2019**  
PAN AMERICAN & PARAPAN AMERICAN GAMES

**COMPETITION VENUES**  
**SPORTS AND PARA SPORTS**

**PAN AMERICAN GAMES**  
FROM JULY 26  
TO AUGUST 11

**PARAPAN AMERICAN GAMES**  
FROM AUGUST 23  
TO SEPTEMBER 1



**1 CALLAO REGIONAL VILLAGE**

**Miguel Grau Coliseum**

- Boxing
- Greco-Roman wrestling
- Freestyle wrestling
- Judo
- Wheelchair basketball

**Callao Sports Center**

- Taekwondo (Kyorugi)
- Taekwondo (Poomsae)
- Volleyball (W)
- Volleyball (M)
- Para Taekwondo
- Sitting volleyball

**Racquetball courts**

- Racquetball

**2 SAN MARCOS STADIUM - CERCADO**

- Football (W)
- Football (M)

**3 COSTA VERDE SAN MIGUEL**

**San Miguel circuit**

- Road cycling
- Para cycling - Road

**BMX track**

- BMX racing cycling

**Beach volleyball arena**

- Beach volleyball

**Skating rink**

- Speed skating

**San Miguel track**

- Skateboarding
- Freestyle BMX cycling

**4 NATIONAL SPORTS VILLAGE (VIDENA) - SAN LUIS**

**Athletics Stadium**

- Athletics
- Para athletics

**Aquatic Center**

- Swimming
- Diving
- Artistic swimming
- Para swimming

**Velodrome**

- Track cycling
- Track

**Sports Center 1**

- Handball (W)
- Handball (M)
- Judo
- Wheelchair basketball

**Sports Center 2**

- Judo
- Para powerlifting

**Sports Center 3**

- Badminton
- Table tennis
- Artistic roller skating
- Para badminton
- Para table tennis

**Bowling Center**

- Bowling

**Volleyball VIDENA CAR**

- Squash

**5 EDUARDO DIBÓS COLISEUM - SAN BORJA**

- Basketball (W)
- Basketball (M)
- 3x3 Basketball

**6 ARMY EQUESTRIAN SCHOOL - LA MOLINA**

- Equestrian (Jumping)
- Equestrian (Dressage)
- Equestrian (Eventing)

**7 KENNEDY PARK - MIRAFLORES**

- Athletics (Race walk)
- Athletics (Marathon)

**8 VILLA MARÍA DEL TRIUNFO SPORTS CENTER**

- Hockey field
- Hockey (W)
- Hockey (M)
- Football (F-a-side)

**Rugby field**

- Rugby (W)
- Rugby (M)
- Archery
- Football (F-a-side)

**Baseball Stadium**

- Baseball

**Softball field**

- Softball (W)
- Softball (M)

**9 MORRO SOLAR - CHORRILLOS**

- Mountain bike

**10 CHORRILLOS MILITARY SCHOOL**

- Modern pentathlon circuit
- Modern pentathlon

**Mariscal Cáceres Coliseum**

- Weightlifting
- Bodybuilding

**11 AGUA DULCE BEACH - CHORRILLOS**

- Triathlon

**12 LAS PALMAS AIR BASE - SURCO**

- Shooting (Rifle)
- Shooting (Pistol)
- Shooting (Shotgun)
- Shooting Para Sport

**13 VILLA EL SALVADOR SPORTS CENTER**

- Artistic gymnastics
- Rhythmic gymnastics
- Trampoline gymnastics
- Karate (Kata)
- Karate (Kumite)
- Wheelchair rugby
- Bocce

**14 LIMA GOLF CLUB - SAN ISIDORO**

- Golf

**Basque pelota courts**

- Basque pelota
- Páleta frontón

**VMT Aquatic Center**

- Water polo

**15 LAWN TENNIS DE LA EXPOSICIÓN CLUB - JESÚS MARÍA**

- Tennis
- Wheelchair tennis

**16 PUNTA ROCAS - PUNTA NEGRA**

- Surf

**17 LAGUNA BUJAMA - MALA**

- Open water swimming
- Water ski

**18 RÍO CAÑETE, LUNAHUANÁ - CAÑETE**

- Canoe slalom
- Extreme canoe slalom

**19 BAHÍA DE PARACAS - PISCO**

- Sailing

**20 ALBUFERA DE MEDIO HUANDO, VEGUETA - HUAURA**

- Rowing
- Canoe sprint

**21 LIMA CONVENTION CENTER - SAN BORJA**

- Esgrima
- Esgrima (Petición moderna)

★ Parapan American sports    EN National Stadium    VP Pan American and Parapan American Village

# 18 ACKNOWLEDGEMENTS

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