

Mako Aquatics Financial Obligation Policy

FEES

Registration fees \$50/swimmer non-refundable admin fee to help cover the cost of the ongoing maintenance fees associated with the website and to secure a spot on Mako Aquatics. This is a one-time fee unless the swimmer must “rejoin” following withdrawal or extended suspension of training (more than 2 months).

Training fees Mako Aquatics is a year-round competitive swim club. Although the swim year is divided into two seasons for meet purposes (short course or 25-yard pools and long course 50-meter pools) training fees are established on a fiscal year basis (September 1 – August 31) and are paid continuously on a monthly except for August (and as applicable during the High School Swim Season). Training Fees are non-refundable unless due to medical withdrawal. If withdrawn due to medical reasons a credit will be applied to the account and the swimmer will not have to “rejoin” if the injury/illness results in more than 2 months suspension of training.

FINANCIAL ASSISTANCE: Mako Aquatics wants to ensure that all swimmers that are eligible to join Mako Aquatics can do so regardless of family financial circumstances which is why we have established a scholarship program to help reduce the financial impact to families in need. If a family is interested in applying for a scholarship please contact Head Coach/CEO Bob Young or the Board President to begin the confidential process.

Additional fees or costs

All additional fees and costs are nonrefundable.

Meet fees are charged for every meet in which your swimmer is registered. You can see the fees for each meet by viewing the meet info included with each meet sign up. Meet fees will be billed as they occur and will be invoiced monthly. You will be billed for all meets you register for even if your swimmer does not participate in the meet due to illness, injury, or other circumstances.

MSI/USA Swimming fee is required and will be billed annually (October 1st or the first month following joining Mako Aquatics). MSI/USA Swimming membership provides limited, co-benefit accident and liability insurance for swimmers participating in supervised workouts and swim meets.

Transfer fees are required if transferring from one USA Swimming registered club to Mako Aquatics. If transferring you will need to select the “Transfer” registration fee during the registration process.

Processing fees are charged when you use your credit card or ACH and are “pass through charges” only. Each time you use your credit card you will be charged a 2.95% processing fee and a \$0.80 transaction fee. If you sign up for ACH processing, you will be charged \$1.75 ACH transaction fee each time your ACH account is charged.

Equipment and apparel are required for your swimmer. In order to create team unity, the team cap and TYR team suit are expected to be worn at meets. Each practice group is required to use specific equipment during practice. Each swimmer is required to supply their own equipment. You can see a list of equipment in group descriptions under the Team Information tab on the Mako Aquatics website. All equipment and apparel is available online through our team vendor Elsmore.

The **Volunteer agreement** requires that all swim families work during home meets and other fundraising activities. A copy of the volunteer agreement is available for viewing during registration and under the “Team Information” tab on the Mako Aquatics website. Your account will be billed \$100.00 per volunteer session missed at Mako Aquatics hosted swim meets if you fail to meet the volunteer requirements.

Donations for home meet concession sales are also recommended (and may be required). Mako Aquatics relies on the revenue generated from our home meets to help cover operating costs throughout the year. Concession sign-up sheets will be made available online two to three weeks before the meet.

PAYMENT POLICIES

1. **REGISTRATION:** When you register, you will pay a \$50/swimmer admin fee to help cover the cost of the ongoing maintenance fees associated with the website.
2. **MONTHLY:** Your account must be set up in the billing system (separate from the Registration System) for Credit Cards or ACH. Monthly billing will begin September 1 for all registered by August 31, 2017. If you register September 1st or later you will be manually billed for that month and commence auto-billing the 1st of the following month (i.e. register September 2nd manually billed for September and then October 1 billing starts).
3. **HIGH SCHOOL GIRLS:** Girls swimming for their HS teams should be registered to guarantee a spot in their training group (monthly billing will begin on December 1).
4. **HIGH SCHOOL BOYS:** Boys swimming for their HS teams will have the following months suspended for training fees billing: December, January and February.
5. **NOTIFICATIONS:** Swimmers leaving the team or suspending their training (other than HS swimmers) must notify Head Coach/CEO Bob Young via email. **Fees due or refunds will be handled in accordance with the Mako Aquatics Financial Obligation Policy.**
6. **TRANSFERS:** If transferring from another USA Swimming registered club you will need to select the Transfer registration fee during the registration process and complete the Transfer Form and send into MSI (Mako Aquatics will be invoiced for the transfer fee so you only need to send in the form).
7. **Meet Fees and other charges:** Meet fees and other charges (i.e. equipment, banquet, outings, volunteer/fundraising fees, etc.) will be billed as they occur and invoiced monthly. **It is your responsibility to log in to your account on a regular basis to view and ensure your invoices are paid.**

PLEASE NOTE THAT NOTICE OF SUSPENDING TRAINING MUST BE PROVIDED TO HEAD COACH/CEO BOB YOUNG (ryoung1064@yahoo.com) BY THE 15TH OF THE MONTH PRIOR (i.e. not swimming January, must notify by December 15th) OTHERWISE YOU WILL BE BILLED AND PAYMENT COLLECTED FOR THAT MONTH. If a swimmer would like to suspend their training for more than 2 months (i.e. take the long course season off) they must register again and pay the \$50 admin fee to rejoin.

Swimmers are not allowed in the pool until registration has been completed and the signed concussion form has been turned.

REFUNDS OR DISCOUNTS

Swimmer Withdrawal

PLEASE NOTE THAT NOTICE OF SUSPENDING TRAINING MUST BE PROVIDED TO HEAD COACH/CEO BOB YOUNG (ryoung1064@yahoo.com) BY THE 15TH OF THE MONTH PRIOR (i.e. not swimming January, must notify by December 15th) OTHERWISE YOU WILL BE BILLED AND PAYMENT COLLECTED FOR THAT MONTH. If a swimmer would like to suspend their training for more than 2 months (i.e. take the long course season off) they must register again and pay the \$50 admin fee to rejoin.

Training Fees are nonrefundable unless due to medical withdrawal, all other fees are non-refundable regardless of reason. Mako Aquatics encourages all swimmers to swim year-round.

Prorating, Discounts or reduced fees

Prorating, discounts or reduced fees will not be given for practices missed due to vacations, other sports, brief illness, etc. (See suspension of training process). Registration fees must be paid in full even if your swimmer is unable to attend all practices.

Multi-swimmer family discount

Mako Aquatics offers a discount on registration fees to families with two or more registered swimmers. This discount is for training fees only. Masters fees are not discounted.

OUTSTANDING BALANCES

Invoices are generated on the 1st of each month, and auto pay accounts will be billed the 1st day of each month. Payments are considered late if not received by the 15th of each month. A \$15.00 late fee will be charged if payments are late. Members are responsible for monitoring and maintaining their accounts. The best way to avoid late fees is to ensure your account has an accurate credit card (non-expired) or bank account number on file.

Invoicing/Billing System. It is your responsibility to sign in to your account on a regular basis to view and ensure your invoices are paid each month. If invoices are not paid by the 15th of the month late fees will be charged. The best way to avoid late fees is to make sure your credit card or ACH bank account numbers are accurate and for credit cards, not expired.

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Any balance not paid by the 15th of each month is considered outstanding and is due immediately. Swimmers with outstanding balances will not be allowed to register for meets.